



City Research Online

City, University of London Institutional Repository

Citation: Heron, T. (1995). Managing marketing information in financial services product development - Volume 2. (Unpublished Doctoral thesis, City, University of London)

This is the accepted version of the paper.

This version of the publication may differ from the final published version.

Permanent repository link: <https://openaccess.city.ac.uk/id/eprint/29454/>

Link to published version:

Copyright: City Research Online aims to make research outputs of City, University of London available to a wider audience. Copyright and Moral Rights remain with the author(s) and/or copyright holders. URLs from City Research Online may be freely distributed and linked to.

Reuse: Copies of full items can be used for personal research or study, educational, or not-for-profit purposes without prior permission or charge. Provided that the authors, title and full bibliographic details are credited, a hyperlink and/or URL is given for the original metadata page and the content is not changed in any way.

**MANAGING MARKETING INFORMATION IN
FINANCIAL SERVICES PRODUCT DEVELOPMENT**

Thomas Heron

Submitted For the Award
Of Doctor Of Philosophy

Vol 2

City University Business School
Frobisher Crescent
Barbican Centre
London EC2Y 8HB

Department of Marketing

November 1995

VOLUME II

Contents		1
Bibliography		9
Data Tables		
Data Tables 1 - 18	Hypotheses 1A - 18A: Pensions Losers Group	76
Data Tables 19 - 36	Hypotheses 1B - 18B: Pensions Losers Group	94
Data Tables 37 - 54	Hypotheses 1A - 18A: Pensions Winners Group	112
Data Tables 55 - 72	Hypotheses 1B - 18B: Pensions Winners Group	130
Data Tables 73 - 90	Hypotheses 1A - 18A: PEPs Losers Group	148
Data Tables 91 - 108	Hypotheses 1B - 18B: PEPs Losers Group	165
Data Tables 109 - 126	Hypotheses 1A - 18A: PEPs Winners Group	184
Data Tables 127 - 144	Hypotheses 1B - 18B: PEPs Winners Group	202
Data Table 145	Frequency of Frequency Scores (Pension Losers)	220
Data Table 146	Frequency of Proficiency Scores (Pension Losers)	221
Data Table 147	Frequency of Frequency Scores (Pension Winners)	222
Data Table 148	Frequency of Proficiency Scores (Pension Winners)	223
Data Table 149	Frequency of Frequency Scores (PEP Losers)	224
Data Table 150	Frequency of Proficiency Scores (PEP Losers)	225
Data Table 151	Frequency of Frequency Scores (PEP Winners)	226
Data Table 152	Frequency of Proficiency Scores (PEP Winners)	226
Data Table 153	Analysis Of Variance Calculation (Aggregated Frequency Data: Pensions context)	228
Data Table 154	Analysis Of Variance Calculation (Aggregated Proficiency Data: Pensions context)	228

Data Table	155	Analysis Of Variance Calculation (Aggregated Frequency Data: PEP context)	229
Data Table	156	Analysis Of Variance Calculation (Aggregated Proficiency Data: PEP context)	229
Data Table	157	One-Way ANOVA Calculation (Hypothesis 1A - Pensions context)	230
Data Table	158	One-Way ANOVA Calculation (Hypothesis 2A - Pensions context)	230
Data Table	159	One-Way ANOVA Calculation (Hypothesis 3A - Pensions context)	231
Data Table	160	One-Way ANOVA Calculation (Hypothesis 4A - Pensions context)	231
Data Table	161	One-Way ANOVA Calculation (Hypothesis 5A - Pensions context)	232
Data Table	162	One-Way ANOVA Calculation (Hypothesis 6A - Pensions context)	232
Data Table	163	One-Way ANOVA Calculation (Hypothesis 7A - Pensions context)	233
Data Table	164	One-Way ANOVA Calculation (Hypothesis 8A - Pensions context)	233
Data Table	165	One-Way ANOVA Calculation (Hypothesis 9A - Pensions context)	234
Data Table	166	One-Way ANOVA Calculation (Hypothesis 10A - Pensions context)	234
Data Table	167	One-Way ANOVA Calculation (Hypothesis 11A - Pensions context)	235
Data Table	168	One-Way ANOVA Calculation (Hypothesis 12A - Pensions context)	235
Data Table	169	One-Way ANOVA Calculation (Hypothesis 13A - Pensions context)	236

Data Table	170	One-Way ANOVA Calculation (Hypothesis 14A - Pensions context)	236
Data Table	171	One-Way ANOVA Calculation (Hypothesis 15A - Pensions context)	237
Data Table	172	One-Way ANOVA Calculation (Hypothesis 16A - Pensions context)	237
Data Table	173	One-Way ANOVA Calculation (Hypothesis 17A - Pensions context)	238
Data Table	174	One-Way ANOVA Calculation (Hypothesis 18A - Pensions context)	238
Data Table	175	One-Way ANOVA Calculation (Hypothesis 1B - Pensions context)	239
Data Table	176	One-Way ANOVA Calculation (Hypothesis 2B - Pensions context)	239
Data Table	177	One-Way ANOVA Calculation (Hypothesis 3B - Pensions context)	240
Data Table	178	One-Way ANOVA Calculation (Hypothesis 4B - Pensions context)	240
Data Table	179	One-Way ANOVA Calculation (Hypothesis 5B - Pensions context)	241
Data Table	180	One-Way ANOVA Calculation (Hypothesis 6B - Pensions context)	241
Data Table	181	One-Way ANOVA Calculation (Hypothesis 7B - Pensions context)	242
Data Table	182	One-Way ANOVA Calculation (Hypothesis 8B - Pensions context)	242
Data Table	183	One-Way ANOVA Calculation (Hypothesis 9B - Pensions context)	243
Data Table	184	One-Way ANOVA Calculation (Hypothesis 10B - Pensions context)	243

Data Table	185	One-Way ANOVA Calculation (Hypothesis 11B - Pensions context)	244
Data Table	186	One-Way ANOVA Calculation (Hypothesis 12B - Pensions context)	244
Data Table	187	One-Way ANOVA Calculation (Hypothesis 13B - Pensions context)	245
Data Table	188	One-Way ANOVA Calculation (Hypothesis 14B - Pensions context)	245
Data Table	189	One-Way ANOVA Calculation (Hypothesis 15B - Pensions context)	246
Data Table	190	One-Way ANOVA Calculation (Hypothesis 16B - Pensions context)	246
Data Table	191	One-Way ANOVA Calculation (Hypothesis 17B - Pensions context)	247
Data Table	192	One-Way ANOVA Calculation (Hypothesis 18B - Pensions context)	247
Data Table	193	One-Way ANOVA Calculation (Hypothesis 1A - Pep context)	248
Data Table	194	One-Way ANOVA Calculation (Hypothesis 2A - Pep context)	248
Data Table	195	One-Way ANOVA Calculation (Hypothesis 3A - Pep context)	249
Data Table	196	One-Way ANOVA Calculation (Hypothesis 4A - Pep context)	249
Data Table	197	One-Way ANOVA Calculation (Hypothesis 5A - Pep context)	250
Data Table	198	One-Way ANOVA Calculation (Hypothesis 6A - Pep context)	250
Data Table	199	One-Way ANOVA Calculation (Hypothesis 7A - Pep context)	251

Data Table	200	One-Way ANOVA Calculation (Hypothesis 8A - Pep context)	251
Data Table	201	One-Way ANOVA Calculation (Hypothesis 9A - Pep context)	252
Data Table	202	One-Way ANOVA Calculation (Hypothesis 10A - Pep context)	.	.	.	252
Data Table	203	One-Way ANOVA Calculation (Hypothesis 11A - Pep context)	.	.	.	253
Data Table	204	One-Way ANOVA Calculation (Hypothesis 12A - Pep context)	.	.	.	253
Data Table	205	One-Way ANOVA Calculation (Hypothesis 13A - Pep context)	.	.	.	254
Data Table	206	One-Way ANOVA Calculation (Hypothesis 14A - Pep context)	.	.	.	254
Data Table	207	One-Way ANOVA Calculation (Hypothesis 15A - Pep context)	.	.	.	255
Data Table	208	One-Way ANOVA Calculation (Hypothesis 16A - Pep context)	.	.	.	255
Data Table	209	One-Way ANOVA Calculation (Hypothesis 17A - Pep context)	.	.	.	256
Data Table	210	One-Way ANOVA Calculation (Hypothesis 18A - Pep context)	.	.	.	256
Data Table	211	One-Way ANOVA Calculation (Hypothesis 1B - Pep context)	257
Data Table	212	One-Way ANOVA Calculation (Hypothesis 2B - Pep context)	257
Data Table	213	One-Way ANOVA Calculation (Hypothesis 3B - Pep context)	258
Data Table	214	One-Way ANOVA Calculation (Hypothesis 4B - Pep context)	258

Data Table	215	One-Way ANOVA Calculation (Hypothesis 5B - Pep context)	.	.	.	259
Data Table	216	One-Way ANOVA Calculation (Hypothesis 6B - Pep context)	.	.	.	259
Data Table	217	One-Way ANOVA Calculation (Hypothesis 7B - Pep context)	.	.	.	260
Data Table	218	One-Way ANOVA Calculation (Hypothesis 8B - Pep context)	.	.	.	260
Data Table	219	One-Way ANOVA Calculation (Hypothesis 9B - Pep context)	.	.	.	261
Data Table	220	One-Way ANOVA Calculation (Hypothesis 10B - Pep context)	.	.	.	261
Data Table	221	One-Way ANOVA Calculation (Hypothesis 11B - Pep context)	.	.	.	262
Data Table	222	One-Way ANOVA Calculation (Hypothesis 12B - Pep context)	.	.	.	262
Data Table	223	One-Way ANOVA Calculation (Hypothesis 13B - Pep context)	.	.	.	263
Data Table	224	One-Way ANOVA Calculation (Hypothesis 14B - Pep context)	.	.	.	263
Data Table	225	One-Way ANOVA Calculation (Hypothesis 15B - Pep context)	.	.	.	264
Data Table	226	One-Way ANOVA Calculation (Hypothesis 16B - Pep context)	.	.	.	264
Data Table	227	One-Way ANOVA Calculation (Hypothesis 17B - Pep context)	.	.	.	265
Data Table	228	One-Way ANOVA Calculation (Hypothesis 18B - Pep context)	.	.	.	265
Data Table	229	ANOVA Calculation within Idea Generation Tasks (Frequency data: pensions context)	.	.	.	266

Data Table	230	ANOVA Calculation within Idea Screening Tasks (Frequency data: pensions context)	266
Data Table	231	ANOVA Calculation within Analysis Tasks (Frequency data: pensions context)	267
Data Table	232	ANOVA Calculation within Development Tasks (Frequency data: pensions context)	267
Data Table	233	ANOVA Calculation within Testing Tasks (Frequency data: pensions context)	268
Data Table	234	ANOVA Calculation within Launch Tasks (Frequency data: pensions context)	268
Data Table	235	ANOVA Calculation within Idea Generation Tasks (Frequency data: PEP context).	269
Data Table	236	ANOVA Calculation within Idea Screening Tasks (Frequency data: PEP context).	269
Data Table	237	ANOVA Calculation within Analysis Tasks (Frequency data: PEP context).	270
Data Table	238	ANOVA Calculation within Development Tasks (Frequency data: PEP context).	270
Data Table	239	ANOVA Calculation within Testing Tasks (Frequency data: PEP context).	271
Data Table	240	ANOVA Calculation within Launch Tasks (Frequency data: PEP context).	271
Data Table	241	ANOVA Calculation within Idea Generation Tasks (Proficiency data: pensions context)	272
Data Table	242	ANOVA Calculation within Idea Screening Tasks (Proficiency data: pensions context)	272
Data Table	243	ANOVA Calculation within Analysis Tasks (Proficiency data: pensions context).	273
Data Table	244	ANOVA Calculation within Development Tasks (Proficiency data: pensions context)	273

Data Table	245	ANOVA Calculation within Testing Tasks (Proficiency data: pensions context)	274
Data Table	246	ANOVA Calculation within Launch Tasks (Proficiency data: pensions context)	274
Data Table	247	ANOVA Calculation within Idea Generation Tasks (Proficiency data: PEP context)	275
Data Table	248	ANOVA Calculation within Idea Screening Tasks (Proficiency data: PEP context)	275
Data Table	249	ANOVA Calculation within Analysis Tasks (Proficiency data: PEP context)	276
Data Table	250	ANOVA Calculation within Development Tasks (Proficiency data: PEP context)	276
Data Table	251	ANOVA Calculation within Testing Tasks (Proficiency data: PEP context)	277
Data Table	252	ANOVA Calculation within Launch Tasks (Proficiency data: PEP context)	277

BIBLIOGRAPHY

Aaker, D.A. & G.S. Day (1980) Increasing the effectiveness of marketing research. California Management Review, 23,2: 59-65.

Abeele, P.V. & I. Christiaens (1986) Strategies of high-tech Belgian firms. Industrial Marketing Management, 15: 299-308.

Abernathy, W.J. & J.M. Utterback (1988) Innovation over time and in historical context. In: Readings in the Management of Innovation. M.L. Tushman & W.L. Moore (Eds.) USA: Ballinger Publishing.

Abernathy, W.J. & K.B. Clark (1988) Innovation: mapping the winds of creative destruction. In: Readings in the Management of Innovation. M.L. Tushman & W.L. Moore (Eds.) USA: Ballinger Publishing.

Achrol, R.S. & L.W. Stern (1988) Environmental determinants of decision-making uncertainty in marketing channels. Journal of Marketing Research, 25: 36-45.

Acs, Z.J. & D.B. Audretsch (1990) Innovation and Small Firms. London: The MIT Press.

Adamson, C. (1982) Consumers in Business. London: National Consumer Council.

Adler, P.S., H.E. Riggs & S.C. Wheelwright (1989) Product development know-how: trading tactics for strategy. Sloan Management Review. Fall: 7-17.

Adriaans, W. (1993) Winning support for your information strategy. Long Range Planning, 26,1: 45-53.

Ahituv, N & S. Newmann (1987) Decision making and the value of information. In: Information Analysis: Selected Readings. Galliers (Ed.) London: Addison-Wesley Publishing.

Ajzen, I. (1985) From intentions to actions: theory of planned behaviour. In: Action Control: From Cognition to Behaviour. J. Kuhl & J. Beckman (Eds). Heideberg: Springer Publishing.

Ali, A. (1994) Pioneering versus incremental innovation: review and research propositions. Journal Of Product Innovation Management. 11: 46 -61.

Allen, P. (1991) Measuring customer views: is D-I-Y wise ? Business Marketing Digest. 16.4: 31-38.

Alreck, P.L. & R.N. Settle (1985) The Survey Research Book. Homewood, Illinois: Richard D. Irwin Publishing.

Amos, A.O. (1986) The choice of computer based management information systems in a developing country. PhD Thesis. East Anglia University.

Ancona, D.G. & D. Caldwell (1990) Improving the performance of new product teams. Research Technology Management. March/April: 25-29.

Anderson, W.T. & W.D. Hoyer (1991) Marketing in the age of intelligence: the case for control. European Journal of Marketing. 25.8: 32-54.

Anderson, J.C. & J.A. Narus (1991) Partnering as a focused market strategy. California Management Review. Spring: 95-112.

Andrews, B. (1975) Creative Product Development: An Approach to New Product Innovation and Revitalisation. London: Longman

Angell, I.O. & S. Smithson (1991) Information Systems Management. Basingstoke: MacMillan.

Ansoff, H.I. (1987) Corporate Strategy. London: Penguin Publishing.

Anthony, R.N. (1965) Planning and Control Systems: A Framework for Analysis. Boston: Harvard Business School Publications.

Anthony, M.T & J. McKay (1992) Balancing the product development process: achieving product and cycle-time excellence in high-technology industries. Journal Of Product Innovation Management. 9: 140-147.

Arinze, B. (1987) Decision support systems; a framework supporting decision making processes. PhD Thesis. London School of Economics.

Arinze, B. (1990) Market planning with computer models - a case study in the software industry. Industrial Marketing Management. 19: 117-129.

Association of British Insurers (1989) Insurance Statistics 1985-1989. London: Association of British Insurers.

Association of British Insurers (1990a) Insurance Statistics 1986-1990. London: Association of British Insurers.

Association of British Insurers (1990b) Long-Term Business Statistics 1986-1990. London: Association of British Insurers.

Association of British Insurers (1992) Insurance Statistics 1987-1991. London: Association of British Insurers.

Ayal, I & J. Raban (1990) Developing hi-tech industrial products for world markets. IEEE Transactions on Engineering Management. August: 177-183.

Bacon & Woodrow, (1991) Pensions Pocket Book. Henley: NTC Publications.

Bailey, T.C. (1987) Some perspectives on the management of information technology. Australian Journal of Management. 12,2: 23-37.

Bailey, R. (1990) Key trends in consumer marketing research. Journal of Advertising Research. 30,5: 3-6.

Baker, M.J. (1983) Market Development. Harmondsworth: Penguin Books.

Baker, M.J. (1985) Marketing: An Introductory Text. London: MacMillan Publishing.

Baker, M.J. (1989) Marketing. London: MacMillan Publishing.

Baker, M.J. (1991a) Research For Marketing. Basingstoke: MacMillan Publishing.

Baker, M.J. (1991b) Perspectives on Marketing Management. Chichester: John Wiley.

Baker, M.J. (1991c) The Marketing Book. Oxford: Butterworth-Heinemann.

Baker, K.G. & G.S. Albaum (1986) Modelling new product screening decisions. Journal of Product Innovation Management. 31: 32-39.

Bangs, D.H. (1989) Practical Marketing. London: Kogan Page.

Barabba, V.P. & G. Zaltman (1991) Hearing The Voice Of The Market. Boston: Harvard Business School Press.

Barclay, I. & M. Benson (1990a) New product development organisation. Leadership and Organization Development Journal. 11,6: 13-23.

Barclay, I. & M. Benson (1990b) New product development: theory into practice. Leadership and Organizational Development Journal. 11,6: 24-30.

Barczak, G. & D. Wilemon (1991) Communication patterns of new product development team leaders. IEEE Transactions on Engineering Management. May: 101-109.

Barker, T. & M.L. Gimpl (1988) What's new ? Opportunities and strategies for business. Marketing Intelligence & Planning. 6,3: 14-20.

Bart, C.K. (1991) Controlling new products in large diversified firms: a presidential perspective. Journal of Product Innovation Management. 8: 4-17.

Bateson, J.E.G. (1989) Managing Services Marketing - Text & Readings. The Dryden Press.

Bazerman, M.H. (1990) Judgement In Managerial Decision Making. New York: John Wiley.

Beard, F. & C. Easingwood (1988) Researching the marketing of technology intensive products and processes. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield. 1: 439-452.

Beckwith, E.N. & J.T. Fitzgerald. (1983) Marketing of Services: Meeting Different Needs. Chicago: American Marketing Association.

Bellenger, D.N. (1979) The marketing manager's view of marketing research. Business Horizons, 22: 59-65.

Bennett, G.R. & R.G. Cooper (1981) The misuse of marketing: an American tragedy. Business Horizons, 24.6: 51-61.

Bergen, S.A. (1990) R & D Management: Managing Projects and New Products. London: Basil Blackwell.

Berry, L.L. (1980) Services marketing is different. Business. May-June, 130: 24-29.

Berry, L.L. & L.R. Cooper (1990) Competing with time-saving service. Business. April/June: 3-7.

Bertrand, K. (1991) Betting the ranch on a new product. Business Marketing, July: 29-34.

Biemans, W. & B. Shaw (1990) Managing the innovation process as a value system: a comparative analysis in the Dutch and UK medical equipment industries. Proceedings of the 1990 Conference of the Marketing Education Group. Oxford. 1: 17-44.

Biemans, W.G. (1991) User and third party involvement in developing medical equipment innovations. Technovation. April: 163-181.

Bingham, F.G., C.J. Quigley & J. Charles (1989) Venture team application to new product development. Journal of Business and Industrial Management. 4.2: 49-59.

Bingham, F.G. & C. Quigley (1990) A team approach to new product development. Journal of Marketing Management. 6,1: 47-58.

Birks, D.F. (1987) The development of a marketing information system in a charitable housing association. PhD Thesis. Salford University.

Birks, D.F. (1991) Market research. In: The Marketing Book. M.J.Baker (Ed.) Oxford: Butterworth-Heinemann.

Birks, D.F. & J.M. Southan (1990) The potential of marketing information systems in charitable organisations. Marketing Intelligence and Planing. 8.4: 15-20.

Birn, R.J. (1992) The Effective Use Of Market Research. London: Kogan Page.

Blattberg, R.C. & J. Deighton (1991) Interactive marketing: exploiting the age of addressability. Sloan Management Review. Fall: 5-14.

Boneau, C.A. (1960) The effects of violation of assumptions underlying the t-test. Psychological Bulletin. 57: 49-64.

Bonoma, T.V. & B.P. Shapiro (1983) Segmenting the Industrial Market. Lexington: D.Heath & Co.

Bonoma, T.V. (1985) Case research in marketing: opportunities, problems and a process. Journal of Marketing Research. 25: 199-208.

Bonnet, D.C.L. (1985) Integrating marketing variables in the early stages of the new product process to support the design and the development of technologically advanced new industrial products. Quarterly Review of Marketing. 11,1: 7-11.

Bonnet, D.C.L. (1986) Nature of the R&D/marketing co-operation in the design of technologically advanced new industrial products. R&D Management. 16: 117-126.

Booms, B.H., D. Davis & D. Gusman. (1984) Participants Perspectives on Developing a Climate for Innovation of New Services. Chicago, Illinois: American Marketing Association.

Booms, B.H. & M.J. Bitner (1981) Marketing strategies and organisational structure for service firms. In: Marketing of Services. J.Donnely & W.R.George (Eds.) Chicago: American Marketing Association.

Booz, Allen & Hamilton Inc. (1968) Management of New Products. New York: Booz, Allen & Hamilton Inc.

