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**Citation**: van Laer, T. (2016). What happens in Vegas stays on TripAdvisor?. Poster presented at the UNSPECIFIED, 21 Oct 2016, City University of London, London, UK.

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## What Happens in Vegas Stays on TripAdvisor?

## Highlights of our research

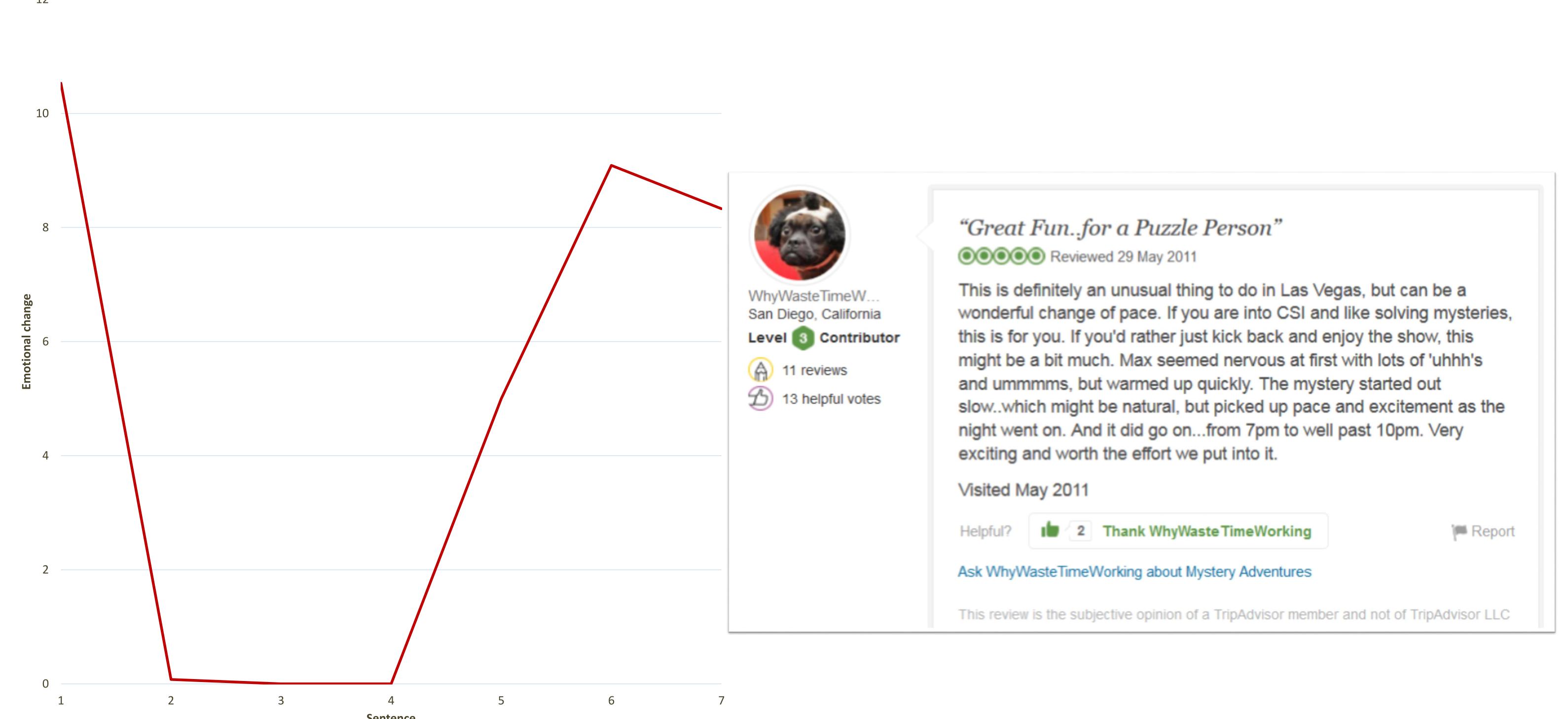
We...

- ...automate the text analysis of narrativity:
  - identifiable characters,
  - imaginable plots,
  - \* emotional shapes of storytelling genres;

...reveal these building blocks of all stories in 190,461 online reviews;

...find that they explain consumers' attitudes towards reviews.

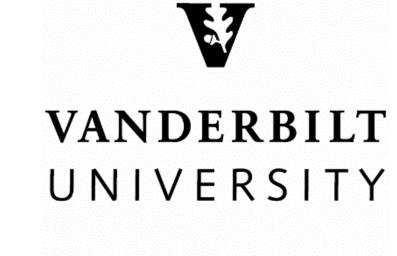
A review of Mystery Adventures, a live action roleplaying game, as an example



Download the complete research article here: http://ssrn.com/abstract=2702484

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