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Citation: Drummond, C. & Simpson, A. (2017). "Who's actually gonna read this?" An evaluation of staff experiences of the value of information contained in written care plans in supporting care in three different dementia care settings. *Journal of Psychiatric and Mental Health Nursing*, 24(6), pp. 377-386. doi: 10.1111/jpm.12380

This is the supplemental version of the paper.

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Link to published version: <https://doi.org/10.1111/jpm.12380>

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Table 1: Example interview questions and prompts

Interview questions and prompts
Q.3. Can you tell me about your general experience of paperwork in your workplace? Prompt: The amount, the quality, the usefulness of it, anything?
Q.9. Have you read any care plans whilst working today? Prompt: Has that helped your work? If not is there a reason why?
Q.10. Have you written any care plans whilst working today? Prompt: Has that helped your work?
Q.12 . Can you tell me how you involve the service user in their care planning? Prompt: e.g. Do you give them information on care plans? Do you write a care plan with them? How easy is it to do that?