Booz, Allen & Hamilton Inc. (1982) New Products Management for the 1980's. Chicago, Illinois: Booz, Allen & Hamilton Inc.

Borrow, E.E. & D.W. Shafer (1987) Pioneering New Products. Homewood, Illinois: Dow Jones-Irwin.

Botkin, J., D. Dimancescu & R. Strata. (1986) The Innovators: Rediscovering America's Creative Energy. University of Philadelphia Press.

Bourdon, E. (1992) Pricing strategies in highly competitive markets. Management Decision. 30,4: 57-64.

Bowers, R.M. (1986a) The new product development process: a suggested model for banks. Journal of Retail Banking. 8: 19-29.

Bowers, M. (1986b) New product development in service industries. PhD Thesis. Texas A & M University.

Brockhoff, K. (1988) Search and Development - Planning and Control. Munich: Wien

Brooks, N.A.L. (1987) Strategic issues for financial services marketing. International Journal of Bank Marketing, 5,1: 61-68.

Brooksbank, R.W. (1990a) Marketing planning: a seven stage process. Marketing Intelligence & Planning, 8,7: 21-28.

Brooksbank, R.W. (1990b) This is Successful Marketing. Bradford: Horton Publishing.

Brooksbank, R. (1991a) Marketing health-check. Marketing Intelligence and Planning, 9,2: 4-7.

Brooksbank, R. (1991b) Successful marketing practice: a literature review and checklist for marketing practitioners. European Journal of Marketing, 25,5: 20-29.

Brown, F.L., J.R. Amos, & O.G. Mink (1975) Statistical Concepts: A Basic Program. New York: Harper & Row.

Brown, D.L.J. (1992) The evaluation of new business development (NBD) projects in commercial banks. PhD Thesis. City University.

Brown, R. (1991a) Managing the "S" curves of innovation. Journal of Marketing Management, 7: 189-202.

Brown, R. (1991b) Making the portfolio a basis for action. Long Range Planning, Feb: 102-110.

Brown, S.W. & M.D. Goslor (1988) New information systems for marketing decision making. Journal of Business, 38,3: 18-24.

Brownlie, D.T. (1987) The strategic management of technology: a new wave of market led pragmatism on a return to product orientation. European Journal of Marketing, 21,9: 45-65.

Brownlie, D.T. (1991a) Putting the management into marketing management. In. Perspectives on Marketing Management Volume 1. M.J.Baker (Ed.). Chichester: John Wiley & Sons.

Brownlie, D.T. (1991b) The cost and value of marketing information. Marketing Intelligence and Planning. 9,1: 11-19.

Bruce. M. (1988) New product development strategies of emerging technologies - a case study of expert systems. Journal of Marketing Management. 3,3: 311-327.

Buckley, P.J., C.L. Pass & K. Prescott (1988) Measures of international competitiveness: a critical survey. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield. 3: 1-53.

Buckley, P.J., C.L. Pass & K. Prescott (1990) Measures of international competitiveness: empirical findings from British manufacturing companies. Journal of Marketing Management. 6,1: 1-13.

Bucklin, L.P. & S. Sengupta (1993) The co-diffusion of complementary innovations. Journal Of Product Innovation Management. 10: 148-160.

Buckingham, C. & M. Penford (1990) Integrated information services for European companies in 1990s. Admap. 26,11: 41-45.

Burgelman, R.A. & L.R. Sayles (1986) Inside Corporate Innovation : Strategy, Structure and Managerial Skills. New York: The Free Press.

Burgoyne, J. & R. Stuart (1976) The use and acquisition of managerial skills and other attributes. Personnel Review. 5,4: 19-29.

Buttery, E.A. & E.M. Buttery (1991) Design of a marketing information system: useful paradigms. European Journal of Marketing. 25,1: 26-39.

Buttle, F. (1988) Marketing communication; a primary process view. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield. 2: 419-452.

Buttle, F. (1990) Marketing communication theory; review and critique. Proceedings of the 1990 Conference of the Marketing Education Group. Oxford. 1: 143-169.

Byers, C.R. & L.J. Morris (1991) Enhancing salesforce productivity with a relational DBMS. Journal of Systems Management. 42.1: 13-17.

Cadbury, N.D. (1975) Where, when and how to test market. Harvard Business Review, 53.3: 96-105.

Calantone, J.R. & R.G. Cooper (1981) New product scenarios: prospects for success. Journal of Marketing. 45: 48-60.

Calantone, J.R. & A. Di Benedetto (1988) Development process: an empirical validation. Journal of Product Innovation Management. 5: 201-225.

Capon, N. & R. Glazer (1987) Marketing and technology: a strategic coalignment. Journal of Marketing. 51.3: 1-14.

Carey, T.P.A. (1989) Banks and Marketing. International Journal of Bank Marketing. 17.3: 8-13.

Caris-McManus, J. (1991) The New Product Development Planner. New York, AMACOM.

Carlsson, M. (1991) Efficient product development. R & D Management. 21.1: 55-66.

Carroad, A.P. & A.C. Carroad. (1982) Strategic interfacing of R&D and marketing. Research Management. Jan: 28-33.

Carroll, T. (1991) New product development in building societies. The Treasurer. 13.5: 21-23.

Carson, D. (1989) Trends of marketing research. Marketing Intelligence & Planning. 7.9/10: 17-19

Carter, R.L. & S.R. Duncan (1990) The British Insurance Industry. London: Kluwer Publishing.

Central Statistical Office (1993) Annual Abstract Of Statistics. London: Central Statistical Office.

Chakrabarti, A.K. (1988) Trends in innovation and productivity: the case of chemical and textile industries in the US. R & D Management. 18,2: 131-140.

Chakrabarti, A.K. & J. Hauschildt (1989) The division of labour in innovation management. R & D Management. 19,2: 12-22.

Chandler, J.S. & H.P. Holzer (1988) Management Information Systems: Planning Evaluation and Implementation. Oxford: Basil Blackwell.

Chao, L.L. (1974) Statistics, Methods and Analyses. USA: McGraw-Hill Publishing Inc.

Charan, R. (1991) How networks reshape organisations for results. Harvard Business Review. Sept/Oct: 104-115.

Chase De Vere Investments Plc. (1993) PEP Guide. London: Chase De Vere Investments.

Chase, R.B. & R.H. Hayes (1991) Beefing up operations in service firms, Sloan Management Review. Fall: 15-26.

Cheese, J.,A. Day & G. Willis (1988) Handbook of marketing and selling bank services. The International Journal of Bank Marketing. 6,3: 54-147.

Chisnall, P.M. (1989) Strategic Industrial Marketing. Hemel Hempstead: Prentice Hall.

Choffray, J.M. & G.L. Lilien (1986) A decision support system for evaluating sales prospects and launch strategies for new products. Industrial Marketing Management. 15,1: 75-85.

Churchill, G.A. (1987) Marketing Research - Methodological Foundations. New York: Holt, Rinehart & Winston.

Clark, K.B. (1991) High performance product development in the world auto industry. International Journal of Vehicle Design. 12,2: 105-131.

Clark, K.B. & T. Fujimoto (1990) The power of product integrity. Harvard Business Review. Nov/Dec: 107-118.

Clark, K.B. & T. Fujimoto (1991) Product Development Performance: Strategy, Organisation and Management in the World Auto Industry. Boston: Harvard Business School Press.

Collins, M. (1992) The data reduction approach to survey analysis. Journal Of The Marketing Research Society. 34,2: 149-162.

Constantineau, L. (1992) The twenty toughest questions for new product proposals. The Journal Of Consumer Marketing. 9,2: 51-56.

Cooper, R.G. (1979a) The dimensions of industrial new product success and failure. Journal of Marketing. 43,2: 93-103.

Cooper, R.G. (1979b) The myth of the better mousetrap: what makes a new product a success ? Business Quarterly. 46,1,Summer:69-81.

Cooper, R.G. (1980) Project new product: factors in new product success. European Journal of Marketing. 14: 277-292.

Cooper, R.G. (1982) New product success in industrial firms. Industrial Marketing Management. 11: 215-233.

Cooper, R.G. (1983) A process model for industrial new product development. IEEE Transactions in Engineering Management. 30,1: 2-11.

Cooper, R.G. (1984a) How new product strategies impact on performance. Journal of Product Innovation. 1: 5-18.

Cooper, R.G. (1984b) New product strategies: what distinguishes the top performers ? Journal of Product Innovation Management. 2: 151-164.

Cooper, R.G. (1985a) Overall corporate strategies for new product programs. Industrial Marketing Management. 14: 179-193.

Cooper, R.G. (1985b) Selecting winning new products: using the new products system. Journal of Product Innovation Management. 2: 34-44.

Cooper, R.G. (1988a) Predevelopment activities determine new product success. Industrial Marketing Management. 17: 227-234.

Cooper, R.G. (1988b) The new product process: a decision guide for management. Journal of Marketing Management. 3,3: 238-255.

Cooper, R.G. (1988c) Winning at New Products. London: Kogan Page.

Cooper, R.G. (1990) Stage-gate systems: a new tool for managing new products. Business Horizons. 33,2: 44-54.

Cooper, R.G. (1991) New Products and Services Winning Strategies. London: The Strategic Planning Society.

Cooper, R.G. (1994) Third generation new product processes. Journal Of Product Innovation Management. 11: 3-14.

Cooper, R.G. & U. de Brentani (1984) Criteria for screening new industrial products. Industrial Marketing Management. 13: 149-156.

Cooper, R.G. & U. de Brentani (1991) New financial services: what distinguishes the winners. Journal of Product Innovation Management, 8: 75-90.

Cooper, R.G. & E.J. Kleinschmidt (1986) An investigation into the new product process: steps, deficiencies and impact. Journal of Product Innovation Management, 3: 71-85.

Cooper, R.G. & E.J. Kleinschmidt. (1987a) New products: what separates winners from losers. Journal of Product Innovation Management, 4: 169-184.

Cooper, R.G. & E.J. Kleinschmidt (1987b) What makes a new product winner: success factors at the project level. R&D Management, 17,3: 175-189.

Cooper, R.G. & E.J. Kleinschmidt (1988) Resource allocation in the new product process. Industrial Marketing Management, 17: 249-262.

Cooper, R.G. & E.J. Kleinschmidt (1990a) New Products: The Key Factors in Success. Chicago: American Marketing Association.

Cooper, R.G. & E.J. Kleinschmidt (1990b) New product success factors: a comparison of 'kills' versus successes and failures. R & D Management, 20,1: 47-63.

Cooper, R.G. & E.J. Kleinschmidt (1991) New product processes at leading industrial firms. Industrial Marketing Management, 20,2: 137-147.

Cooper, R.G. & E.J. Kleinschmidt (1993) Screening new product for potential winners. Long Range Planning, 26,6: 74-81.

Coopers & Lybrand Consulting Group (1985) Business Planning in the Eighties: The Marketing Shape of North American Corporations. New York: Coopers & Lybrand.

Cordero, R. (1990) The measurement of innovation performance in the firm: an overview. Research Policy, August: 177-183.

Cowan, N. (1987) The technical environment of banks and its implications. International Journal of Bank Marketing, 5.5: 15-31.

Cowell, D. (1985) The Marketing of Services. Oxford: Heinemann Publishing.

Cowell, D. (1988) New service development. Journal of Marketing Management, 3.3: 296-312.

Crawford, C.M. (1979) New product failure rates - facts and fallacies. Research Management, Sept: 9-13.

Crawford, C.M. (1980) Defining the charter for product innovation. Sloan Management Review, Fall: 4-12.

Crawford, C.M. (1984) Protocol: new tools for product innovation. Journal of Product Innovation Management, 2: 85-91.

Crawford, C.M. (1987) New Products Management. Illinois: Irwin Publishing Inc.

Crawford, C.M. (1991) The dual-drive concept of product innovation. Business Horizons, 34.3: 32-38.

Crawford, C.M. (1992) The hidden costs of accelerated product development. Journal of Product Innovation Management, 9: 188-199.

Cunningham, M.T. & K.L. Culligan (1990) Competitive Strategies in Information Technology Markets. Working Paper. University of Manchester.

Curren, M.T., V.S.Foulkes & J.H. Steckel (1992) Explanations for successful marketing decisions: the decision maker's perspective. Journal of Marketing, April: 18-31.

Curtis, G. (1989) Business Information Systems: Analysis, Design and Practice. Wokingham: Addison-Wesley Publishing Co.

Dace, R. (1988) Japanese new product development. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield. 1: 23-57.

Daft, R. & R. Lengel (1986) Organisational information requirements, media richness and structural design. Management Science. 32: 554-571.

Datamonitor Publications Limited (1992a) Financial Distribution Strategies 1992. London: Datamonitor.

Datamonitor Publications Limited (1992b) UK Long Term Insurance. London: Datamonitor.

Davenport, T.H., M. Hammer & T.J. Metsisto. (1989) How executives can shape their company's information systems. Harvard Business Review. March/April: 130-134.

Davenport, T.H., R.G. Eccles & L. Prusak (1992) Information politics. Sloan Management Review. Fall: 53-65

Davidson, H. (1989) Offensive Marketing. London: Penguin Books.

Davidson, W.H. (1991) The role of global scanning in business planning. Organizational Dynamics. 19,3: 5-16.

Davis, G.B. & M.H. Olson (1985) Management Information Systems : Conceptual Foundations, Structure and Development. Singapore: McGraw Hill Book Co.

Davison, H., T. Watkins & M. Wright (1989) Developing new personal financial products - some evidence of the role of market research. International Journal of Bank Marketing. 7,1: 8-15.

Davison, H. & T. Watkins (1989) Developing new products: a financial services case study. In. Marketing Audit of the 80's. L. Moutinho, D.E. Brownlie & J. Livingstone (Eds.) Glasgow: Marketing Education Group. 1: 325-345.

Day, G.S. & R. Wensley (1988) Assessing advantage: a framework for diagnosing competitive superiority. Journal of Marketing. April, 52: 1-20.

Day, G.S., B. Gold & T.D. Kuczarski (1993) Significant issues for the future of product innovation. Journal Of Product Innovation Management. 11: 69-75.

Debons, A. & A.G. Larson (1983) Information Science in Action. Holland: Martinus Hijhoff.

de Brentani, U. (1988) New product performance in industrial service firms. Working Paper Series 80-11-38. Quebec: Concordia University.

de Brentani, U. (1989a) Developing successful new industrial services: an empirical study. Working Paper Series 89-10-27. Quebec: Concordia University.

de Brentani, U. (1989b) Success and failure in new industrial services. Working Paper Series 89-06-14. Quebec: Concordia University.

de Brentani, U. (1991) Success factors in developing new business services. European Journal of Marketing. 25,2: 33-59.

de Brentani, U. & C. Droge (1988) Determinants of the new product screening decision: a structural model analysis. International Journal of Research in Marketing. 5: 91-106.

de Brentani, U. & R.G. Cooper (1992) Developing successful financial services for businesses. Industrial Marketing Management. 21: 231-241.

de Moubay, G. (1991) Banking is not like selling toothpaste. Long Range Planning. 24,5: 68-74.

Department of Trade and Industry Insurance Annual Report 1992. London: HMSO.

Deshpande, R. & G. Zaltman (1982) Factors affecting the use of market research information: a path analysis. Journal of Marketing. 14: 14-31.

Deshpande, R. & G. Zaltman (1983) Patterns of research use in private and public sectors. Knowledge: Creation, Diffusion and Utilization. 4th June: 561-575.

Deshpande, R. & G. Zaltman (1984) A comparison of factors affecting researcher and manager perceptions of market research use. Journal of Marketing Research, 22: 32-38.

Deshpande, R. & G. Zaltman (1985) The use of market research in industrial organisations. In: Strategic Business Marketing. R. Spekman & D. Wilson (Eds). Chicago: American Marketing Association.

Deshpande, R. & G. Zaltman (1987) A comparison of factors affecting use of marketing information in consumer and industrial firms. Journal of Marketing Research, 25: 114-118.

Deshpande, R. & S. Jeffries (1981) Attitude affecting the use of marketing research in decision making : an empirical investigation. In: Educators' Conference Proceedings, Series 47. K.L. Bernhardt et al (Eds). Chicago: American Marketing Association.

Deshpande, R., J.U. Farley & F.J. Webster (1993) Corporate culture, customer orientation and innovativeness in Japanese firms: a quadrad analysis. Journal Of Marketing, 57: 23-27.

Devaney, M. (1991) Risk, commitment and project abandonment. Journal of Business Ethics. 10.2: 157-159.

Devinney, T.M. (1992) New products and financial risk changes. Journal of Product Innovation Management, 9: 222-231.

De Woote, P. (1990) High Technology Europe: Strategic Issues of Global Competitiveness. London: Basil Blackwell.

Dickenson, D. & K. Gainsley (1988) New product development in the inclusive tour holiday market. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield. 1: 127-146.

Dickson, G.W. & J.C. Wetherbe (1985) The Management of Information Systems. Singapore: McGraw Hill Book Co.

Donnelly, J.R. & L.L. Berry & T.W. Thompson (1985) Marketing Financial Services. Illinois: Dow Jones-Irwin.

Dougherty, D. (1989) Understanding new products for new markets. Strategic Management Journal. 11,5: 59-78.

Douma, S. (1991) Success and failure in new ventures. Long Range Planning. April: 54-60.

Dover, P.A. (1987) Innovation in banking: the in-home computerised banking example. International Journal of Bank Marketing. 5,1: 39-54.

Dover, P.A. (1988) The effect of technology selection on consumer adoption of in-house computerised banking. International Journal of Bank Marketing. 6,2: 31-37.

Doyle, P. & J. Saunders (1985) The lead effect of marketing decisions. Journal of Marketing Research. 22: 54-65.

Drucker, P.F. (1985) Innovation and Entrepreneurship: Practice and Principle. New York: Harper and Row.

Drucker, P.F. (1991) The new productivity challenge. Harvard Business Review. Nov/Dec: 69-79.

Drucker, P.F. (1992) The new society of organisations. Harvard Business Review. Sept/Oct: 95-104.

Drummond, H. (1991) Effective Decision Making. London: Kogan Page.

Duke, R. (1990) Success and failure in marketing innovation. Management Decision. 28,7: 5-10.

Dumaine, B. (1989) Business speeds up. Best of Business International, New York: 54-59.

Dwyer, L.M. (1990) Factors affecting the proficient management of product innovation. International Journal of Technology Management, 5.6: 721-730.

Dwyer, L. & R. Mellor (1990) Corporate Environment & the Proficiency of New Product Process Activities. School of Business & Technology, University of Western Australia.

Dwyer, L. & R. Mellor (1991a) Organizational environment, new product process activities, and project outcomes. Journal Of Product Innovation Management, 8: 39-48.

Dwyer, L. & R. Mellor (1991b) New product process activities and project outcomes. R & D Management, January: 31-42.

Dyer, N. & T. Watkins (1988) Marketing Insurance: A Practical Guide. London: Kluwer Publishing.

Earl, M. (1987) Formulating information technology strategies. In: Management Information Systems: The Technology Challenge. N.Piercy (Ed.) Beckenham: Croom Helm.

Earl, M.J. (1989) Management Strategies for Information Technology. Hemel Hempstead: Prentice Hall International.

Earl, M. & A. Hopwood (1980) From Management Information to Information Management. Paper presented to the IFIP Working Conference on the Information Systems Environment 1979. Oxford: Oxford Centre for Management Studies.

Easingwood, C.J. (1986) New product development for service companies. Journal of Product Innovation Management, 3,4: 264-275.

Easingwood, C.J. & V. Mahajan (1989) Positioning of financial services for competitive advantage. Journal of Product Innovation Management, 6: 207-219.

Easingwood, C.J. & C. Storey (1991) Success factors for new consumer financial services. International Journal of Bank Marketing, 9.1: 3-10.

Easingwood, C.J. & J. Percival (1990) Evaluation of new financial services. The International Journal of Bank Marketing, 8.6: 3-8.

East, R. (1992) The effect of experience on the decision making of expert and novice buyers. Journal of Marketing Management, 8: 167-176.

Easton, G. (1989) Industrial networks - a review. Paper Presented at the 5th Industrial and Purchasing Conference, Pennsylvania: PennState University.

Edgett, S.J. & S. Parkinson (1994) The development of new financial services: identifying determinants of success and failure. The International Journal of Service Industry Management, 5.4: 24 -38.

Edgett, S.J. & D. Thwaites (1990a) The influence of environmental change on the marketing practices of building societies. European Journal of Marketing, 24,12: 35-47.

Edgett, S.J. & D. Thwaites (1990b) An examination of innovative characteristics within the building society industry. In. Recent Developments in Marketing, A. Pendlebury & T. Watkins. (Eds.) Oxford: Marketing Education Group. 1: 348-365.

Edgett, S.J. (1991) New product development practices in the financial services industry: a model of successful determinants for NPD. PhD Thesis. University of Bradford.

Edgett, S.J. & S. Jones (1991) New product development in the financial service industry: a case study. Journal of Marketing Management, 7: 271-284.

Edgett, S., D.Shiple & G. Forbes (1992) Japanese and British companies compared: contributing factors to success and failure in NPD. Journal of Product Innovation Management, 9: 3-10.

Ehrenberg, A.S.C. (1977) Data Reduction. London: Wiley.

Eisenhart, T. (1988) Computer-aided marketing. Business Marketing, 73: 48-56.

Eisenhart, T. (1991) Closing the (market) research gap. Business Marketing, 76,4: 22-23.

Enis, B.M. & K.J. Roering (1981) Services marketing: different products, similar strategies. Service Marketing Conference. Florida: American Marketing Association.

Ennew, C., T. Watkins & M. Wright (1990a) Marketing Financial Services. London: Heineman Publishing.

Ennew, C., T. Watkins & M. Wright (1990b) Personal financial services: an appraisal of recent developments. In: Managing and Marketing Services in the 1990's. R.Teare, L.Moutinho & N.Morgan (Eds.) London: Cassell Educational.

Ennew, C. M. Wright & T. Watkins (1989) Personal financial services; marketing strategy determination. International Journal of Bank Marketing, 7,6: 3-8.

Eppen, G.D., W.A. Hanson & R.K. Martin (1991) Bundling-new products, new markets, low risk. Sloan Management Review, Summer: 7-14.

Ettlie, J.E. & W.P. Bridges (1982) Environmental uncertainty and organisational technology policy. IEEE Transactions On Engineering Management, EM-29, S: 2-10.

Etzioni, A. (1989) Humble decision making. Harvard Business Review, July/August: 122-126.

Evans, M. (1988a) Fashion marketing - marketing substance or trappings and a lost cause ? Proceedings of the 21st Annual Conference of the Marketing Education Group, Huddersfield. 1: 146-165.

Evans, M. (1988b) Marketing intelligence: scanning the marketing environment. Marketing Intelligence & Planning, 6,3: 21-29.

Evans, R.H. (1993) Analyzing the potential of a new market. Industrial Marketing Management. 22: 35-39.

Fann, G.L. & L.R. Smeltzer (1989) The use of information from and about competitors in small business management. Entrepreneurship Theory and Practice. Summer: 35-46.

Feeny, D. (1987) The Use of Information Technology to Support Sales and Marketing - Claims, Frames and Models. The Oxford Institute of Information Management Paper 87/3.

Feldman, M.S. J.G. March (1987) Information in organisations as signals and symbols. In: Information Analysis: Selected Readings. R. Galliers (Ed.) Sydney: Addison-Wesley Publishing.

Fern, E.F. (1982) The use of focus groups for idea generation. Journal of Market Research. Feb: 48-59.

Fifield, P.C. (1989) Consumer financial services. In: Management in Service Industries. P.Jones (Ed.) London: Pitman.

Fisk, G. (1974) The functions of marketing research. In: Handbook of Marketing Research. R. Ferber (Ed). USA: McGraw-Hill.

Flax, S. (1984) How to snoop on your competition. Fortune. 14th May: 28-33.

Fletcher, K.P. (1990a) Information for competitive advantage; implementing database marketing. Proceedings of the 1990 Annual Conference of the Marketing Education Group. Oxford. 2: 517-536.

Fletcher, K.P. (1990b) Marketing Management and Information Technology. Hemel Hempstead: Prentice Hall.

Fletcher, K.P. (1991) Information technology in marketing and sales. In: The Marketing Book. M.J.Baker (Ed.) Oxford: Butterworth-Heinemann.

Fletcher, K.P., A. Buttery & K. Deans (1988) The structure and content of the marketing information system: a guide for management. Marketing Intelligence and Planning, 6,4: 27-35.

Fletcher, K.P., C. Wheeler & E. Laverie (1988) Developing a marketing information system for international markets: an assessment of the role of market intelligence. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield: 499-514.

Fletcher, K. & C. Wheeler (1989) Market intelligence for international markets. Marketing Intelligence & Planning, 7,5/6: 30-34.

Fletcher, K.P. C. Wheeler & J. Wright (1990) The role and status of UK database marketing. The Quarterly Review of Marketing, Autumn: 7-14.

Folsom, D. (1991) Market intelligence in small businesses. Market Intelligence and Planning, 9,2: 116-19.

Foster, R.N. (1986) Innovation: The Attacker's Advantage. London: MacMillan Publishing.

Foxall, G.R., A.F. Payne, J.W. Taylor & G.D. Bruce (1990) Marketing and non-marketing managers. Marketing Intelligence & Planning, 8,2: 21-26.

Foxall, G.R. & B.R. Johnston (1991) Innovation in Grand Prix motor racing: the evolution of technology, organization and strategy. Technovation, 11,7: 387-402.

Foxall, G.R. & J.R. Fawn (1992) An evolutionary model of technological innovation as a strategic management process. Technovation, 12,3: 191-202.

Fredrickson, J.W. (1984) The comprehensiveness of strategic decision processes: extension, observations and future directions. Academy Of Management Journal, 27,3: 445-466.

Fredrickson, J.W. (1986) The strategic decision process and organisation structure. Academy Of Management Review, 11,2: 280-297.

Frederickson, J.W. & T.R. Mitchell (1984) Strategic decision processes: comprehensiveness and performance within an industry with an unstable environment. Academy Of Management Journal. 27,2: 399-423.

Frude, N. (1987) A Guide To SPSS. London: MacMillan Publishing.

Frey, D. (1991) Learning the ropes: my life as a product champion. Harvard Business Review. Sept/Oct: 46-56.

Fritz, W. (1989) Determinants of product innovation activities. European Journal of Marketing. 23,10: 32-43.

Fuld, L. (1991) Recipe for business intelligence success. The Journal of Business Strategy. 12,1: 12-17.

Furlong, C.B. & J.R. Brent Ritchie (1986) Consumer concept testing of personal financial services. International Journal of Bank Marketing. 4,1: 2-18.

Galbraith, J.R. (1982) Designing the innovating organisation. Organisational Dynamics. 10,3: 5-25.

Galliers, R. (1987) Information Analysis: Selected Readings. Sydney: Addison-Wesley Publishers.

Ganley, O.H. & G.D. Ganley (1989) To Inform or Control. New Jersey: Ablex Publishing.

Gartner, W.B. & R.J. Thomas (1993) Factors affecting new product forecasting accuracy in new firms. Journal Of Product Innovation Management. 10: 35-52.

Gatignon, H., E. Anderson & K. Helsen (1989) Competitive reactions to market entry: explaining interfirm differences. Journal of Marketing Research. 26: 44-55.

Gelb, B.D. (1991) Competitive intelligence: insight from executives. Business Horizons. 34,1: 43-47.

Gernand, V.L. (1991) Fantasies for sale: marketing products that do not exist. The Journal of Business and Industrial Marketing. Summer/Fall: 31-36.

Gerstenfeld, A., K. Sumiyoshi, R. Prochaska & Y. Maruta (1980) The management of innovation in Japan. Research Management. 23,1: 30-41.

Ghoshal, S. & S.K. Kim (1986) Building effective intelligence systems for competitive advantage. Sloan Management Review. Fall: 49-58.

Ghoshal, S. & K.K. Seok (1986) Building effective intelligence systems for competitive advantage. Sloan Management Review. Fall: 49-58.

Ghoshal, S. & D.E. Westney (1991) Organizing competitor analysis systems. Strategic Management Journal. 12,1: 17-31.

Gib, A.G. & R. Marguiles (1991) Making intelligence relevant to the user. Planning Review. 19,3: 16-22.

Glazer, R. (1989) Marketing and the Changing Information Environment: Implications for Strategy, Structure and the Marketing Mix. Report 89/108. Cambridge, MA: Marketing Science Institute.

Glazer, R. (1991) Marketing in an information intensive environment: strategic implications of knowledge as an asset. Journal of Marketing. 55: 1-19.

Gluck, F.W. & R.N. Foster (1975) Managing technological change: a box of cigars for Brad. Harvard Business Review. 53,5: 139-150.

Goldberg, W.H. (1989) Knowledge required for innovation. In. Managing Innovation and Change. S.B. Lundstedt & T.H. Moss (Eds.) Dordrecht: Kluwer Publishing.

Goldstein, K.K. (1990) Information support for sales and marketing. Information and Management. 19,4: 257-268.

Goldhar, J.D., L.K. Bragaw & J.J. Schwartz (1976) Information flows management styles and technological innovation. IEEE Transactions on Engineering Management, 23,1: 51-62.

Goltz, G.E. (1986) A guide to development. R & D Management, 16,3: 243-249.

Gordon, W. & R. Langmaid (1988) Qualitative Market Research. Aldershot: Gower Publishing.

Gorry, G.A. & M.S. Scott-Morton (1989) A framework for management information systems. Sloan Management Review, 13,1: 55-70.

Goulding, I.C. (1985) New product development in the UK trout industry. PhD Thesis. Aston University.

Graf, F. (1979) Information systems for marketing. Marketing Trends, 6: 1-3.

Graham, G.G. (1989) An implementation of new product pre-development activities. MBA Dissertation. Herriot Watt University.

Gray, P., W.R. King, E.R. McLean & H.J. Watson (1989) The Management of Information Systems. USA: The Dryden Press.

Gresov, C. (1984) Designing organisations to innovate and implement: using two dilemmas to create a solution. Columbia Journal of World Business, 19,4: 63-67.

Griffin, A. & J.R. Hauser (1992) The Marketing and R&D Interface. In: Handbook: MS/OR In Marketing. G.L. Lilien & J. Eliashberg (Eds.) Amsterdam: Elsevier Science Publishers.

Gronroos, C. (1982) An applied service marketing theory. European Journal of Marketing, 16,7: 30-41.

Gronroos, C. (1990) Marketing redefined. Management Decision, 28,8: 5-9.

Grossman, G.M. & E. Helpman (1991) Innovation and Growth in the Global Economy. London: MIT Press.

Guiltinan, P. (1993) A strategic framework for assessing product line additions. Journal Of Product Innovation Management. 10: 136-147.

Guiltinan, P. & G.W. Paul (1988) Marketing Management: Strategies & Programs. USA: McGraw Hill Publishing.

Gummesson, E. (1990) Marketing organisation in service businesses: the role of the part time marketer. In: Managing and Marketing Services in the 1990's. R.Teare, L. Moutinho & N. Morgan (Eds.) London: Cassell Educational.

Gummesson, E. (1991) Marketing-orientation revisited. European Journal of Marketing. 25.2: 60-75.

Gupta, K.A. & E.M. Rogers (1991) Integrating R & D and marketing within the organisation. The Journal Of Services Marketing. Spring: 55-68.

Gupta, K.A., S.P. Raj & M.D. Wilemon. (1985) The R&D marketing interface in high technology firms. Journal of Product Innovation Management. 2: 12-24.

Gupta, K.A. & M.D. Wilemon (1988) The credibility-cooperation connection at the R&D-marketing interface. Journal of Product Innovation Management. 5: 20-31.

Gupta, K.A. & D. Wilemon (1988) Why R&D resists using marketing information. Research Technology Management. 31,6: 36-41.

Gupta, K.A. & D.L. Wilemon (1990) Accelerating the development of technology-based new products. California Management Review. Winter: 24-44.

Gupta, S. & R. Kohli (1990) Designing products and services for consumer welfare: theoretical and empirical issues. Marketing Science. 9,3: 230-246.

Gupta, A.K., K. Brockhoff & U. Weisenfeld (1992) Making trade-offs in the new product development process: a German/US comparison. Journal of Product Innovation Management. 9: 11-18.

Gupta, Y.P. & T. Guimaraes (1993) Issues in management information systems planning. Technovation, 13,8: 533-544.

Haaroff, K. (1983) An exercise in product development for the 1980's: international cash management service. International Journal of Bank Marketing. 1.3: 55-68.

Haeckel, S.H. (1985) Strategies for marketing the new technologies: commentary. In: Marketing in an Electronic Age. R. Buzzell (Ed.) Cambridge, MA: Harvard University Press.

Hague, P.N. (1987) The Industrial Market Research Handbook. London: Kogan Page.

Hair, J.F., R.E. Anderson & R.L. Tatham (1987) Multivariate Data Analysis With Readings. New York: MacMillan.

Hall, R.A. (1991) Organizational Structure: Forms and Outcomes. Englewood Cliffs, New Jersey: Prentice Hall.

Hamel, G., Y.L. Doz & C.K. Prahalad (1989) Collaborate with your competitors and win. Harvard Business Review. Jan/Feb: 133-139.

Hamel, G. & C.K. Prahalad (1991) Corporate imagination and expeditionary marketing. Harvard Business Review. July/August: 81-92.

Hansell, D.S. (1985) Elements of Insurance. Plymouth: MacDonald and Evans Publishing.

Hansen, F., K. Gronhaug & K-E. Warneryd (1990) Excellent marketing: the concept, its measurement and implications. Marketing and Research Today. June: 98-106.

Harry, M.J.S. (1990) Information and Management Systems. London: Pitman Publishing.

Haslam, S. (1991) A framework for generating viable new services. Business Marketing Digest. 16.4: 11-16.

Hauschildt, J. (1991) Towards measuring the success of innovations. Paper submitted to the first European summer school. Kiel. Germany: Kiel University.

Haynes, P.J., M.M. Helms & A.R. Casavant Jr. (1992) Creating a value-added customer database: improving marketing management decisions. Marketing Intelligence and Planning. 10.1: 16-20.

Heffernan, S.A. (1984) New technology and competition in British banking. Working Paper Series No.63. London: City University Business School.

Hegarty, W.H. & R.C. Hoffman (1990) Product/market innovations: a study of top management involvement among four cultures. Journal of Product Innovation Management. 7: 186-199.

Heil, O.P. & R.G. Walters (1993) Explaining competitive reactions to new products: an empirical signalling study. Journal Of Product Innovation Management. 10: 53-65.

Heller, H. (1989) The Decision Makers. London: Hodder & Stoughton.

Henthorne, T.L, M.S. LaTour & A.J. Williams (1993) How organizational buyers reduce risk. Industrial Marketing Management. 22: 41-48.

Herbig, P.A. & R.L. Day (1992) Customer acceptance: the key to successful introductions of innovations. Marketing Intelligence And Planning. 10.1: 4-15.

Herbig, P.A., J. Milewicz & J.E. Golden (1993) The do's and don'ts of sales forecasting. Industrial Marketing Management. 22: 49-57.

Herring, J.P. (1988) Building a business intelligence system. Journal of Business Strategy. May/June, 9: 4-9.

Herstatt, C. & E. von Hippel (1992) From experience: developing new product concepts via the lead user method: a case study in a 'low tech' field. Journal of Product Innovation Management. 9: 213-221.

Hicks, J.O. (1990) Information Systems in Business. St.Paul: West Publishing.

Hickson, D.J., R.J. Butler, D. Cray, G.R. Mallory & D.C. Wilson (1986) Top Decisions: Strategic Decision Making In Organisations. San Francisco, Jossey Bass.

Higby, M.A. & B.N. Farah (1991) The status of marketing information. Information and Management. 20.1: 29-35.

Higgins, J.C. (1980) Strategic and Operational Planning Systems. London: Prentice Hall.

Hill, P. (1988) The market research contribution to new product failure and success. Journal of Marketing Management. 3: 269-277.

Hill, S.N. (1987) Management information systems; some reflections and evidence. In: Management Information Systems: The Technology Challenge. N.Piercy (Ed.) Beckenham: Croom Helm.

Hill, J.S. & W.L. James (1991) Product promotion transfers in consumer goods multinationals. International Marketing Review. 8,2: 6-17.

Hirschman, E.C. (1986) Humanistic enquiry in marketing research: philosophy, method and criteria. Journal of Marketing Research. 23: 237-249.

Hisatomi, T. (1991) Global marketing by Nissan. Marketing and Research Today. 19.1: 56-61.

Hochstrasser, B. & C. Griffiths (1990) Regaining Control of IT Investments - A Handbook for Senior UK Managers. London: Kobler Unit.

Hoddock, C.L. (1990) Strategies behind winners and losers. The Journal of Business Strategy. 11,5: 4-7.

Hodge, B., R.A. Fleck & C.B. Honess (1984) Management Information Systems. Reston, Virginia: Reston Publishing.

Hodge, P. (1989) Additional Voluntary Contributions 1989. London: Financial Times Publications.

Hodge, P. & C. Ellis (1991) Additional Voluntary Contributions 1991. London: Financial Times Publications.

Hodkinson, P. (1991) Developing new financial services. Paper delivered at the New Products and Services Winning Strategies Conference. London: The Strategic Planning Society.

Holt, E. (1990) Excellence and the IT factor: information technology inside excellent companies in Britain. Journal of Information Technology. 5: 41-48.

Hooley, G.J. & S.J. Mann (1988) The adoption of marketing by financial service organisations in the UK. The Services Industries Journal. 8,4: 499-500.

Hooley, G.J., J.E. Lynch & J. Shepherd (1990) The marketing concept: putting the theory into practice. European Journal of Marketing. 24,9: 7-24.

Hopkins, D.S. (1975) The roles of project teams and venture groups in new product development. Research Management. 18,1: 7-12.

Hopkins, D.S. (1981) New product winners and losers. Research Management. May: 12-17.

House, C.H. & R.L. Price (1991) The return map: tracking product teams. Harvard Business Review. Jan/Feb: 92-100.

Houston, P. (1989) Lessons in new product launching. Direct Marketing. May: 78-86.

Howard, J.A. & W.L. Moore (1988) Changes in consumer behaviour over the product life cycle. In Readings in the Management of Innovation. M.L. Tushman & W.L. Moore (Eds.) USA: Ballinger Publishing.

Howard, R. (1992) The CEO as organisational architect: an interview with Xerox's Paul Allaire. Harvard Business Review. Sept/Oct: 107-121.

Howcroft, B. & J. Lavis (1986) Retail Banking. Oxford: Basil Blackwell.

Howley, M. (1990) Criteria for success in new product development for consumer goods: a comparative study. European Journal of Marketing. 24: 54-60.

Hutt, M.D. & T.W. Speh (1985) Business Marketing Management. USA: The Dryden Press.

Inglis, A. (1983) Models for product development in marketing financial services. Proceedings of the 16th Annual Conference of the Marketing Education Group. Cranfield: 202-215.

Insley, S. (1989) The Honda way: an innovative approach to management and production. In. Managing Innovation and Change. S.B. Lundstedt & T.H. Moss (Eds.) Dordrecht: Kluwer Publishing.

Ives, B. & R.O. Mason (1990) Can IT revitalize your customer service ? Academy of Management Executive. 4,4: 52-69.

Iwamura, A. & V.M. Jog (1991) Innovators, organization structure and management of the innovation process in the securities industry. Journal of Product Innovation Management. 8: 104-116.

Jamieson, L.F. & F.M. Bass (1990) Adjusting stated intention measures to predict trial purchase of new products: a comparison of models and methods. Journal of Marketing Research. 26: 336-347.

Jain, A.K., C. Pinson & B.T. Ratchford (1982) Marketing Research - Addresses, Essays and Lectures. Bath: John Wiley.

Jobber, D. (1977) Marketing Information Systems in British Industry. Management Decision, 15,2: 297-304.

Jobber, D. & M. Watts (1988) User attitudes towards marketing information systems - a UK survey of manufacturing companies. Marketing & Intelligence Planning, 6,2: 30-35.

Jobber, D. & C. Rainbow (1977) A study of the implementation of marketing systems in British industry. Journal of Market Research Society, 19,2: 104-111.

Johansson, J. & L-G. Mattsson, (1987) Interorganisational relations in industrial systems: a network approach compared with the transaction cost approach. International Studies of Management and Organisations, 17: 34-48.

Johne, F.A. (1983a) Business strategy as a determinant of organisational buying behaviour: the case of high technology component purchases. Working Paper No.47. London: City University Business School.

Johne, F.A. (1983b) The organisation of product innovation in high technology manufacturing firms. Working Paper No.50. London: City University Business School.

Johne, F.A. (1984) How experienced product innovators organise. Journal of Product Innovation Management, 4: 210-223.

Johne, F.A. (1985) Industrial Product Innovation: Organisation and Management. Kent: Croom Helm.

Johne, F.A. (1990) Don't let your customers lead you astray in developing new products. Industrial Marketing and Purchasing Conference. 24/25th Sept., Milan.

Johne, F.A. (1991a) Don't let your customers lead you astray in developing new products. London: Working Paper No.116. London: City University Business School.

Johne, F.A. (1991b) New Style Product Development. Working Paper 121. London: City University Business School.

Johne, F.A. (1993) Insurance product development. International Journal Of Bank Marketing, 11,3: 5 - 14.

Johne, F.A. (1994) Product development success: the phenomenon and its measurement. Working Paper. City University Business School.

Johne, F.A. & P. Harborne. (1985) How large commercial banks manage product innovation. International Journal of Bank Marketing, 3,1: 54-70.

Johne, F.A., T. Howard & R. Davies (1991) Product development practices in British based insurance companies. Working Paper No. 119. London: City University Business School.

Johne, F.A. & P. Pavlides (1991) Product development success in banking: a review of the literature. Working Paper No.118. London: City University Business School.

Johne, F.A. & S. Rowntree (1990) High technology product development in small firms: does marketing matter. Proceedings of the 19th Annual Conference of the European Marketing Academy, May 22-25, Innsbruck.

Johne, F.A. & S. Rowntree (1991) High technology product development in small firms: a challenge for marketing specialists. Technovation, 11,4: 247-259.

Johne, F.A. & P. Snelson (1987) Product development practices in large US and UK firms. Working Paper No.88. London: City University Business School.

Johne, F.A. & P. Snelson (1988a) Auditing product innovation activities in manufacturing firms. R&D Management, 18,3: 227-233.

Johne, F.A. & P. Snelson (1988b) Marketing's role in successful product development. Journal of Marketing Management, 3,3: 256-268.

Johne, F.A. & P. Snelson (1988c) Managing regular product change in manufacturing firms: evidence from British and American businesses. Proceedings of the 4th IMP Conference. University of Manchester Institute of Science & Technology: 301-320.

Johne, F.A. & P. Snelson (1988d) Success factors in product innovation: a selected review of the literature. Journal of Product Innovation Management, 5: 114-128.

Johne, F.A. & P. Snelson (1989) Product development approaches in established firms. Industrial Marketing Management, 18: 113-124.

Johne, F.A. & P. Snelson (1990a) New Product Development. London: Basil Blackwell.

Johne, F.A. & P. Snelson (1990b) Successful product innovation in UK and US firms. European Journal of Marketing, 24,12: 7-21.

Johne, F.A. & L. Vermaak (1992) The role of the corporate centre in product development: a review of the literature. Working Paper. London: City University Business School.

Johne, F.A. & L. Vermaak (1993) Does head office involvement matter in financial product development? Journal Of Marketing Management, 9: 405 - 414.

Johnson, L. & L. Kuehn (1987) The small business owners/manager's search for external information. Journal of Small Business Management, July: 53-60.

Johnson, S. & S. Woodward (1988) Marketing management information systems - a review of current practice. Marketing Intelligence & Planning, 6,2: 27-29.

Johnson, E.M., E.E. Scheuing & K.A. Gaida (1986) Profitable Service Marketing. Homewood: Dow Jones-Irwin Publishing Inc.

Johnson, H.R. & S.R. Carrico (1988) Developing capabilities to use information strategically. MIS Quarterly, 12,1: 37-48.

Johnston, K.J. (1988) Service industries - improving corporate performance. The Services Industries Journal, 8,2: 202-211.

Josty, P. (1990) A tentative model of the innovation process. R & D Management, 20,1: 35-45.

Kallman, E.A. & W.P. McKinnon (1989) Evaluating IS with an executive information system. Journal of Information Systems Management, 6,4: 58-68.

Karlsson, C. (1989) Strategic options in the automobile industry. In. Managing Innovation and Change. S.B. Lundstedt & T.H. Moss (Eds.) USA: Ballinger Publishing.

Katzer, J., K.H. Cook & W.W. Crouch (1978) Evaluating Information. London: Addison-Wesley.

Kawai, T. (1992) Generating innovation through strategic action programmes. Long Range Planning, 23,3: 36-42.

Kay, J.A. (1990) Identifying the strategic market. Business Strategy Review, Spring: 2-24.

Kaynak, E. & O. Kucukemiroglu (1992) Banks and product selection: Hong Kong. Journal of Bank Marketing, 10,1: 3-16.

Keiser, S.K., J.R. Krum & P.A. Rau (1987) Changing patterns in marketing research. Marketing Intelligence & Planning, 5,1: 10-18.

Kekre, S. & K. Srinivasan (1990) Broader product line: a necessary to achieve success. Management Science, October: 1216-1231.

Kennard, R.B. (1991) From experience: Japanese product development process. Journal of Product Innovation Management, 8: 184-188.

Kerns, S. (1988) Marketing Financial Products & Services. Chicago: Probus Publishing.

Kheir-El-Din, A. (1991) The contribution of marketing to competitive success. In. Perspectives on Marketing Management Volume 1. M.J.Baker (Ed.) Chichester: John Wiley & Sons.

King, S. (1985) Has marketing failed or has it never really tried ? Journal of Marketing Management, 1,1: 1-20.

King, W. (1987) Developing strategic business advantage from information technology. In: Management Information Systems: The Technology Challenge. N.Piercy (Ed.) Beckenham: Croom Helm.

King, W.R., V. Grover & E. Hufnagel (1989) Using information and information technology for sustainable competitive advantage. Information And Management, 17: 87-93.

King, W.R. & V. Grover (1991) The strategic use of information resources: an exploratory study. IEEE Transactions on Engineering Management, 38,4: 293-305.

Kinnear, T.C. & J.R. Taylor (1991) Marketing Research. An Applied Approach. USA: McGraw-Hill.

Kleinschmidt, E.J. & R.G. Cooper (1991) The impact of product innovativeness on performance. Journal of Product Innovation Management, 8: 240-251.

Klivans, J.M. (1990) Launching a financial service. The Journal of Business Strategy, 11,5: 8-11.

Klompaker, J.E., G.D. Hughes & R.I. Haley (1976) Test marketing in new product development. Harvard Business Review, 54,3: 128-138.

Knight, R.M. (1987) Corporate innovation and entrepreneurship: a Canadian study. Journal of Product Innovation Management, 4,4: 284-297.

Kochen, M. (1975) Information for Action. London: Academic Press.

Kodama, F. (1992) Technology fusion and the new R & D. Harvard Business Review. July/Aug: 70-78.

Kohli, A.K. & B.J. Jaworski (1990) Market orientation: the construct, research propositions and managerial implications. Journal of Marketing. 54: 1-18.

Koren, L. (1990) Success Stories. San Francisco: Chronicle Books.

Kotabe, M. (1990) Corporate product policy and innovative behaviour of European and Japanese multinationals: an empirical investigation. Journal of Marketing. 54: 19-33.

Kotler, P. (1989) Marketing Management: Analysis, Planning, Implementation and Control. USA: Prentice Hall Publishing.

Kroeber, D.W. (1982) Management Information Systems. New York: The Free Press.

Kulvik, H. (1977) Factors underlying success or failure of new products. University of Technology, Report No. 29. Helsinki: Finland.

Kuczarski, T.D. (1988) Managing New Products. Englewood Cliffs, New Jersey: Prentice Hall Publishing.

Ladensohn Stern, S. & T. Schoenhaus (1990) Toyland. Across the Board. December: 24-31.

Lambert, D.M., H. Marmorstein & A. Sharma (1990) Industrial salespeople as a source of market information. Industrial Marketing Management. 19: 141-148.

Land, F.F. & M. Kennedy-McGregor (1987) Information and information systems: concepts & perspectives. In: Information Analysis: Selected Readings. R.D. Galliers (Ed.) Sydney: Addison-Wesley Publishing.

Landon, L.G. & J. Donnelly (1983) Marketing's emergence in the new banking environment. International Journal of Marketing. 1.1: 3-14.

Langeard, E., J. Bateson, C. Lovelock & P. Eiglier (1981) Services Marketing: New Insights from Consumers and Managers. Cambridge, MA: Marketing Science Institute.

Langeard, E. & P. Eiglier (1983) Strategic management of service development. In: Emerging perspectives on Service Marketing. L.L. Berry, G.L. Shostack & G.D. Upah (Eds.) Chicago: American Marketing Association.

Langelier, G.H. (1992) The vision trap. Harvard Business Review. Mar/Apr: 46 - 51.

Larsen, H.H., M.P. O'Driscoll & M. Humphries (1991) Technological innovation and the development of managerial competences, Technovation. 11.7: 419-428.

Larson, E.W. (1991) Project management in pharmaceutical R & D. Product and Process Innovation. Mar/Apr: 20-27.

Laudon, K.C. (1988) Management Information Systems. New York: Macmillan Publishing.

LAUTRO (1988) The Regulations of the Life Assurance and Unit Trust Regulatory Organisation. London: LAUTRO.

Lee, H., F. Acito & R.L. Day (1987) Evaluation and use of marketing research by decision makers: a behavioral simulation. Journal of Marketing Research. 24: 187-196.

Levitt, T. (1981) Marketing intangible products and product intangibles. Harvard Business Review. May/June: 94-102.

Levitt, T. (1986) The Marketing Imagination. New York: MacMillan Inc.

Lilien, G.L. & E. Yoon (1989) Determinants of new industrial product performance: a strategic re-examination of the empirical literature. IEEE Transactions in Engineering Management. 36.1: 3-10.

Littler, D (1983) Product innovation in the mature company. Proceedings of the 16th Annual Conference of the Marketing Education Group. Cranfield.

Littler, D. (1984) Marketing and Product Development. London: Philip Allan Publishers.

Littler, D. (1988) Perspectives on competitiveness. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield. 3: 54-72.

Livesey, H.C., M.L. Rorke & D.S. Lux (1989) Technical development and the innovation process. Journal of Product Innovation Management. 6: 268-281.

Lock, A.R. & D.R. Hughes (1989) "Soft" information systems for marketing decision support. Marketing Intelligence & Planning. 7.11/12: 25- 29.

Longenecker, J.G., J.A. McKinney & C.W. Moore (1989) Ethics in small business. Journal of Small Business Management. January: 27-31.

Longton, B. (1988) Management behaviour and management information systems. PhD Thesis. Open University.

Lonsdale, R.T. & S.F. Stasch (1986) In search of a better approach to the development of new products. The Journal of Consumer Marketing. Winter: 35-43.

Lorenz, C. (1982) How Japan outsmarted America in television and video. Financial Times. 5th Nov.

Lovelock, H.C.(1984) Developing and Implementing New Services. Chicago: American Marketing Association.

Lovelock, H.C. (1991) Services Marketing. London: Prentice-Hall.

Luck, D.J. (1982) Marketing Research. Englewood Cliffs, New Jersey: Prentice-Hall.

Lynch, J.E. (1990) The impact of E.P.O.S. on marketing strategy and retailer supplier relationships. Journal of Marketing Management, 6,2: 157-168.

Mabert, V.A., J.F. Muth & R.W. Schmenner (1992) Collapsing new product development times: six case studies. Journal of Product Innovation Management, 9: 200-212.

Machlup, F. & U. Mansfield (1983) The Study of Information: Interdisciplinary Messages. New York: John Wiley.

MacInnis, M. & L.A. Hislop (1990) Market planning in a high tech environment. Industrial Marketing Management, 19: 107-116.

Mahajan, V. & J. Wind (1992) New product models: practice, shortcomings and desired improvements. Journal Of Product Innovation Management, 9,2: 128-139.

Maidique, M.A. (1980) Entrepreneurs, champions and technological innovation. Sloan Management Review, 21,2: 59-76.

Maidique, A.M. & B.J. Zirger (1984) A study of success and failure in product innovation: the case of the U.S. electronics industry. IEEE Transactions on Engineering Management, EM-301: 192-203.

Maidique, A.M. & B.J. Zirger (1985) The new product learning cycle. Research Policy, 14: 299-313.

Majaro, S. (1988) Morphological Analysis. Marketing Intelligence & Planning, 6,2: 4-11.

Malhotra, N.K. (1987) Analyzing marketing research data with incomplete information on the dependent variable. Journal of Marketing Research, 24: 74-84.

Mangan, D. (1988) None of your secrets are safe. Venture, February: 61-67.

Mansfield, E.(1969) Industrial Research and Technological Innovation. London: Longmans Green Publishing.

Mason, C.H. (1990) New product entries and product class demand. Marketing Science. 9.1: 58-72.

Marks, A.P. (1988) The Sinclair C5- an investigation into its development, launch and subsequent failure. European Journal of Marketing. 23,1: 61-71.

Marshall, J.J. & L.A. Heslop (1988) Technology acceptance in Canadian retail banking: a study of consumer motivations and use of ATM's. International Journal of Bank Marketing. 6.4: 31-41.

Martell, D. (1987) Marketing information and new technology. In: Management Information Systems: The Technology Challenge. N.Piercy (Ed.) Beckenham: Croom Helm.

Martell, D. (1988) Marketing and information technology. European Journal of Marketing. 22.9: 16-24.

Mathur, S.S. (1986a) How firms compete: a new classification of generic strategies. Working Paper No.81. London: City University Business School.

Mathur, S.S. (1986b) Strategy: framing business intentions. Journal of General Management. 12.1: 77-97.

Mathur, S.S. (1988) How firms compete: a new classification of generic strategies. Journal of General Management. 13: 30-57.

Mathur, S.S.(1990) Organising for competitive strategy: competitive not strategic business units. Working Paper No.100. London: City University Business School.

McCandless, H. (1991) Information services - dial up data. Management Computing. 14.2: 52-55.

McCann, J.M. & D.J. Reibstein (1985) Forecasting the impact of socioeconomic and demographic change in product demand. Journal of Marketing Research. 22: 415-423.

McCarthy, E.C. (1989) Basic Marketing. Illinois: Irwin Publishing.

McDaniel, S.W., R. Verille & C.S. Madden (1985) The threats to marketing research: an empirical approach. Journal of Marketing Research, 22: 74-86.

McDonald, M.H.B. (1990) Marketing Plans. Oxford: Butterworth-Heinemann.

McDonough, E.F. & R.M. Kinnunen (1984) Management control of new product development projects. IEEE Transactions on Engineering Management, 31.1: 18-21.

McDonough, E.F. & G. Barczak (1991) Speeding up new product development: the effects of leadership style and source of technology. Journal of Product Innovation Management, 8: 203-211.

McDonough, E.F. & G. Barczak (1992) The effects of cognitive problem-solving orientation and technological familiarity on faster new product development. Journal of Product Innovation Management, 9: 44-52.

McGuinness, N. & H.A. Conway (1989) Managing the search for new product concepts: a strategic approach. R & D Management, 19.4- 297-308.

McKenna, R. (1988) Marketing in an age of diversity. Harvard Business Review, Sept/Oct: 88-95.

McKenna, R. (1991) Marketing is everything. Harvard Business Review, Jan/Feb: 65-79.

McKee, D. (1992) An organisational learning approach to product innovation. Journal of Product Innovation Management, 9: 232-245.

McLeod, J. (1985) Marketing information systems: a review paper. Quarterly Review of Marketing, 10,3: 7-18.

McLeod, R. & J. Rogers (1982) Marketing information systems: users in the Fortune 500. California Management Review, 23.12: 106-118.

McLeod, R. & J. Rogers (1985) Marketing information systems: their current status in Fortune 1000. Journal of Management Information Systems, 1.4: 57-75.

McTavish, R. (1984) Approaching the new product organisation problem. European Journal of Marketing, 18.6,7: 30-42.

Meidan, A. (1983) The roles of marketing management in banking. Quarterly Review of Marketing, 8.2: 10-21.

Meidan, A. (1984) Bank Marketing Management. London: MacMillan Publishing.

Meidan, A. & R.S. Minhas (1990) The roles of computer system suppliers for building societies marketing. Proceedings of the 1990 Annual Conference of the Marketing Education Group. Oxford: 2: 912-923.

Meyer, M.H. & E.B. Roberts (1986) New product strategy in small technology-based firms: a pilot study. Management Science, 32,7: 806-820.

Meyer, M.H. & E.B. Roberts (1988) Focussing product technology for corporate growth. Sloan Management Review, 29: 7-16.

Meyers, P.W. & G.A. Athaide (1991) Strategic mutual learning between producing and buying firms during product innovation. Journal of Product Innovation Management, 8: 155-169.

Middleton, P. (1987) Are non-banks winning in retail financial services? International Journal of Bank Marketing, 5.1: 13-18.

Miles, I. (1990) Services and information technology: emerging patterns. In: Managing and Marketing Services in the 1990's. R.Teare, L.Moutinho & N.Morgan (Eds.) London: Cassell Educational.

- Miller, S. (1984) Experimental Design and Statistics. London: Methuen Publishing.
- Millett, S.M. & R. Leppanen (1991) The business information and analysis function. Planning Review. 19,3: 10-16.
- Millman, F.A. (1982) Understanding barriers to product innovation at the R&D marketing interface. European Journal of Marketing. 16,5: 22-34.
- Millson, M.R., S.P. Raj & D. Wilemon (1992) A survey of major approaches for accelerating new product development. Journal of Innovation Management. 9: 52-69.
- Mintzberg, H. (1989) Mintzberg on Management. New York: The Free Press.
- Mitchell, D. (1991a) Pan-European research: harmonization. Admap. 25,5: 20-22.
- Mitchell, V-W. (1991b) The human face of MkIS. Marketing Intelligence and Planning. 9,1: 19-26.
- Mitchell, V-W. (1992) Using Delphi to forecast new technology industries. Marketing Intelligence & Planning. 10,2: 4-9.
- Mitchell, V-W. & Y.E. Volking (1993) Analysing the quality of management information. Management Decision. 31,8: 12-19.
- Mitchell, J.W. & L. Sparks (1988) Technology and bank marketing information systems. Journal of Marketing Management. 4,1: 50-60.
- Mitsch, R.A. (1990) Three roads to innovation. Journal of Business Strategy. 11,5: 18-21.
- Montellone, P.J. (1976) How R&D and marketing can work together. Research Management. March: 19-21.

Moore, W.L. (1987) New product development practices of industrial marketers. Journal Of Product Innovation Management, 4: 6-20.

Morden, A.R. (1989) Strategic aspects of innovation. Management Accounting, 67: 646-650.

Morgan, N.A. (1989) Developing information strategies in the UK financial services sector. Marketing Intelligence & Planning, 7,7/8: 24-28.

Morgan, N. & N. Piercy (1990) Marketing in financial service organisation: policy and practice. In: Managing and Marketing Services in the 1990's. R.Teare, L. Moutinho & N. Morgan. London: Cassell Educational.

Morgan, N. & N. Piercy (1992) Market-led Quality. Industrial Marketing Management, 21: 111-118.

Moriarty, R.T. & T.J. Kosnik (1989) High-tech marketing: concepts continuity and change. Sloan Management Review, Summer: 7-17.

Moser, C.A. & G. Kalton (1971) Survey Methods in Social Investigation. London: Heinemann Publishing.

Moss-Jones, J. (1987) The implications of information technology for managers in five manufacturing companies. PhD Thesis. Open University.

Moutinho, L. (1989) Cases in Marketing Management. Avon: Addison Wesley.

Moutinho, L. (1991) Problems in Marketing. Analysis and Applications. London: Paul Chapman Publishing.

Moutinho, L. & A. Meidan (1989) Bank customer's perceptions, innovation and new technology. International Journal of Bank Marketing, 7,2: 22-27.

Moutinho, L. & M. Evans (1992) Applied Marketing Research. Reading: Addison-Wesley.

Mowen, J.C. & G.J. Gaeth (1986) The evaluation stage in marketing decision making. Journal of the Academy of Marketing Science. 20,2: 177-187.

Muncaster, J.W. (1981) Picking new product opportunities. Research Management. 24,4: 26-29.

Murray, K.B. (1991) Consumer information acquisition activities. Journal of Marketing, 55,1: 10-25.

Myers, S. & D.G. Marquis (1969) Successful Industrial Innovations. Washington: National Science Foundation. Technical Report NSF 69.17.

Nakahara, T. & Y. Isono (1992) Strategic planning for Canon; the crisis and the new vision. Long Range Planning. 25,1: 63-72.

Narver, J.C. & S.F. Slater (1990) The effect of a market orientation on business profitability. Journal of Marketing. October: 20-35.

Nayak, P.R. & J.M. Ketteringham. (1986) Breakthroughs: How Leadership And Drive Created Commerical Innovations That Swept The World. London: Mercury Books.

Neale, C.W., P.D. Johnson & M.J. Reid (1988) Organisational structure and new product development: an exploratory study. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield: 259-294.

Nevens, T.M., G.L. Summe & B. Uttal (1990) Commercializing technology - what the best companies do. Harvard Business Review. May/June: 154-163.

Nicoulaud, B. (1988) Problems and strategies in the international marketing of services. European Journal of Marketing. 23,6: 55-66.

Nichols, G.E. (1987) On the nature of management information. In: Information Analysis: Selected Readings. R.Galliers (Ed.) Sydney: Addison-Wesley Publishing.

Nickolaus, N. (1990) Marketing new products with industrial distributors. Industrial Marketing Management, 6: 289-299.

Nishikawa, T. (1990) New product development. Journal of Advertising Research, April/May: 27-30.

Nonaka, I. & T. Yamanouchi (1989) Managing innovation as a self-renewing process. Journal of Business Venturing, 4,5: 299-315.

Nonaka, I. (1991) The knowledge creating company. Harvard Business Review, Nov/Dec: 96-104.

Norsusis, M.J. (1993a) SPSS For Windows, Base System Users Guide Release 6.0. New York: SPSS Publishing.

Norsusis, M.J. (1993b) SPSS For Windows, Advanced Statistics Release 6.0. New York: SPSS Publishing.

Nystrom, H. (1979) Creativity and Innovation. London: John Wiley & Sons.

Nystrom, H. (1990) Technological and Market Innovation: Strategies for product and company development. Chichester: John Wiley and Sons.

Nystron, H. & B. Edvardsson (1982) Product innovation in food processing - a Swedish survey. R & D Management, Vol,12,S: 67-72.

Oakey, R. (1991) Innovation and the management of marketing in high technology small firms. Journal of Marketing Management, 7: 343-356.

O'Hare, M. (1988) Innovate: How to Gain and Sustain Competitive Advantage. London: Basil Blackwell.

Oldfield, M. (1987) Understanding Pensions. London: Fourmat Publishing.

Olesen, D.E. (1990) Six keys to commercialization. The Journal of Business Strategy. Nov/Dec: 43-47.

Oliver, G. (1990) Marketing Today. Hemel Hempstead: Prentice Hall.

O'Shaughnessy, J. (1990) Competitive Marketing. New York: Unwin Hyman.

Pagonis, W.G. (1992) The work of the leader. Harvard Business Review. Nov/Dec: 118-126.

Pahl, T.L. (1988) Product development approaches in the insurance industry. Research Review. July: 37-41.

Paine, L.S. (1991) Corporate policy and the ethics of competitor intelligence. Journal of Business Ethics. 10,6: 423-436.

Pappas, C. (1984) Strategic Management of Technology. Journal of Product Innovation Management. 1: 30-35.

Parasuraman, A.,L.L. Berry & V.A. Zeithaml (1991) Understanding customer expectations of service. Sloan Management Review. Spring : 39-49.

Parker, R.C. (1980) Guidelines for Product Innovation. London: British Institute of Management.

Parker, R.C. (1982) The Management of Innovation. Chichester: John Wiley & Sons.

Parry, M.E. & X.M. Song (1993) Determinants of R&D-marketing integration in high-tech Japanese firms. Journal Of Product Innovation Management. 10: 4-22.

Parry, M.E. & X.M. Song (1994) Identifying new product successes in China. Journal Of Product Innovation Management. 11: 15-30.

Parsons, A.J. (1992) Building innovativeness in large US corporations. Journal of Consumer Marketing. 9.2: 35-50.

Pascale, R.T. & A.G. Athos (1982) The Art of Japanese Management. London: Penguin Publishing.

Paszter, A. & R. Wartzman (1990) How a spy for Boeing and his pals gleaned data on defense plans. Wall Street Journal. 15th January: A1.

Paun, D. (1993) When to bundle or unbundle products. Industrial Marketing Management. 22: 29-34.

Pavia, T.M. (1990) Product growth strategies in young high-technology firms. Journal of Product Innovation Management. 7: 297-309.

Pavia, T.M. (1991) The early stages of new product development in entrepreneurial high-tech firms. Journal of Product Innovation Management. 8: 18-31.

Pearson, A.E.(1989) Institutionalizing innovation; key activities for market leadership. European Management Journal. 7,4: 403-412.

Pedler, M., J. Burgoyne & T. Boydell (1978) A Manager's Guide to Self Development. New York: McGraw-Hill Publishing.

Perkins, W.S. & R.C. Rao (1990) The role of experience in information use and decision making by marketing managers. Journal of Marketing Research. 27: 1-10.

Pessemier, E.A. (1966) New Product Decisions: An Analytical Approach. USA: McGraw Hill Publishing.

Peters, T.J. & R.H. Waterman (1982) In Search of Excellence: Lessons from America's Best Run Companies. New York: Harper & Row.

Peters, T. (1990) Get innovative or get dead. California Management Review. 33,1: 9-26.

Pettigrew, A. (1988) The Management of Strategic Change. London: Basil Blackwell.

Phillips, D.F. (1990) Product development: where planning and marketing meet. Journal of Business Strategy. 11,5: 13-16.

Piercy, N. (1980) Marketing information systems: theory vs practice. The Quarterly Review of Marketing. Autumn: 16-23.

Piercy, N. (1981) Marketing information bridging the quicksand between technology and decision making. The Quarterly Review of Marketing. Autumn: 1-15.

Piercy, N. (1983) Information processing - the newest mix element. Proceedings of the 16th Annual Conference of the Marketing Education Group. Cranfield: 223-230.

Piercy, N. (1987) Technology and information. In: Management Information Systems: The Technology Challenge. N.Piercy (Ed.) Beckenham: Croom Helm.

Piercy, N. (1989a) Marketing concepts and actions: implementing marketing led strategic change. European Journal of Marketing. 24,2: 24-42.

Piercy, N. (1989b) Information control and the power and politics of marketing. Journal of Business Research. 18: 229-243.

Piercy, N. (1991a) Developing marketing information systems. In: The Marketing Book. M.J.Baker (Ed.) London: Heinemann Publishing.

Piercy, N. (1991b) Market-led Strategic Change. London: Thorsons

Piercy, N & M. Evans (1983) Managing Marketing Information Systems: The Technology Challenge. Beckenham: Croom Helm.

Piercy, N. & N. Morgan (1989) Marketing organisation in the UK financial services industry. International Journal of Bank Marketing, 7,4: 3-10.

Piercy, N. & N. Morgan (1990) Retailer marketing organisations : strategic development for the 1990's. In: Managing and Marketing Services in the 1990's. R.Teare, L.Moutinho & N.Morgan (Eds.) London: Cassell Educational.

Piercy, & N. Morgan (1991) Internal marketing- the missing half of the marketing programme. Long Range Planning, 24,2: 82-93.

Pinto, J.K. & S.J. Mantel (1990) The causes of project failure. IEEE Transactions on Engineering Management, Nov: 269-276.

Piper, J. (1980) Managing Sales Promotion. London: Gower Publishing.

Podsakoff, P.M. & D.R. Dalton (1991) Research methodology in organisational studies. In: The Marketing Research Handbook. N.C. Smith & P. Dainty (Eds.) London: Routledge.

Porter, M.E. (1979) How competitive forces shape strategy. Harvard Business Review, Mar/Apr: 137-145.

Porter, M.E. (1980) Competitive Strategy - Techniques for Analysing Industries and Competitors. New York: The Free Press.

Porter, M.E. (1985) Competitive Advantage: Creating and Sustaining Superior Performance. New York: The Free Press.

Pottruck, D.S. (1988) Turning information into a strategic marketing weapon. International Journal of Bank Marketing, 6,5: 49-56.

Porter, M.E. & V.E. Millar (1985) How information gives you competitive advantage. Harvard Business Review, 63,2: 63-74.

Proctor, R.A. (1991) Marketing Information Systems. Management Decision, 29,4: 55-60.

Punnet, E. & G. Sweeney (1989) Information Resources and Corporate Growth. London: Pinter Publishers.

Purser, R.E. (1991) Redesigning the knowledge based product development organization: a case study of sociotechnical systems change. Technovation, 11,7: 403 - 416.

Pyzdek, P. (1991) What Every Manager Should Know About Quality. New York: Marcel Dekker.

Qualls, W.J. & C.P. Puto (1989) Organizational climate and decision framing: an integrated approach to analyzing industrial buying decisions. Journal of Marketing Research, 26: 179-192.

Quinn, J.B. (1985) Managing innovation: controlled chaos. Harvard Business Review, 63.3: 73-84.

Quinn, J.B., T.L. Doorley & P.C. Paquette (1990a) Beyond products: service-based strategy. Harvard Business Review, March/April: 58-67.

Quinn, J.B., T.L. Doorley & P.C. Paquette (1990b) Technology in services: re-thinking strategic focus. Sloan Management Review, Winter: 79-87.

Quinn, J.B. & P.C. Paquette (1990) Technology in services: creating organisational revolutions. Sloan Management Review, Winter: 67-78.

Rabino, S. & A. Wright (1993) Accelerated product introductions and emerging managerial accounting perspectives: implications for marketing managers in the technology sector. Journal Of Product Innovation Management, 10: 126-135.

Rahmanseresht, H. (1988) Towards a revised model of innovation in organisations. PhD Thesis. University of Hull.

Ram, S. & J.N. Sheth (1991) Clearing the hurdles to technological innovation. Product and Process Innovation, Mar/Apr: 10-19.

Rayner, B.C.P. (1991) The rising price of technological leadership. Electronic Business. 18th March: 52-56.

Reeve, D.A. (1990) Pension Scheme Design and Administration. London: Chartered Insurance Institute.

Reid, D.M. (1988) Towards effective product management. European Journal of Marketing. 22,5: 32-43.

Reid, D.M. (1989) Data access and issue analysis in strategic planning. Marketing Intelligence & Planning. 7,1/2: 14-18.

Reidenback, A.E. & D. Moak (1986) Exploring retail bank performance and new product development: a profile of industry practices. Journal of Product Innovation Management. 3: 171-173.

Reinertsen, D.G. (1983) Whodunit? The search for the new product killers. Electronic Business. July. 9,,8: 191-206.

Reinertsen, D.G. & P.G. Smith (1991) The strategist's role in shortening product development. The Journal of Business Strategy. July/Aug: 18-22.

Revell, J. (1987) The impact of technology on bank operations and bank marketing. International Journal of Bank Marketing. 5,4: 5-14.

Reynolds, R. (1991) Towards a marketing orientation. Marketing Intelligence and Planning. 9,2: 20-22.

Rickards, T. (1991) Innovation and creativity: woods, trees and pathways. R & D Management. April: 97-108.

Rinholm, B & D. Boag (1987) Controlling new product development in the small technology based firm. American Journal of Small Business. 10: 7-16.

Robbins, S.P. (1991) Organisation Theory, Structure, Design and Applications. Englewood Cliffs: Prentice Hall.

Roberts, E.B. (1977) Generating effective corporate innovation. Technology Review, Oct/Nov: 27-33.

Roberts, R.W. & J.E. Burke (1974) Six new products - what made them successful. Research Management, May,14: 21-24.

Robertson, T.S. & H. Gatignon (1986) Competitive effects on technology diffusion. Journal of Marketing, 50,3: 1-12.

Robinson, W.T. (1988) Sources of market pioneer advantages: the case of industrial goods industries. Journal of Market Research, 25: 87-94.

Rochford, L. (1991) Generating and screening new product ideas. Industrial Marketing Management, 20: 287-296.

Rogers, E.M. (1983) Diffusion of Innovations. New York: The Free Press.

Rogers, C.R. & F.J. Roethlisberger (1991) Barriers and gateways to communication. Harvard Business Review, Nov/Dec: 105-111.

Romano, C.A. (1990) Identifying factors which influence product innovation: a case study approach. Journal of Management Studies, 27,1: 75-95.

Ronkainen, A.I. (1985) Criteria changes across product development stages. Industrial Marketing Management, 14: 171-178.

Rothwell, R. (1976a) Factors for success in industrial innovations. in Project SAPPHO - a comparative study of success and failure in industrial innovation. Brighton: Science Policy Research Unit, University of Sussex.

Rothwell, R. (1976b) Marketing - a success factor in industrial innovation. Management Decision. 14,1: 43-53.

Rothwell, R. (1977) The characteristics of successful innovators and technically progressive firms. R&D Management. 7,3: 191-206.

Rothwell, R. & W. Zegveld (1982) Innovation and the Small and Medium Size Firm. London: Francis Pinter.

Rothwell, R. & M. Dodgson (1991) External linkages and innovation in small and medium-sized enterprises, R & D Management. 21,2: 125-136.

Rubenstein, A.H., A.K. Chakrabarti, R.D. O'Keefe, W.E. Souder & H.C. Young (1976) Factors influencing innovation success at the project level. Research Management. May: 15-20.

Ruekert, W.R. & C.O. Walker (1987) Marketing's interaction with other functional units: a conceptual framework and empirical evidence. Journal of Marketing. 51: 1-19.

Rushton, A.M. & D.J. Carson (1989) The marketing of services: managing the intangibles. European Journal of Marketing. 23,8: 23-44.

Ryans, J.K. & W.L. Shanklin (1984) Positioning and selecting target markets. Research Management. Sept/Oct: 49-61.

Sabherwal, R. & W.R. King (1992) Decision processes for developing strategic applications of information systems: a contingency approach. Decision Sciences. 23,4: 917-939.

Sanchez, A.M. & L.N. Elola (1991) Product innovation management in Spain. Journal of Product Innovation Management. 8: 49-56.

Sands, S. (1983) Problems of organising for effective new product development. European Journal of Marketing. 17,4: 18-33.

Saren, M.A. (1984) A classification and review of the models of the intra-firm innovation process. R & D Management, 14,1: 11-24.

Sasaki, T. (1991) How the Japanese accelerated new car development. Long Range Planning, 24,1: 15-25.

Scarborough, H. & R. Lannon (1989) The management of innovation in the financial services sector: a case study. Journal of Marketing Management, 5,1: 51-62.

Scheuing, E.E. & M.E. Johnson (1989) New product development and management in financial institutions. International Journal of Bank Marketing, 7,2: 17-21.

Schlesinger, L.A. & J.L. Heskett (1991a) Breaking the cycle of failure in services. Sloan Management Review. Spring: 17-28.

Schlesinger, L.A. & J.L. Heskett (1991b) The service driven service company. Harvard Business Review. September/October: 71-81.

Schnaars, S. (1991) Marketing Strategy: A Customer-Driven Approach. New York: The Free Press.

Schoemaker, P.J.H. (1992) How to link strategic vision to core capabilities. Sloan Management Review. Fall: 67-81.

Schroeder, D.M. & A.G. Robinson (1991) America's most successful export to Japan: continuous improvement programs. Sloan Management Review. Spring: 67-81.

Scott, G.M. (1986) Principles of Management Information Systems. New York: McGraw-Hill.

Sellers, P. (1991) Winning over the customer. Fortune. July 29th: 116-125.

Shanklin, W.L. & J.K. Ryans (1984) Marketing High Technology. Lexington: D.C.Heath.

Shapiro, B. (1988) What the hell is market oriented ? Harvard Business Review, Nov/Dec: 119-125.

Sharratt, J. & A. McMurdo (1991) Managing the information explosion. Management Decision, 3: 1-21.

Shostack, G.L. (1984) Service Design In The Operating Environment: Developing New Services. Chicago: American Marketing Association.

Simon, H. (1992) Lessons from Germany's midsize giants. Harvard Business Review, Mar/Apr: 115-123.

Skyrme, D.J. (1989) The planning and marketing of the market intelligence function. Marketing Intelligence & Planning, 7.1/2: 5-10.

Slater, A. (1990) Major information systems selection. Focus on Physical Distribution and Logistics Management, 9,10: 6-10.

Smith, N.C. & P. Dainty (1991) The Management Research Handbook. London: Routledge.

Snelson, P. & S. Hart (1991) Product policy: perspectives on success. In. Perspectives on Marketing Management Volume 1. M.J.Baker (Ed.) Chichester: John Wiley & Sons.

Soderberg, L.G. & J.D. O'Halloran (1992) Heroic engineering takes more than heroes. McKinsey Quarterly, 1: 3-23.

Soderlund, M. (1989) Business intelligence in the post-modern era. Marketing Intelligence & Planning, 8.1:7-10.

Song, X.M. & M.E. Parry (1992) The R & D marketing interface in Japanese high-technology firms. Journal Of Product Innovation Management, 9: 91-112.

Sood, J. (1980) The importance of market information to small business firms marketing internationally. In: Marketing into the Eighties. M.J.Baker & M.Saren (Eds.) London: MacMillan.

Souder, E.W. (1978) Effectiveness of product development methods. Industrial Marketing Management. 7,3: 299-307.

Souder, E.W. (1980) Promoting an effective R&D marketing interface. Research Management. July: 10-19.

Souder, E.W. (1981) Disharmony between R&D and marketing. Industrial Marketing Management. 10: 67-73.

Souder, E.W. (1987) Managing New Product Innovations. London: Lexington Books.

Souder, E.W. (1988) Managing relations between R&D and marketing in new product development projects. Journal of Product Innovation Management. 5: 6-19.

Sowrey, T. (1987) The Generation of Ideas for New Products. London: Kogan Page.

Sowrey, T. (1990) Idea generation; identifying the most useful techniques. European Journal of Marketing. 25,5: 20-29.

Speed, R. (1988) The response of banks and building societies to recent changes in their environment and the competitive strategies available to them. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield: 474-502.

Speed, R. & G. Smith (1990) Marketing, strategy and performance in the retail financial services industry; some empirical findings. Proceedings of the 1990 Annual Conference of the Marketing Education Group. Cranfield: 156-163.

Sproull, L. & S. Kiesler (1991) Connections: New Ways of Working in the Networked Organisation. Massachusetts: The MIT Press.

Stasch, S.F., Lonsdale, R.T. & N.M. LaVenka (1992) Developing a framework for sources of new product ideas. The Journal Of Consumer Marketing, 9,2: 5-15.

Stefflre, V. (1985) Organisational obstacles to innovation: a formulation of the problem. Journal of Product Innovation Management, 2,1: 3-11.

Steiner, M.P. & O. Solem (1988) Factors for success in small manufacturing firms. Journal of Small Business Management, 12: 51-56.

Stevenson, B.D. (1989) Product management in corporate banking. International Journal of Bank Marketing, 7,1: 17-21.

Stewart, K. (1991) Corporate identity: a strategic marketing issue. International Journal of Bank Marketing, 9,1: 3-39.

Stone, M.A. & A.H. Clarkson (1989) Marketing information systems and the strategic development of financial institutions. Marketing Intelligence and Planning, 7,1,2: 22-30.

Sullivan, C.H. & J.R. Smart (1987) Planning for information networks. Sloan Management Review, Winter: 39-44.

Takeuchi, I. & I. Nonaka (1986) The new product development game. Harvard Business Review, 64,1: 137-146.

Tang, V. & E. Collar (1992) IBM AS/400 new product launch process ensures satisfaction. Long Range Planning, 25,1: 22-27.

Taylor, W. (1990) The business of innovation: an interview with Paul Cook. Harvard Business Review, March/April: 97-106.

Taylor, J.W. (1992) Competitive intelligence: a status report on US business practices. Journal of Marketing Management, 8: 117-125.

Teare, R., L. Moutinho & N. Morgan (1990) Managing and Marketing Services in the 1990's. London: Cassell Educational.

Thomas, J.J. (1983) An Introduction to Statistical Analysis for Economists. London: Weidenfield & Nicholson.

Thomas, D.R.E. (1987) Strategy is different in service businesses. Harvard Business Review. Reprint No. 78411.

Thomas, M.J. (1988) Getting closer to the customer. Marketing Intelligence & Planning, 6.1: 28-31.

Thompson, J. (1990) Strategic Management, Awareness and Change. London: Chapman and Hall.

Thorelli, H.B. (1986) Networks: between markets and hierarchies. Strategic Management Journal, 7: 37-51.

Thorne, F.M. (1988) Exploiting the strategic value of information. In: Management Information Systems: Planning, Evaluation and Implementation. J.S.Chandler & P.Holzer (Eds.) Oxford: Basil Blackwell.

Tibbert, B.A. (1987) Improving marketing intelligence at Du pont UK. Marketing Intelligence & Planning, 5,4: 23-30.

Treadgold, A.D. (1988) The application of information technology in independent retail outlets. D.Phil Thesis. Oxford University.

Trebilcock, D. & D. Reeve (1990) Pensions And Related Benefits. London: Chartered Insurance Institute.

Tull, D.S. & D.I. Hawkins (1976) Marketing Research: Meaning Measurement and Method. New York: Collier MacMillan.

Tull, D.S. & L.R. Kahle (1990) Marketing Management. New York: Maxwell/Macmillan.

Turnbull, W.P. (1982) Bank marketing in the eighties. European Journal of Marketing, 16.5: 1-4.

Turnbull, P.W. & M.L. Gibbs (1987) Marketing bank services to corporate customers: the importance of relationships. International Journal of Bank Marketing, 51,1: 19-26.

Turnbull, P.W. & B.R. Lewis (1982) The marketing of bank services. European Journal of Marketing, Special Issue: 16,3.

Turner, P. (1991) Using information to enhance competitive advantage - the marketing options. European Journal of Marketing, 25,6: 55-54.

Tushman, M.L. & D.A. Nadler (1986) Organising for innovation. California Management Review, 18,3: 74-92.

Tushman, M.L. & W.L. Moore (1988) Readings in the Management of Innovation. USA: Balinger Publishing.

Tutt, L. & S. Tutt (1989) Pension Law and Taxation. London: Chartered Insurance Institute.

Twiss, B. & M. Goodridge (1990) Managing Technology for Competitive Advantage. London: Pitman Publishing.

Tynan, A.C. & J.L. Drayton (1988) Conducting customer focus groups- a guide for first-time users. Marketing Intelligence & Planning, 6,1: 5-12.

Udell, G.G., R. Bottin & D.D. Glass (1993) Perspective, the wal-mart innovation network: an experiment in stimulating American innovation. Journal Of Product Innovation Management, 10: 23-34.

Ughanwa, D.O (1987) The role of new product design in international competitiveness. PhD Thesis. University of Strathclyde.

Uhl, K.P. (1966) Better management of marketing information. Business Horizons. 9,1: 75-82.

Umesh, U.N.,M. Tan & D.E. Stem (1992) Analysis of multiple response marketing research: estimating the degree of association. Marketing Letters. 3,2: 107-114.

Urban, G.L. & J.R. Hauser (1980) Design and Marketing of New Products. Englewood Cliffs, New Jersey: Prentice Hall.

Urban, G.L., J.R.Hauser & H. Dholakia (1987) Essentials of New Product Management. Englewood Cliffs, New Jersey: Prentice Hall.

Utterback, J.M., T.J. Allen, J.H. Holloman & M.H. Sirbu (1976) The process of innovation in five industries in Europe and Japan. IEEE Transactions In Engineering Management. Feb: 3-9.

von Hippel, E. (1978) Successful industrial products from customer ideas. Journal of Marketing. 42,1: 39-51.

von Hippel, E. (1986) Lead users: a source of novel product concepts. Management Science. 32,7: 791-805.

von Hippel, E. (1988) The Sources of Innovation. Oxford: Oxford University Press.

Walker, M. (1993) Cost effective product development. Long Range Planning. 26,1: 64-66.

Walleigh, R. (1989) Product design for low-cost manufacturing. The Journal of Business Strategy. July/August: 37-41.

Walpole, R.E. & R.H. Myers (1989) Probability And Statistics For Engineers And Scientists. New York: MacMillan Publishing.

Ward, J., P. Griffiths & P. Whitmore (1990) Strategic Planning for Information Systems. Chichester: John Wiley & Sons.

Warner, T.N. (1987) Information technology as a competitive burden. Sloan Management Review. Fall: 49-59.

Warren, M. & A. Cragg (1991) Qualitative research: product and policy. Marketing and Research Today, 19,1: 43-52.

Watkins, T. (1984) The practice of product testing in the new product development process: the role of model-based approaches. European Journal of Marketing, 18,6,7: 14-29.

Watkins, T. (1985) Marketing Information Systems in Insurance: Theoretical and Practical Issues. 2nd World Marketing Congress. Stirling University.

Watkins, T. (1988) The use of information technology in insurance marketing. Marketing Intelligence & Planning, 6,2: 21-26.

Watkins, T. (1990) Using IT in marketing: some evidence from the insurance industry. Marketing Intelligence & Planning, 8,2:11-19.

Watkins, T. & M. Wright (1986) Marketing Financial Services. London: Butterworths.

Wheelwright, S.C. & E.W. Sasser (1989) The new product development map. Harvard Business Review. May/June: 112-125.

Wheelwright, S.C. & K.B. Clark (1992) Creating project plans to focus. Harvard Business Review. Mar/Apr: 70-82.

Whipp, R., R. Rosenfeld & A. Pettigrew (1988) Understanding Strategic Change Process: Some Preliminary British Findings. Centre for Corporate Strategy and Change: University of Warwick.

Whipp, R., R. Rosenfeld, & A. Pettigrew (1989) Managing strategic change in a mature business. Long Range Planning, 22,6: 92-99.

Whittaker, J. (1990) Education and marketing management. Marketing Intelligence & Planning. 8: 10-46.

Whyte, J. (1988) What exactly is marketing ? UK marketing educators reply. Proceedings of the 21st Annual Conference of the Marketing Education Group. Huddersfield: 244-258.

Wilkinson, A. (1983) Technology, an increasingly dominant factor in corporate strategy. R&D Management. 13,4: 245-259.

Willcocks, L. (1992) IT evaluation - from price to value. Working Paper. London: City University Business School.

Willigan, G.E. (1992) High-performance marketing: an interview with Nike's Phil Knight. Harvard Business Review. July/August: 91-101.

Wills, G., B. Bruce & T. Duncan (1991) Creating a marketing intelligensia. Marketing Intelligence & Planning. 9,4: 3-4.

Wills, G & J. Wills (1992) Journey to marketing clubland. Marketing Intelligence & Planning. 10,2: 22-36.

Wind, Y.J. (1982) Product Policy: Concepts, Methods and Strategy. Reading, Mass: Addison-Wesley Publishing.

Wiseman, C. (1985) Strategy and Computers: Information Systems as Competitive Weapons. Homewood, Illinois: Dow Jones-Irwin.

Wyckham, G.R., T.P. Fitzroy & D.G. Maundry (1975) Marketing of services: an evaluation of the theory. European Journal of Marketing. 9,1: 59-67.

Wyner, G.A., L.H. Benedetti & B.M. Trapp (1984) Measuring the quantity and mix of product demand. Journal of Marketing. 48: 101-109.

Zarecor, W.D. (1975) High-technology product planning. Harvard Business Review. 53.1: 108-115.

Zaltman, G., A. LeMasters & P. Heffring (1982) Theory construction in marketing: some thoughts on thinking. Journal Of Marketing. 42: 59-67.

Zinkham, G.M. & B.D. Gelb (1985) Competitive intelligence practices of industrial marketers. Industrial Marketing Management. 14: 269-275.

Zirger, B.J. & M.A. Maidique (1990) A model of new product development: an empirical test. Management Science. 36,7: 867-883.

Zurn, J.T. (1991) Problem discovery function: a useful tool for assessing new product introduction. IEEE Transactions on Engineering Management. May: 110-119.

DATA TABLE 1: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...1A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	1	3	2	1	11
IPP2	1	2	2	1	2	1	9
IPP3	1	1	1	1	1	1	6
IPP4	1	1	2	2	2	2	10
IPP5	2	1	1	2	1	1	8
IPP6	1	1	1	1	1	1	6
IPP7	1	1	2	3	2	2	11
IPP8	2	2	1	1	1	2	9
IPP9	1	1	2	2	2	3	11
IPP10	0	0	1	2	1	2	6
IPP11	0	2	1	2	1	1	7
IPP12	1	2	2	0	1	2	8
IPP13	1	2	1	1	1	0	6
IPP14	2	2	1	0	3	1	9
IPP15	0	0	1	0	0	1	2
Totals	16	20	20	21	21	21	119
Means	1.0667	1.333	1.3333	1.4000	1.4000	1.4000	7.9333

DATA TABLE 2: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...2A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	1	2	2	2	11
IPP2	2	1	2	1	1	1	8
IPP3	2	1	2	1	1	3	10
IPP4	1	1	1	0	1	2	6
IPP5	2	1	0	1	2	4	10
IPP6	1	1	0	1	1	4	8
IPP7	1	1	0	1	2	3	8
IPP8	2	1	1	1	1	4	10
IPP9	1	1	1	1	0	0	4
IPP10	0	1	1	1	1	3	7
IPP11	0	0	0	5	4	3	12
IPP12	2	1	1	5	2	4	15
IPP13	1	0	1	3	4	5	14
IPP14	1	1	1	2	3	5	13
IPP15	0	0	1	5	4	5	15
Totals	18	13	13	30	29	48	151
Means	1.2000	0.8667	0.8667	2.000	1.9333	3.2000	10.0667

DATA TABLE 3: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...3A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	2	3	2	3	4	15
IPP2	1	2	3	1	2	4	13
IPP3	2	1	2	1	3	4	13
IPP4	1	2	2	1	3	5	14
IPP5	1	1	2	1	2	5	12
IPP6	1	2	2	2	3	4	14
IPP7	1	1	2	2	3	4	13
IPP8	2	1	1	1	3	5	13
IPP9	1	1	2	1	2	3	10
IPP10	1	2	1	1	2	4	11
IPP11	4	2	1	1	3	3	14
IPP12	2	2	1	1	2	4	12
IPP13	1	1	2	2	2	5	13
IPP14	5	3	2	3	2	4	19
IPP15	2	2	1	2	2	4	13
Totals	26	25	27	22	37	62	199
Means	1.7333	1.6667	1.8000	1.4667	2.4667	4.1333	13.2667

DATA TABLE 4: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...4A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	3	2	1	1	11
IPP2	2	2	4	3	1	1	13
IPP3	2	3	4	2	2	2	15
IPP4	3	3	3	3	1	1	14
IPP5	4	3	2	3	2	1	15
IPP6	2	2	3	1	1	2	11
IPP7	2	2	3	1	1	1	10
IPP8	2	3	2	1	1	2	11
IPP9	1	3	3	1	1	3	12
IPP10	2	3	3	1	1	3	13
IPP11	3	3	3	1	1	2	13
IPP12	2	3	2	1	1	1	10
IPP13	2	2	3	2	2	1	12
IPP14	1	2	2	1	1	1	8
IPP15	2	1	2	1	2	1	9
Totals	32	37	42	24	19	23	177
Means	2.1333	2.4667	2.8000	1.6000	1.2667	1.5333	11.8000

DATA TABLE 5: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...5A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	3	3	2	3	15
IPP2	2	3	3	3	2	3	16
IPP3	1	4	2	3	3	3	16
IPP4	1	3	3	3	3	3	16
IPP5	1	3	3	2	3	4	16
IPP6	1	4	2	4	2	3	16
IPP7	2	3	3	3	3	3	17
IPP8	1	3	4	3	3	3	17
IPP9	3	2	5	3	3	4	20
IPP10	4	4	4	3	3	4	22
IPP11	5	5	3	3	3	4	23
IPP12	6	5	4	4	4	4	27
IPP13	4	5	3	3	4	4	23
IPP14	5	4	4	3	4	5	25
IPP15	5	4	5	4	3	5	26
Totals	43	54	51	47	45	55	295
Means	2.8667	3.6000	3.4000	3.1333	3.0000	3.667	19.667

DATA TABLE 6: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...6A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	1	1	1	1	2	7
IPP2	1	1	1	1	1	1	6
IPP3	0	2	2	1	1	1	7
IPP4	0	3	2	1	0	2	8
IPP5	1	2	2	0	0	1	6
IPP6	0	2	1	1	1	1	6
IPP7	1	2	3	2	1	1	10
IPP8	0	1	2	2	1	1	7
IPP9	1	1	1	1	0	1	5
IPP10	2	3	1	1	0	1	8
IPP11	3	2	3	2	1	2	13
IPP12	4	3	4	1	0	3	15
IPP13	1	1	1	1	0	3	7
IPP14	1	1	1	1	0	3	7
IPP15	1	1	1	1	0	2	6
Totals	17	26	26	17	7	25	118
Means	1.1333	1.7333	1.7333	1.1333	0.4667	1.6667	7.8667

DATA TABLE 7: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...7A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	3	3	2	2	4	4	18
IPP2	2	4	3	2	3	3	17
IPP3	2	4	4	2	3	3	18
IPP4	2	5	3	2	3	3	18
IPP5	2	4	4	3	4	3	20
IPP6	3	3	3	3	3	4	19
IPP7	4	3	4	2	4	3	20
IPP8	2	2	3	2	4	4	17
IPP9	5	4	4	2	3	4	22
IPP10	3	3	3	2	3	3	17
IPP11	2	3	3	2	4	3	17
IPP12	3	3	3	1	2	2	14
IPP13	4	3	3	2	3	3	18
IPP14	5	4	3	2	3	2	19
IPP15	2	3	3	1	2	3	14
Totals	44	51	48	30	48	47	268
Means	2.9333	3.4000	3.2000	2.0000	3.2000	3.1333	17.8667

DATA TABLE 8: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...8A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	1	0	3	0	8
IPP2	3	3	3	0	3	1	13
IPP3	2	3	4	1	2	0	12
IPP4	3	3	4	0	3	1	14
IPP5	3	4	3	2	4	2	18
IPP6	3	3	4	1	4	3	18
IPP7	2	3	4	2	3	3	17
IPP8	1	2	4	3	4	2	16
IPP9	1	2	3	2	3	3	14
IPP10	3	3	3	1	3	2	15
IPP11	3	3	3	1	3	3	16
IPP12	1	3	3	1	3	3	14
IPP13	1	2	3	1	2	4	13
IPP14	2	1	2	1	2	2	10
IPP15	1	3	3	0	1	1	9
Totals	31	40	47	16	43	30	207
Means	2.0667	2.6667	3.1333	1.0667	2.8667	2.0000	13.8000

DATA TABLE 9: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...9A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	2	4	4	4	18
IPP2	2	2	2	3	5	3	17
IPP3	2	1	2	3	4	4	16
IPP4	1	2	3	2	4	3	15
IPP5	1	1	3	2	4	3	14
IPP6	1	1	2	3	3	2	12
IPP7	1	2	2	3	2	3	13
IPP8	1	2	1	3	3	4	14
IPP9	1	2	2	3	4	3	15
IPP10	2	2	1	4	4	4	17
IPP11	1	2	2	2	3	3	13
IPP12	2	2	3	2	2	3	14
IPP13	3	1	3	2	3	2	14
IPP14	3	2	3	1	3	3	15
IPP15	1	2	2	2	3	3	13
Totals	24	26	33	39	51	47	220
Means	1.6000	1.7333	2.2000	2.6000	3.4000	3.1333	14.6667

DATA TABLE 10: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...10A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	1	2	3	2	4	12
IPP2	1	2	2	2	2	3	12
IPP3	1	0	2	3	2	4	12
IPP4	0	1	1	3	1	3	9
IPP5	1	2	2	4	3	3	15
IPP6	0	1	3	3	2	3	12
IPP7	1	0	2	3	3	3	12
IPP8	1	1	2	4	3	3	14
IPP9	2	1	2	4	4	3	16
IPP10	3	2	2	3	4	2	16
IPP11	1	1	2	3	4	2	13
IPP12	1	2	3	3	3	3	15
IPP13	3	3	3	4	3	3	19
IPP14	4	3	4	3	3	4	21
IPP15	2	3	4	5	3	3	20
Totals	21	23	36	50	42	46	218
Means	1.4000	1.5333	2.4000	3.3333	2.8000	3.0667	14.5333

DATA TABLE 11: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...11A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	1	1	2	2	1	8
IPP2	1	2	2	2	1	2	10
IPP3	2	2	1	2	1	2	10
IPP4	3	1	1	2	1	2	10
IPP5	3	2	2	3	2	3	15
IPP6	2	1	2	3	2	2	12
IPP7	3	1	1	3	1	2	11
IPP8	2	1	3	3	2	1	12
IPP9	2	1	3	4	1	3	14
IPP10	3	2	3	2	2	3	15
IPP11	3	1	3	3	3	3	16
IPP12	4	1	3	3	3	4	18
IPP13	4	2	2	3	4	3	18
IPP14	3	2	2	2	2	3	14
IPP15	1	2	2	2	2	3	12
Totals	37	22	31	39	29	37	195
Means	2.4667	1.4667	2.0667	2.6000	1.9333	2.4667	13.0000

DATA TABLE 12: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...12A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	2	2	1	1	10
IPP2	3	3	2	3	2	2	15
IPP3	2	2	2	3	1	2	12
IPP4	2	1	1	3	3	2	12
IPP5	3	2	1	4	3	1	14
IPP6	2	2	2	4	3	2	15
IPP7	2	2	2	3	4	1	14
IPP8	1	2	2	3	3	3	14
IPP9	1	1	1	3	4	2	12
IPP10	1	2	2	3	3	2	13
IPP11	2	1	1	2	2	2	10
IPP12	2	2	2	3	2	3	14
IPP13	2	2	2	3	2	3	14
IPP14	1	1	3	2	3	3	13
IPP15	2	3	4	2	4	3	18
Totals	28	28	29	43	40	32	200
Means	1.8667	1.8667	1.9333	2.8667	2.6667	2.1333	13.3333

DATA TABLE 13: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...13A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	2	3	4	3	5	18
IPP2	0	2	3	2	3	4	14
IPP3	1	2	3	3	3	3	15
IPP4	0	3	2	3	2	4	14
IPP5	0	2	2	3	2	4	13
IPP6	0	2	2	3	3	3	13
IPP7	2	2	3	3	3	2	15
IPP8	2	1	3	3	2	2	13
IPP9	1	1	4	4	3	4	17
IPP10	2	2	4	3	3	4	18
IPP11	2	2	4	3	2	4	17
IPP12	2	2	4	3	3	5	19
IPP13	2	2	5	4	3	5	21
IPP14	1	2	3	3	3	4	16
IPP15	1	1	2	2	2	2	10
Totals	17	28	47	46	40	55	233
Means	1.1333	1.8667	3.1333	3.0667	2.6667	3.6667	15.5333

DATA TABLE 14: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...14A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	3	3	3	2	2	4	17
IPP2	3	3	3	2	2	3	16
IPP3	2	2	3	3	2	2	14
IPP4	2	2	4	1	2	2	13
IPP5	3	2	2	1	2	2	12
IPP6	3	3	3	2	1	3	15
IPP7	3	3	2	3	2	2	15
IPP8	2	3	3	4	2	4	18
IPP9	3	4	3	2	1	2	15
IPP10	3	4	4	4	3	3	21
IPP11	2	3	4	3	3	3	18
IPP12	3	4	3	3	2	3	18
IPP13	4	4	3	3	2	2	18
IPP14	4	4	3	1	1	1	14
IPP15	2	3	2	1	1	1	10
Totals	42	47	45	35	28	37	234
Means	2.8000	3.1333	3.0000	2.3333	1.8667	2.4667	15.6000

DATA TABLE 15: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...15A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	1	2	2	3	3	11
IPP2	0	1	2	1	3	2	9
IPP3	1	1	3	1	2	2	10
IPP4	1	2	2	2	2	2	11
IPP5	1	2	2	3	2	2	12
IPP6	2	1	2	3	3	2	13
IPP7	2	1	3	2	2	1	11
IPP8	2	2	2	2	3	3	14
IPP9	1	2	2	3	3	3	14
IPP10	3	3	2	3	2	4	17
IPP11	3	4	2	2	2	2	15
IPP12	2	3	2	2	1	2	12
IPP13	1	3	1	3	2	2	12
IPP14	0	3	2	2	2	2	11
IPP15	0	0	1	1	1	1	4
Totals	19	29	30	32	33	33	176
Means	1.2667	1.9333	2.0000	2.1333	2.2000	2.2000	11.7333

DATA TABLE 16: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...16A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	2	2	3	3	3	14
IPP2	1	2	2	3	2	3	13
IPP3	1	3	3	2	2	3	14
IPP4	1	2	3	3	2	2	13
IPP5	1	3	3	2	3	1	13
IPP6	1	1	2	3	2	1	10
IPP7	2	2	2	2	2	3	13
IPP8	1	1	2	1	2	2	9
IPP9	1	2	1	2	2	2	10
IPP10	1	2	3	3	2	1	12
IPP11	2	3	3	3	3	2	16
IPP12	3	3	3	3	3	3	18
IPP13	3	4	4	3	2	3	19
IPP14	2	2	2	3	2	2	13
IPP15	1	1	1	2	3	1	9
Totals	22	33	36	38	35	32	196
Means	1.4667	2.2000	2.4000	2.5333	2.3333	2.1333	13.0667

DATA TABLE 17: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...17A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	1	1	2	3	2	9
IPP2	1	2	2	2	3	2	12
IPP3	0	1	3	1	3	2	10
IPP4	1	2	4	1	3	1	12
IPP5	1	1	3	2	2	2	11
IPP6	0	2	3	2	3	1	11
IPP7	0	1	3	3	2	2	11
IPP8	0	1	3	2	1	2	9
IPP9	0	1	2	2	3	1	9
IPP10	1	2	2	2	2	1	10
IPP11	2	2	3	2	2	1	12
IPP12	1	2	3	3	2	1	12
IPP13	1	2	3	3	3	1	13
IPP14	0	2	4	2	2	2	12
IPP15	0	2	1	3	1	1	8
Totals	8	24	40	32	35	22	161
Means	0.5333	1.6000	2.6667	2.1333	2.3333	1.4667	10.7333

DATA TABLE 18: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...18A

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	1	4	3	3	4	15
IPP2	0	1	4	2	3	3	13
IPP3	0	2	5	2	3	2	14
IPP4	0	3	4	1	4	2	14
IPP5	1	3	3	1	4	3	15
IPP6	1	4	4	1	3	3	16
IPP7	1	4	3	2	4	3	17
IPP8	2	3	4	1	3	4	17
IPP9	1	3	3	1	2	3	13
IPP10	1	3	3	2	4	5	18
IPP11	2	2	3	1	4	5	17
IPP12	2	3	4	1	3	3	16
IPP13	2	3	5	2	4	2	18
IPP14	1	4	4	3	5	3	20
IPP15	1	3	3	2	2	2	13
Totals	15	42	56	25	51	47	236
Means	1.0000	2.8000	3.7333	1.6667	3.4000	3.1333	15.7333

DATA TABLE 19: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...1B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	2	1	1	0	1	5
IPP2	1	1	1	1	1	1	6
IPP3	1	0	0	1	1	0	3
IPP4	1	1	0	1	1	1	5
IPP5	1	1	1	0	0	2	5
IPP6	1	0	2	0	2	1	6
IPP7	1	0	1	0	1	0	3
IPP8	2	1	0	1	1	1	6
IPP9	0	0	0	2	1	1	4
IPP10	0	0	1	2	2	0	5
IPP11	0	2	2	2	0	0	6
IPP12	1	1	1	0	1	0	4
IPP13	0	0	0	0	0	0	0
IPP14	1	1	2	0	1	1	6
IPP15	0	0	0	0	0	1	1
Totals	10	10	12	11	12	10	65
Means	0.6667	0.6667	0.8000	0.7333	0.8000	0.6667	4.3333

DATA TABLE 20: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...2B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	3	3	3	2	15
IPP2	2	2	2	2	2	2	12
IPP3	2	3	2	2	3	3	15
IPP4	2	3	2	0	1	2	10
IPP5	2	3	0	2	2	2	11
IPP6	1	3	0	3	2	2	11
IPP7	2	2	0	3	2	2	11
IPP8	3	3	2	2	1	2	13
IPP9	2	2	2	2	0	0	8
IPP10	0	2	3	3	3	3	14
IPP11	0	0	0	4	3	2	9
IPP12	2	2	3	4	4	3	18
IPP13	2	0	3	3	3	4	15
IPP14	3	3	3	4	3	2	18
IPP15	0	0	2	3	2	3	10
Totals	25	30	27	40	34	34	190
Means	1.6667	2.0000	1.8000	2.6667	2.2667	2.2667	12.6667

DATA TABLE 21: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...3B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	2	1	2	3	12
IPP2	2	2	1	2	2	2	11
IPP3	1	1	1	1	2	2	8
IPP4	1	1	2	1	2	2	9
IPP5	1	1	2	1	1	1	7
IPP6	3	1	1	2	2	1	10
IPP7	3	1	1	1	2	0	8
IPP8	1	1	1	1	1	1	6
IPP9	1	0	1	2	2	2	8
IPP10	1	0	1	3	1	2	8
IPP11	2	0	0	2	1	1	6
IPP12	1	1	1	1	2	2	8
IPP13	1	0	1	1	1	1	5
IPP14	0	1	1	1	1	2	6
IPP15	2	2	1	2	1	1	9
Totals	22	14	17	22	23	23	121
Means	1.4667	0.9333	1.1333	1.4667	1.5333	1.5333	8.0667

DATA TABLE 22: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...4B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	2	1	1	2	1	8
IPP2	2	1	2	2	1	1	9
IPP3	1	2	2	3	2	1	11
IPP4	1	0	2	2	2	1	8
IPP5	2	1	1	2	1	2	9
IPP6	1	1	2	3	2	1	10
IPP7	1	1	1	1	1	2	7
IPP8	2	2	1	1	2	1	9
IPP9	1	0	1	1	2	1	6
IPP10	1	1	2	2	2	1	9
IPP11	1	2	2	1	3	1	10
IPP12	1	1	1	1	1	2	7
IPP13	2	1	1	2	4	2	12
IPP14	2	3	2	2	2	1	12
IPP15	1	1	1	2	3	1	9
Totals	20	19	22	26	30	19	136
Means	1.3333	1.2667	1.4667	1.7333	2.0000	1.2667	9.0667

DATA TABLE 23: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...5B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	3	3	3	2	15
IPP2	2	2	2	2	2	2	12
IPP3	2	3	2	2	3	3	15
IPP4	1	1	1	0	0	2	5
IPP5	1	0	2	0	2	1	6
IPP6	1	0	1	0	1	0	3
IPP7	2	1	0	1	1	1	6
IPP8	0	0	0	2	1	1	4
IPP9	0	2	1	2	2	0	7
IPP10	1	2	2	2	2	1	10
IPP11	2	2	3	2	2	1	12
IPP12	1	2	3	3	2	1	12
IPP13	1	2	3	3	3	1	13
IPP14	0	2	4	2	2	2	12
IPP15	0	2	1	3	1	1	8
Totals	16	23	28	27	27	19	140
Means	1.0667	1.5333	1.8667	1.8000	1.8000	1.2667	9.3333

DATA TABLE 24: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...6B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	0	1	0	1	0	3
IPP2	2	1	0	1	1	1	6
IPP3	0	0	0	2	1	1	4
IPP4	0	2	1	2	0	0	5
IPP5	1	1	1	0	0	2	5
IPP6	0	0	2	0	2	1	5
IPP7	1	0	1	0	1	0	3
IPP8	0	2	1	2	2	2	9
IPP9	1	1	1	1	2	2	8
IPP10	1	1	2	1	2	2	9
IPP11	1	1	2	1	1	1	7
IPP12	3	1	1	2	2	1	10
IPP13	1	3	1	3	2	2	12
IPP14	0	3	2	2	2	2	11
IPP15	0	0	1	1	1	1	4
Totals	12	16	17	18	20	18	101
Means	0.8000	1.0667	1.1333	1.2000	1.3333	1.2000	6.7333

DATA TABLE 25: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...7B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	3	1	1	2	1	2	10
IPP2	3	2	2	3	2	3	15
IPP3	2	1	2	3	2	2	12
IPP4	3	1	1	3	1	2	11
IPP5	2	1	3	3	2	1	12
IPP6	2	1	3	4	1	3	14
IPP7	3	2	3	2	2	3	15
IPP8	3	1	3	3	3	3	16
IPP9	4	1	3	3	3	4	18
IPP10	4	2	2	3	4	3	18
IPP11	3	2	2	2	2	3	14
IPP12	2	3	2	2	1	2	12
IPP13	1	3	1	3	2	2	12
IPP14	0	3	2	2	2	2	11
IPP15	0	0	1	1	1	1	4
Totals	35	24	31	39	29	36	194
Means	2.3333	1.6000	2.0667	2.6000	1.9333	2.4000	12.9333

DATA TABLE 26: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...8B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	1	2	0	1	0	6
IPP2	1	2	2	0	2	1	8
IPP3	1	0	2	2	2	0	7
IPP4	2	1	1	0	1	2	7
IPP5	1	1	2	3	2	1	10
IPP6	1	0	2	0	2	1	6
IPP7	1	0	1	0	1	0	3
IPP8	2	2	1	2	2	2	11
IPP9	1	0	2	2	2	1	8
IPP10	2	1	1	2	1	2	9
IPP11	1	1	2	3	2	1	10
IPP12	1	0	2	0	2	1	6
IPP13	1	0	1	0	1	0	3
IPP14	2	0	3	3	3	4	15
IPP15	3	3	3	0	3	2	14
Totals	22	12	27	17	27	18	123
Means	1.4667	0.8000	1.8000	1.1333	1.8000	1.2000	8.2000

DATA TABLE 27: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...9B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	0	0	2	1	1	4
IPP2	0	2	1	2	2	0	7
IPP3	1	1	1	0	0	2	5
IPP4	1	0	2	0	2	1	6
IPP5	1	0	1	0	1	0	3
IPP6	2	2	1	2	2	2	11
IPP7	1	1	1	1	2	2	8
IPP8	1	1	2	1	2	2	9
IPP9	1	1	2	1	1	1	7
IPP10	1	1	2	1	2	2	9
IPP11	1	1	2	1	1	1	7
IPP12	3	1	1	2	2	1	10
IPP13	1	3	1	3	2	2	12
IPP14	0	3	2	2	2	2	11
IPP15	2	1	2	2	2	2	11
Totals	16	18	21	20	24	21	120
Means	1.0667	1.2000	1.4000	1.3333	1.6000	1.4000	8.0000

DATA TABLE 28: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...10B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	0	0	2	1	1	4
IPP2	0	2	1	2	2	0	7
IPP3	1	0	1	0	0	2	4
IPP4	0	0	2	0	2	1	5
IPP5	1	0	1	0	1	0	3
IPP6	0	2	1	2	2	2	9
IPP7	1	0	1	1	2	2	7
IPP8	1	0	2	0	2	1	6
IPP9	1	0	1	0	1	0	3
IPP10	2	2	1	2	2	2	11
IPP11	1	1	1	1	2	2	8
IPP12	1	1	2	1	2	2	9
IPP13	1	1	2	1	1	1	7
IPP14	1	1	2	1	2	2	9
IPP15	1	1	2	1	1	1	7
Totals	12	11	20	14	23	19	99
Means	0.8000	0.7333	1.3333	0.9333	1.5333	1.2667	6.6000

DATA TABLE 29: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...11B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	2	2	2	2	3	12
IPP2	1	1	1	2	1	1	7
IPP3	2	3	2	1	3	4	15
IPP4	1	3	2	1	3	4	14
IPP5	2	1	2	1	2	4	12
IPP6	2	2	2	1	1	2	10
IPP7	1	1	3	1	2	2	10
IPP8	2	2	2	1	1	1	9
IPP9	1	2	1	1	2	2	9
IPP10	1	0	1	0	1	0	3
IPP11	2	2	1	2	2	2	11
IPP12	1	0	2	2	2	1	8
IPP13	2	1	1	2	1	2	9
IPP14	1	1	2	3	2	1	10
IPP15	1	0	2	0	2	1	6
Totals	21	21	26	20	27	30	145
Means	1.4000	1.4000	1.7333	1.3333	1.8000	2.0000	9.6667

DATA TABLE 30: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...12B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	2	2	2	2	2	11
IPP2	1	2	2	3	2	2	12
IPP3	2	1	2	3	3	2	13
IPP4	2	1	3	2	2	1	11
IPP5	2	2	2	2	3	3	14
IPP6	0	1	3	4	1	3	12
IPP7	3	2	3	2	2	3	15
IPP8	3	1	3	3	3	3	16
IPP9	4	1	3	3	3	4	18
IPP10	4	2	2	3	4	3	18
IPP11	3	2	2	2	2	3	14
IPP12	2	3	2	2	1	2	12
IPP13	1	2	2	2	3	4	14
IPP14	1	1	2	2	3	4	13
IPP15	1	1	2	1	2	2	9
Totals	30	24	35	36	36	41	202
Means	2.0000	1.6000	2.3333	2.4000	2.4000	2.7333	13.4667

DATA TABLE 31: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...13B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	2	2	2	1	1	2	10
IPP2	0	1	3	1	2	2	9
IPP3	2	2	2	1	1	1	9
IPP4	0	2	1	1	2	2	8
IPP5	0	0	1	0	1	0	2
IPP6	0	2	1	2	2	2	9
IPP7	1	0	2	2	2	1	8
IPP8	2	1	1	2	1	2	9
IPP9	2	2	2	1	1	2	10
IPP10	1	1	3	1	2	2	10
IPP11	2	2	2	1	1	1	9
IPP12	2	2	1	2	2	2	11
IPP13	1	0	2	2	2	1	8
IPP14	3	2	2	2	2	3	14
IPP15	2	3	2	2	1	2	12
Totals	20	22	27	21	23	25	138
Means	1.3333	1.4667	1.8000	1.4000	1.5333	1.6667	9.2000

DATA TABLE 32: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...14B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	1	2	1	2	2	9
IPP2	2	2	1	2	2	2	11
IPP3	1	0	2	2	2	1	8
IPP4	2	1	1	2	1	2	9
IPP5	2	2	2	1	1	2	10
IPP6	1	1	3	1	2	2	10
IPP7	2	2	2	1	1	1	9
IPP8	1	2	1	1	2	2	9
IPP9	1	0	1	0	1	0	3
IPP10	2	2	1	2	2	2	11
IPP11	1	0	2	2	2	1	8
IPP12	1	0	2	2	2	1	8
IPP13	2	1	1	2	1	2	9
IPP14	1	1	2	3	2	1	10
IPP15	0	1	0	1	0	2	4
Totals	20	16	23	23	23	23	128
Means	1.3333	1.0667	1.5333	1.5333	1.5333	1.5333	8.5333

DATA TABLE 33: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...15B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	1	1	1	2	2	7
IPP2	0	0	1	1	1	1	4
IPP3	0	1	1	1	1	1	5
IPP4	0	0	1	0	0	0	1
IPP5	1	1	1	1	1	1	6
IPP6	0	0	0	0	0	1	1
IPP7	1	1	1	0	1	1	5
IPP8	1	1	2	1	1	1	7
IPP9	0	0	2	1	1	1	5
IPP10	0	0	0	0	0	0	0
IPP11	1	1	2	1	1	1	7
IPP12	0	1	1	0	1	1	4
IPP13	0	1	0	1	2	1	5
IPP14	0	1	1	1	1	1	5
IPP15	0	0	0	1	1	0	2
Totals	4	9	14	10	14	13	64
Means	0.2667	0.6000	0.9333	0.6667	0.9333	0.8667	4.2667

DATA TABLE 34: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...16B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	1	1	1	1	1	1	6
IPP2	0	0	1	0	0	0	1
IPP3	0	0	0	0	0	0	0
IPP4	0	0	1	0	1	1	3
IPP5	1	1	0	0	0	1	3
IPP6	0	1	0	0	1	0	2
IPP7	1	1	1	0	1	1	5
IPP8	1	1	0	1	0	0	3
IPP9	0	1	0	1	0	1	3
IPP10	1	1	1	1	1	1	6
IPP11	0	1	1	1	0	1	4
IPP12	1	1	2	0	1	1	6
IPP13	0	1	2	0	1	2	6
IPP14	1	1	1	1	1	1	6
IPP15	0	1	1	1	0	1	4
Totals	7	12	12	7	8	12	58
Means	0.4667	0.8000	0.8000	0.4667	0.5333	0.8000	3.8667

DATA TABLE 35: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...17B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	0	0	0	0	0	0
IPP2	0	0	1	0	1	1	3
IPP3	0	1	0	0	0	1	2
IPP4	0	1	0	0	1	0	2
IPP5	1	2	1	1	2	2	9
IPP6	0	0	1	0	1	0	2
IPP7	0	2	1	2	2	2	9
IPP8	0	0	2	2	2	1	7
IPP9	0	0	2	2	2	1	7
IPP10	0	1	1	0	1	1	4
IPP11	0	0	0	0	1	0	1
IPP12	1	1	0	0	0	1	3
IPP13	0	1	0	0	1	0	2
IPP14	0	2	1	1	2	2	8
IPP15	0	0	1	0	1	0	2
Totals	2	11	11	8	17	12	61
Means	0.1333	0.7333	0.7333	0.5333	1.1333	0.8000	4.0667

DATA TABLE 36: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...18B

Group.....Losers (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP1	0	2	2	3	2	1	10
IPP2	0	0	2	2	2	1	7
IPP3	0	1	1	2	1	2	7
IPP4	0	1	2	3	2	1	9
IPP5	1	0	2	0	2	1	6
IPP6	1	0	1	0	1	0	3
IPP7	2	2	1	2	2	2	11
IPP8	1	0	2	2	2	1	8
IPP9	2	1	1	2	1	2	9
IPP10	2	2	2	1	1	2	10
IPP11	1	1	3	1	2	2	10
IPP12	2	2	2	1	1	1	9
IPP13	2	2	1	2	2	2	11
IPP14	1	0	2	2	2	1	8
IPP15	1	2	2	2	1	2	10
Totals	16	16	26	25	24	21	128
Means	1.0667	1.0667	1.7333	1.6667	1.6000	1.4000	8.5333

DATA TABLE 37: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...1A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	5	4	4	4	4	1	22
IPP17	5	5	4	2	3	0	19
IPP18	5	4	4	2	2	2	19
IPP19	5	6	3	3	1	0	18
IPP20	6	5	3	2	2	3	21
IPP21	6	5	3	4	2	2	22
IPP22	4	5	2	0	1	2	14
IPP23	2	3	2	1	0	0	8
IPP24	4	2	1	2	1	3	13
IPP25	6	5	4	5	4	2	26
IPP26	5	4	2	3	0	1	15
IPP27	4	3	2	0	2	2	13
IPP28	6	5	3	2	3	4	23
IPP29	6	4	2	1	2	5	20
IPP30	5	4	2	4	3	4	22
Totals	74	64	41	35	30	31	275
Means	4.9333	4.2667	2.7333	2.3333	2.0000	2.0667	18.3333

DATA TABLE 38: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...2A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	6	6	3	3	4	5	27
IPP17	6	6	2	3	5	4	26
IPP18	6	5	2	3	6	4	26
IPP19	6	4	1	4	5	4	24
IPP20	5	5	2	3	4	4	23
IPP21	5	5	2	2	4	4	22
IPP22	4	5	2	2	5	5	23
IPP23	5	4	1	2	5	5	22
IPP24	3	4	2	4	5	6	24
IPP25	4	3	1	1	5	6	20
IPP26	3	3	2	3	4	5	20
IPP27	3	4	3	2	3	5	20
IPP28	3	3	1	2	4	5	18
IPP29	2	2	1	2	3	4	14
IPP30	2	3	2	2	2	5	16
Totals	63	62	27	38	64	71	325
Means	4.2000	4.1333	1.8000	2.5333	4.2667	4.7333	21.6667

DATA TABLE 39: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...3A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	2	3	4	3	3	4	19
IPP17	3	2	5	4	3	3	20
IPP18	5	6	3	5	4	4	27
IPP19	5	4	4	4	3	3	23
IPP20	4	4	4	4	4	4	24
IPP21	5	6	1	3	2	4	21
IPP22	6	6	2	2	3	3	22
IPP23	5	6	3	4	5	2	25
IPP24	4	2	3	3	4	4	20
IPP25	5	3	2	2	4	4	20
IPP26	4	4	3	3	3	3	20
IPP27	4	4	4	2	5	5	24
IPP28	4	3	4	4	4	4	23
IPP29	3	3	4	3	3	4	20
IPP30	6	5	4	5	5	4	29
Totals	65	61	50	51	55	55	337
Means	4.3333	4.0667	3.3333	3.4000	3.6667	3.6667	22.4667

DATA TABLE 40: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...4A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	5	6	5	5	5	6	32
IPP17	5	5	4	6	6	5	31
IPP18	4	5	3	6	6	4	28
IPP19	3	3	4	4	4	4	22
IPP20	6	5	5	4	5	5	30
IPP21	5	5	4	5	5	4	28
IPP22	2	2	3	3	3	4	17
IPP23	5	4	5	4	5	6	29
IPP24	3	5	2	4	4	3	21
IPP25	3	4	5	2	4	4	22
IPP26	3	5	4	3	6	5	26
IPP27	4	4	4	5	5	4	26
IPP28	5	4	5	4	5	6	29
IPP29	3	5	2	4	4	3	21
IPP30	3	4	5	2	4	4	22
Totals	59	66	60	61	71	67	384
Means	3.9333	4.4000	4.0000	4.0667	4.7333	4.4667	25.6000

DATA TABLE 41: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...5A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	2	3	2	2	2	14
IPP17	2	3	3	3	2	3	16
IPP18	3	2	2	2	2	2	13
IPP19	2	1	1	1	1	1	7
IPP20	1	2	1	1	2	3	10
IPP21	1	2	1	2	2	1	9
IPP22	1	2	1	2	2	1	9
IPP23	4	2	3	3	1	2	15
IPP24	2	1	1	1	1	1	7
IPP25	1	2	1	1	2	3	10
IPP26	1	2	1	2	2	1	9
IPP27	1	3	2	2	1	1	10
IPP28	2	2	2	2	2	3	13
IPP29	3	3	3	3	3	3	18
IPP30	3	4	2	3	3	2	17
Totals	30	33	27	30	28	29	177
Means	2.0000	2.2000	1.8000	2.0000	1.8667	1.9333	11.8000

DATA TABLE 42: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...6A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	0	1	2	1	1	2	7
IPP17	2	1	1	1	1	1	7
IPP18	1	2	1	1	2	3	10
IPP19	1	2	1	2	2	1	9
IPP20	1	3	2	2	1	1	10
IPP21	2	2	2	2	2	3	13
IPP22	1	1	1	1	2	1	7
IPP23	1	1	2	1	3	2	10
IPP24	1	2	4	1	1	2	11
IPP25	0	1	2	1	1	1	6
IPP26	1	0	1	1	1	2	6
IPP27	1	1	2	1	3	4	12
IPP28	2	2	3	2	2	2	13
IPP29	1	1	1	2	1	2	8
IPP30	1	3	4	2	1	1	12
Totals	16	23	29	21	24	28	141
Means	1.0667	1.5333	1.9333	1.4000	1.6000	1.8667	9.4000

DATA TABLE 43: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...7A

Group..... Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	5	2	4	4	3	21
IPP17	3	4	5	2	4	4	22
IPP18	3	5	4	3	6	5	26
IPP19	4	4	4	5	5	4	26
IPP20	5	4	5	4	5	6	29
IPP21	3	2	3	2	2	2	14
IPP22	2	3	3	3	2	3	16
IPP23	3	2	2	2	2	2	13
IPP24	2	1	1	1	1	1	7
IPP25	1	2	1	1	2	3	10
IPP26	1	2	1	2	2	1	9
IPP27	4	4	5	4	4	3	24
IPP28	4	4	5	4	5	6	28
IPP29	4	2	3	2	2	2	15
IPP30	3	3	3	3	2	3	17
Totals	45	47	47	42	48	48	277
Means	3.000	3.1333	3.1333	2.8000	3.2000	3.2000	18.4667

DATA TABLE 44: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...8A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PP16	3	4	3	2	2	2	16
IPP17	3	3	3	3	2	3	17
IPP18	3	2	2	2	2	2	13
IPP19	2	1	1	1	1	1	7
IPP20	2	2	1	1	2	3	11
IPP21	3	2	2	2	2	2	13
IPP22	2	1	1	1	1	1	7
IPP23	1	2	1	1	2	3	10
IPP24	1	2	1	2	2	1	9
IPP25	2	1	1	1	1	1	7
IPP26	3	3	1	1	2	3	13
IPP27	3	3	1	2	3	2	14
IPP28	1	3	2	2	1	1	10
IPP29	2	2	2	2	2	2	12
IPP30	1	1	1	1	2	1	7
Totals	32	32	23	24	27	28	166
Means	2.1333	2.1333	1.5333	1.6000	1.8000	1.8667	11.0667

DATA TABLE 45: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...9A

Group..... Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	5	4	3	6	5	26
IPP17	4	4	4	5	5	4	26
IPP18	5	4	5	4	5	6	29
IPP19	3	2	3	2	2	2	14
IPP20	2	3	3	3	2	3	16
IPP21	3	2	2	2	2	2	13
IPP22	5	4	5	4	5	6	29
IPP23	4	4	2	4	4	3	21
IPP24	3	3	5	2	4	2	19
IPP25	4	5	4	3	6	5	27
IPP26	4	4	4	5	5	4	26
IPP27	2	1	1	1	1	1	7
IPP28	1	2	1	1	2	3	10
IPP29	1	2	1	2	2	1	9
IPP30	4	4	5	4	4	3	24
Totals	48	49	49	45	55	50	296
Means	3.2000	3.2667	3.2667	3.0000	3.6667	3.3333	19.7333

DATA TABLE 46: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...10A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	2	2	2	2	2	13
IPP17	2	1	1	1	1	1	7
IPP18	1	2	1	1	2	3	10
IPP19	1	2	1	2	2	1	9
IPP20	2	1	1	1	1	1	7
IPP21	3	3	1	1	2	3	13
IPP22	1	1	1	1	2	1	7
IPP23	1	1	2	1	3	2	10
IPP24	1	2	4	1	1	2	11
IPP25	0	1	2	1	1	1	6
IPP26	1	0	1	1	1	2	6
IPP27	1	1	2	1	3	4	12
IPP28	2	2	3	2	2	2	13
IPP29	1	1	1	2	1	2	8
IPP30	4	3	4	3	3	5	22
Totals	24	23	27	21	27	32	154
Means	1.6000	1.5333	1.8000	1.4000	1.8000	2.1333	10.2667

DATA TABLE 47: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...11A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	4	4	4	5	5	4	26
IPP17	5	4	5	4	5	6	29
IPP18	3	2	3	2	2	2	14
IPP19	2	3	3	3	2	3	16
IPP20	3	2	2	2	2	2	13
IPP21	2	1	1	1	1	1	7
IPP22	3	3	1	1	2	3	13
IPP23	2	1	1	1	1	1	7
IPP24	1	2	1	1	2	3	10
IPP25	1	2	1	2	2	1	9
IPP26	3	2	2	2	2	2	13
IPP27	5	4	5	4	5	6	29
IPP28	4	4	2	4	4	3	21
IPP29	3	3	5	2	4	2	19
IPP30	4	5	4	3	6	5	27
Totals	45	42	40	37	45	44	253
Means	3.0000	2.8000	2.6667	2.4667	3.0000	2.9333	16.8667

DATA TABLE 48: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...12A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	5	4	5	4	5	6	29
IPP17	3	2	3	2	2	2	14
IPP18	2	3	3	3	2	3	16
IPP19	3	2	2	2	2	2	13
IPP20	2	1	1	1	1	1	7
IPP21	3	3	1	1	2	3	13
IPP22	5	6	5	5	5	6	32
IPP23	5	5	4	6	6	5	31
IPP24	4	5	3	6	6	4	28
IPP25	3	3	4	4	4	4	22
IPP26	6	5	5	4	5	5	30
IPP27	5	5	4	5	5	4	28
IPP28	2	2	3	3	3	4	17
IPP29	5	4	5	4	5	6	29
IPP30	6	5	5	5	5	4	30
Totals	59	55	53	55	58	59	339
Means	3.9333	3.6667	3.5333	3.6667	3.8667	3.9333	22.6000

DATA TABLE 49: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...13A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	2	2	2	2	2	13
IPP17	2	1	1	1	1	1	7
IPP18	3	3	1	1	2	3	13
IPP19	2	1	1	1	1	1	7
IPP20	1	2	1	1	2	3	10
IPP21	1	2	1	2	2	1	9
IPP22	2	1	1	1	1	1	7
IPP23	3	3	1	1	2	3	13
IPP24	3	2	2	2	2	2	13
IPP25	3	1	1	1	1	1	8
IPP26	3	3	1	1	2	3	13
IPP27	4	4	5	5	5	3	26
IPP28	4	5	4	6	6	4	29
IPP29	2	3	3	3	2	3	16
IPP30	3	2	2	2	2	2	13
Totals	39	35	27	30	33	33	197
Means	2.6000	2.3333	1.8000	2.0000	2.2000	2.2000	13.1333

DATA TABLE 50: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...14A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	5	4	3	2	4	3	21
IPP17	3	2	3	2	2	2	14
IPP18	2	3	3	3	2	3	16
IPP19	3	2	2	2	2	2	13
IPP20	2	1	1	1	1	1	7
IPP21	3	3	1	1	2	3	13
IPP22	3	2	2	2	2	2	13
IPP23	3	1	1	1	1	1	8
IPP24	2	3	1	1	2	3	12
IPP25	4	4	5	5	5	3	26
IPP26	3	5	4	6	6	4	28
IPP27	2	3	3	3	2	3	16
IPP28	3	3	1	1	2	3	13
IPP29	5	6	5	5	5	6	32
IPP30	5	5	4	6	6	5	31
Totals	48	47	39	41	44	44	263
Means	3.2000	3.1333	2.6000	2.7333	2.9333	2.9333	17.5333

DATA TABLE 51: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...15A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	1	2	4	1	1	2	11
IPP17	0	1	2	1	1	1	6
IPP18	1	0	1	1	1	2	6
IPP19	1	1	2	1	3	4	12
IPP20	2	2	3	2	2	2	13
IPP21	1	1	1	2	1	2	8
IPP22	4	3	4	3	3	5	22
IPP23	2	1	1	1	1	1	7
IPP24	1	2	1	1	2	3	10
IPP25	1	2	1	2	2	1	9
IPP26	2	1	1	1	1	1	7
IPP27	3	3	1	1	2	3	13
IPP28	2	1	1	1	2	1	8
IPP29	2	2	3	2	2	2	13
IPP30	2	1	1	2	1	2	9
Totals	25	23	27	22	25	32	154
Means	1.6667	1.5333	1.8000	1.4667	1.6667	2.1333	10.2667

DATA TABLE 52: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...16A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	2	3	2	2	2	14
IPP17	2	3	3	3	2	3	16
IPP18	4	2	2	2	2	2	14
IPP19	2	1	1	1	1	1	7
IPP20	3	3	1	1	2	3	13
IPP21	3	2	2	2	2	2	13
IPP22	4	1	1	1	1	1	9
IPP23	3	2	3	2	2	2	14
IPP24	4	3	3	3	2	3	18
IPP25	3	2	2	2	2	2	13
IPP26	2	1	1	1	1	1	7
IPP27	4	3	1	1	2	3	14
IPP28	3	2	2	2	2	2	13
IPP29	3	1	1	1	1	1	8
IPP30	4	2	2	2	2	2	14
Totals	47	30	28	26	26	30	187
Means	3.1333	2.0000	1.8667	1.7333	1.7333	2.0000	12.4667

DATA TABLE 53: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...17A

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	1	1	1	1	2	1	7
IPP17	1	1	2	1	3	2	10
IPP18	1	2	4	1	1	2	11
IPP19	0	1	2	1	1	1	6
IPP20	1	0	1	1	1	2	6
IPP21	1	2	4	1	1	2	11
IPP22	0	1	2	1	1	1	6
IPP23	1	0	1	1	1	2	6
IPP24	1	1	2	1	3	4	12
IPP25	2	2	3	2	2	2	13
IPP26	1	1	1	2	1	2	8
IPP27	4	3	4	3	3	5	22
IPP28	2	1	1	1	1	1	7
IPP29	1	0	1	1	1	2	6
IPP30	1	1	2	1	3	4	12
Totals	18	17	31	19	25	33	143
Means	1.2000	1.1333	2.0667	1.2667	1.6667	2.2000	9.5333

DATA TABLE 54: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...18A

Group....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	1	2	4	1	1	2	11
IPP17	1	1	2	1	1	1	7
IPP18	2	0	1	1	1	2	7
IPP19	2	2	3	1	1	2	11
IPP20	0	1	2	1	1	1	6
IPP21	1	0	2	2	1	2	8
IPP22	1	1	2	2	4	4	14
IPP23	2	2	3	2	2	2	13
IPP24	1	1	1	2	1	2	8
IPP25	2	1	2	1	1	1	8
IPP26	1	1	2	1	1	2	8
IPP27	1	1	2	2	3	4	13
IPP28	2	2	3	2	2	2	13
IPP29	1	1	1	2	2	2	9
IPP30	4	3	4	3	3	3	20
Totals	22	19	34	24	25	32	156
Means	1.4667	1.2667	2.2667	1.6000	1.6667	2.1333	10.4000

DATA TABLE 55: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...1B

Group.....Winners (Pensions)

<u>Respondent</u> Firms	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	2	2	3	2	2	2	13
IPP17	4	3	2	2	0	0	11
IPP18	3	3	3	2	2	2	15
IPP19	2	3	2	2	3	0	12
IPP20	3	3	3	3	3	3	18
IPP21	2	2	2	2	1	2	11
IPP22	3	2	3	0	2	1	11
IPP23	3	2	2	2	0	0	9
IPP24	3	3	2	2	1	1	12
IPP25	2	1	1	1	0	2	7
IPP26	1	2	1	0	0	1	5
IPP27	3	2	0	0	3	2	10
IPP28	2	2	1	2	2	3	12
IPP29	3	1	2	3	1	0	10
IPP30	0	1	3	1	1	1	7
Totals	36	32	30	24	21	20	163
Means	2.4000	2.1333	2.0000	1.6000	1.4000	1.3333	10.8667

DATA TABLE 56: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...2B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	2	2	3	2	3	15
IPP17	3	3	2	3	2	3	16
IPP18	4	4	2	4	3	3	20
IPP19	3	3	2	4	4	3	19
IPP20	4	3	3	3	4	1	18
IPP21	3	4	2	3	3	4	19
IPP22	4	4	2	4	3	4	21
IPP23	2	3	1	3	2	3	14
IPP24	2	2	1	2	1	3	11
IPP25	2	3	1	2	3	4	15
IPP26	1	2	0	0	2	3	8
IPP27	2	2	0	1	2	3	10
IPP28	3	4	2	0	2	2	13
IPP29	3	4	2	1	2	2	14
IPP30	3	4	1	1	0	2	11
Totals	42	47	23	34	35	43	224
Means	2.8000	3.1333	1.5333	2.2667	2.3333	2.8667	14.9333

DATA TABLE 57: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...3B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	1	1	2	2	2	4	12
IPP17	3	3	2	2	3	3	16
IPP18	2	3	3	3	4	3	18
IPP19	3	3	3	2	2	2	15
IPP20	2	2	2	3	2	1	12
IPP21	2	1	3	2	2	3	13
IPP22	3	2	2	2	3	3	15
IPP23	3	3	2	3	4	3	18
IPP24	2	3	3	3	3	2	16
IPP25	3	3	3	3	3	3	18
IPP26	2	1	2	2	2	2	11
IPP27	2	3	3	3	3	3	17
IPP28	1	2	2	2	1	2	10
IPP29	2	3	3	3	2	1	14
IPP30	3	2	2	2	3	3	15
Totals	34	35	37	37	39	38	220
Means	2.2667	2.3333	2.4667	2.4667	2.6000	2.5333	14.6667

DATA TABLE 58: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...4B

Group.... Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	3	2	3	2	3	16
IPP17	2	4	2	4	3	3	18
IPP18	3	3	2	4	4	3	19
IPP19	3	3	3	3	4	1	17
IPP20	3	2	2	3	3	4	17
IPP21	4	3	2	4	3	4	20
IPP22	3	2	3	2	2	2	14
IPP23	2	2	3	4	2	1	14
IPP24	2	1	3	3	4	3	16
IPP25	3	2	2	2	4	3	16
IPP26	4	3	2	3	3	3	18
IPP27	2	3	3	3	3	3	17
IPP28	2	3	3	3	4	1	16
IPP29	3	4	2	3	3	4	19
IPP30	3	3	3	3	4	1	17
Totals	42	41	37	47	48	39	254
Means	2.8000	2.7333	2.4667	3.1333	3.2000	2.6000	16.9333

DATA TABLE 59: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...5B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	2	3	2	2	3	4	16
IPP17	3	2	3	2	2	2	14
IPP18	2	2	3	2	2	1	12
IPP19	2	1	3	3	2	2	13
IPP20	3	1	2	2	2	2	12
IPP21	3	3	2	3	3	3	17
IPP22	1	2	0	0	2	3	8
IPP23	2	3	2	4	3	4	18
IPP24	2	3	1	3	2	3	14
IPP25	2	2	1	2	1	3	11
IPP26	2	3	1	2	3	4	15
IPP27	1	2	0	0	2	3	8
IPP28	2	2	0	1	2	3	10
IPP29	2	3	1	2	3	4	15
IPP30	2	3	2	3	3	3	16
Totals	31	35	23	31	35	44	199
Means	2.0667	2.3333	1.5333	2.0667	2.3333	2.9333	13.2667

DATA TABLE 60: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...6B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	0	2	3	2	2	1	10
IPP17	2	1	3	3	2	2	13
IPP18	2	1	2	2	2	2	11
IPP19	2	3	2	3	2	3	15
IPP20	1	2	0	0	2	0	5
IPP21	2	3	2	2	2	2	13
IPP22	2	3	1	3	2	3	14
IPP23	2	2	1	2	1	3	11
IPP24	2	3	1	2	2	2	12
IPP25	0	2	0	0	2	3	7
IPP26	0	0	1	0	1	2	4
IPP27	2	3	1	3	2	3	14
IPP28	1	2	1	2	2	2	10
IPP29	2	3	1	2	2	2	12
IPP30	1	2	0	0	2	3	8
Totals	21	32	19	26	28	33	159
Means	1.4000	2.1333	1.2667	1.7333	1.8667	2.2000	10.6000

DATA TABLE 61: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...7B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	1	2	3	2	2	1	11
IPP17	1	1	3	3	2	2	12
IPP18	2	2	2	2	2	2	12
IPP19	2	2	2	3	2	3	14
IPP20	1	2	1	0	2	1	7
IPP21	1	3	3	2	2	2	13
IPP22	2	3	2	3	2	3	15
IPP23	1	2	1	2	1	3	10
IPP24	3	2	1	2	2	2	12
IPP25	2	2	2	1	2	2	11
IPP26	2	3	1	2	1	2	11
IPP27	2	2	1	3	2	3	13
IPP28	2	2	1	2	2	2	11
IPP29	1	2	1	2	2	2	10
IPP30	1	2	1	2	2	2	10
Totals	24	32	25	31	28	32	172
Means	1.6000	2.1333	1.6667	2.0667	1.8667	2.1333	11.4667

DATA TABLE 62: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...8B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	2	3	1	3	2	3	14
IPP17	3	2	2	2	1	3	13
IPP18	2	3	1	0	3	2	11
IPP19	1	2	1	1	2	3	10
IPP20	3	2	1	1	2	2	11
IPP21	2	1	1	1	2	2	9
IPP22	3	1	2	1	2	2	11
IPP23	1	2	1	0	2	1	7
IPP24	2	3	3	2	2	2	14
IPP25	2	3	2	1	2	2	12
IPP26	2	2	1	2	1	3	11
IPP27	3	3	2	1	2	2	13
IPP28	2	2	2	1	1	1	9
IPP29	3	2	1	1	2	2	11
IPP30	1	1	2	2	2	1	9
Totals	32	32	23	19	28	31	165
Means	2.1333	2.1333	1.5333	1.2667	1.8667	2.0667	11.0000

DATA TABLE 63: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...9B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	3	3	2	2	1	14
IPP17	2	2	2	1	1	1	9
IPP18	3	2	3	1	3	2	14
IPP19	2	2	1	1	1	2	9
IPP20	3	2	2	0	2	1	10
IPP21	3	2	1	2	0	0	8
IPP22	3	3	2	2	1	2	13
IPP23	2	1	1	1	0	2	7
IPP24	1	2	1	1	1	1	7
IPP25	2	2	2	1	2	3	12
IPP26	2	3	1	1	2	1	10
IPP27	2	2	2	2	2	2	12
IPP28	2	3	1	2	2	1	11
IPP29	1	2	1	1	1	1	7
IPP30	1	2	1	2	1	1	8
Totals	32	33	24	20	21	21	151
Means	2.1333	2.2000	1.6000	1.3333	1.4000	1.4000	10.0667

DATA TABLE 64: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...10B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	2	2	2	1	3	13
IPP17	2	3	1	0	3	2	11
IPP18	1	2	1	1	2	3	10
IPP19	3	2	1	1	2	2	11
IPP20	2	1	1	1	2	2	9
IPP21	3	1	2	1	2	2	11
IPP22	1	2	1	0	2	1	7
IPP23	2	1	3	2	2	0	10
IPP24	2	1	2	1	2	2	10
IPP25	2	2	1	1	1	0	7
IPP26	3	3	0	0	2	2	10
IPP27	3	1	0	1	2	0	7
IPP28	1	2	0	1	2	1	7
IPP29	2	2	3	2	2	0	11
IPP30	2	1	0	1	2	1	7
Totals	32	26	18	15	29	21	141
Means	2.1333	1.7333	1.2000	1.0000	1.9333	1.4000	9.4000

DATA TABLE 65: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...11B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	2	3	1	3	2	14
IPP17	2	2	1	1	1	2	9
IPP18	3	2	2	0	2	1	10
IPP19	3	2	1	2	0	0	8
IPP20	3	3	2	2	1	2	13
IPP21	3	2	1	2	2	2	12
IPP22	2	2	2	1	2	2	11
IPP23	2	3	1	2	1	2	11
IPP24	2	2	1	3	2	3	13
IPP25	2	2	1	2	2	2	11
IPP26	1	2	1	2	2	2	10
IPP27	1	2	1	2	2	2	10
IPP28	3	2	2	0	2	1	10
IPP29	3	2	1	2	0	0	8
IPP30	3	3	2	2	1	2	13
Totals	36	33	22	24	23	25	163
Means	2.4000	2.2000	1.4667	1.6000	1.5333	1.6667	10.8667

DATA TABLE 66: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...12B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	2	2	1	1	1	2	9
IPP17	3	2	0	0	2	2	9
IPP18	3	2	1	2	1	1	10
IPP19	2	3	2	2	1	2	12
IPP20	3	3	1	2	2	2	13
IPP21	3	2	2	1	2	2	12
IPP22	3	3	1	2	1	2	12
IPP23	3	3	1	3	2	3	15
IPP24	3	3	1	2	2	2	13
IPP25	4	3	2	1	2	2	14
IPP26	3	2	0	1	2	3	11
IPP27	3	1	1	1	1	1	8
IPP28	3	3	2	2	1	1	12
IPP29	3	3	1	2	2	1	12
IPP30	4	2	2	1	2	2	13
Totals	45	37	18	23	24	28	175
Means	3.0000	2.4667	1.2000	1.5333	1.6000	1.8667	11.666

DATA TABLE 67: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...13B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	2	1	1	0	3	2	9
IPP17	1	2	1	1	2	3	10
IPP18	1	1	3	1	2	1	9
IPP19	1	1	1	1	1	2	7
IPP20	1	1	2	1	2	2	9
IPP21	1	2	1	0	1	1	6
IPP22	1	1	3	2	2	1	10
IPP23	1	1	2	1	2	2	9
IPP24	1	2	1	1	2	3	10
IPP25	1	1	1	1	2	1	7
IPP26	2	2	2	1	1	2	10
IPP27	1	1	2	1	2	2	9
IPP28	1	2	1	0	1	1	6
IPP29	2	1	3	2	2	1	11
IPP30	2	1	2	1	2	2	10
Totals	19	20	26	14	27	26	132
Means	1.2667	1.3333	1.7333	0.9333	1.8000	1.7333	8.8000

DATA TABLE 68: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...14B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	3	2	1	2	1	1	10
IPP17	2	3	2	2	1	2	12
IPP18	3	3	3	2	2	2	15
IPP19	3	2	2	1	2	2	12
IPP20	4	2	2	2	3	3	16
IPP21	1	1	1	2	1	1	7
IPP22	3	1	3	3	2	1	13
IPP23	3	3	1	2	2	2	13
IPP24	2	3	2	1	2	1	11
IPP25	3	1	2	1	2	1	10
IPP26	2	2	2	1	2	1	10
IPP27	1	0	1	2	1	1	6
IPP28	3	0	2	3	2	1	11
IPP29	1	0	2	2	2	0	7
IPP30	4	3	2	1	2	2	14
Totals	38	26	28	27	27	21	167
Means	2.5333	1.7333	1.8667	1.8000	1.8000	1.4000	11.1333

DATA TABLE 69: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...15B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	1	2	1	0	0	1	5
IPP17	1	1	3	1	2	1	9
IPP18	1	1	2	0	0	2	6
IPP19	1	2	2	1	2	2	10
IPP20	1	1	2	0	1	1	6
IPP21	1	1	3	2	2	0	9
IPP22	1	1	2	1	2	2	9
IPP23	1	2	1	1	2	0	7
IPP24	1	1	1	1	2	0	6
IPP25	2	2	2	1	1	0	8
IPP26	1	1	2	1	2	1	8
IPP27	1	1	2	0	0	2	6
IPP28	1	2	2	1	2	2	10
IPP29	1	1	2	0	1	1	6
IPP30	1	1	3	2	2	0	9
Totals	16	20	30	12	21	15	114
Means	1.0667	1.3333	2.0000	0.8000	1.4000	1.0000	7.6000

DATA TABLE 70: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...16B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	1	1	2	0	1	1	6
IPP17	1	1	3	2	2	0	9
IPP18	1	1	2	1	1	1	7
IPP19	1	2	1	1	2	0	7
IPP20	1	1	1	1	2	0	6
IPP21	2	2	1	1	1	0	7
IPP22	1	1	1	1	2	1	7
IPP23	1	1	1	0	0	1	4
IPP24	1	2	1	1	2	1	8
IPP25	1	1	2	2	1	1	8
IPP26	1	2	1	1	2	0	7
IPP27	1	1	0	1	2	0	5
IPP28	2	2	2	1	1	0	8
IPP29	1	0	1	2	2	1	7
IPP30	0	2	1	0	0	1	4
Totals	16	20	20	15	21	8	100
Means	1.0667	1.3333	1.3333	1.0000	1.4000	0.5333	6.6667

DATA TABLE 71: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...17B

Group.....Winners (Pensions)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
IPP16	1	2	1	3	2	3	12
IPP17	1	1	2	1	2	2	9
IPP18	2	2	1	3	1	3	12
IPP19	1	1	1	3	2	1	9
IPP20	1	1	2	3	0	1	8
IPP21	1	1	1	1	2	2	8
IPP22	0	1	1	2	1	1	6
IPP23	0	1	1	3	2	3	10
IPP24	0	1	0	3	1	2	7
IPP25	2	2	2	3	2	3	14
IPP26	1	1	2	1	2	2	9
IPP27	2	2	3	3	1	3	14
IPP28	2	2	1	3	2	1	11
IPP29	2	3	4	3	0	1	13
IPP30	1	4	3	1	2	2	13
Totals	17	25	25	36	22	30	155
Means	1.1333	1.6667	1.6667	2.4000	1.4667	2.0000	10.9333

DATA TABLE 72: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...18B	Group.....Winners (Pensions)						
<u>Respondent</u>	<u>Product Development Activities</u>						
<u>Firms</u>	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	Total
IPP16	1	1	2	1	2	2	9
IPP17	2	2	1	3	1	3	12
IPP18	1	1	1	3	2	1	9
IPP19	1	1	2	3	0	1	8
IPP20	0	1	1	1	2	2	7
IPP21	0	1	2	1	2	2	8
IPP22	2	0	0	0	1	0	3
IPP23	1	1	0	0	2	1	5
IPP24	0	1	2	2	0	0	5
IPP25	1	0	1	1	2	2	7
IPP26	0	1	2	1	2	0	6
IPP27	2	0	1	3	1	0	7
IPP28	1	1	1	0	2	1	6
IPP29	0	0	2	3	0	1	6
IPP30	1	1	1	1	2	2	8
Totals	13	12	19	23	21	18	106
Means	0.8667	0.8000	1.2667	1.5333	1.4000	1.2000	7.0667

DATA TABLE 73: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...1A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	2	2	2	1	2	10
PEP2	2	2	2	1	1	1	9
PEP3	1	2	2	0	2	2	9
PEP4	2	1	1	1	1	1	7
PEP5	2	2	0	1	2	1	8
PEP6	2	1	2	2	2	2	11
PEP7	2	2	1	2	1	1	9
PEP8	2	2	2	3	2	1	12
PEP9	1	2	0	3	1	1	8
PEP10	1	2	2	2	1	0	8
PEP11	1	1	1	0	2	0	5
PEP12	1	1	2	2	0	0	6
PEP13	1	1	2	1	0	1	6
PEP14	2	1	1	1	2	2	9
PEP15	1	2	2	1	2	1	9
Totals	22	24	22	22	20	16	126
Means	1.4666	1.6000	1.4666	1.4666	1.3333	1.0667	8.4000

DATA TABLE 74: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...2A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	0	0	0	1	3	3	7
PEP2	1	0	1	1	2	2	7
PEP3	2	1	1	2	1	2	9
PEP4	0	0	2	1	0	1	4
PEP5	1	1	1	1	2	3	9
PEP6	2	0	1	2	3	2	10
PEP7	1	0	1	1	1	4	8
PEP8	2	0	0	2	2	0	6
PEP9	0	0	2	1	2	2	7
PEP10	1	1	1	2	2	4	11
PEP11	1	2	1	1	1	2	8
PEP12	2	2	0	1	1	2	8
PEP13	1	1	1	2	2	1	8
PEP14	2	2	0	1	2	4	11
PEP15	1	1	2	3	0	2	9
Totals	17	11	14	22	24	34	122
Means	1.1333	0.7333	0.9333	1.4666	1.6000	2.2667	8.1333

DATA TABLE 75: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...3A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	1	2	3	2	2	12
PEP2	1	1	1	2	1	1	7
PEP3	1	1	2	2	2	2	10
PEP4	2	2	1	1	2	2	10
PEP5	2	2	2	1	1	2	10
PEP6	2	1	3	1	2	2	11
PEP7	1	2	3	2	2	2	12
PEP8	1	2	3	1	1	2	10
PEP9	2	1	3	2	2	1	11
PEP10	1	1	2	1	2	1	8
PEP11	2	1	1	2	2	1	9
PEP12	2	2	2	2	2	1	11
PEP13	2	2	1	1	1	2	9
PEP14	2	2	1	2	2	2	11
PEP15	2	1	2	1	2	3	11
Totals	25	22	29	24	26	26	152
Means	1.6667	1.4667	1.9333	1.6000	1.7333	1.7333	10.1333

DATA TABLE 76: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...4A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	3	4	4	3	2	18
PEP2	1	3	2	2	3	1	12
PEP3	2	2	1	1	2	1	9
PEP4	2	2	2	3	2	2	13
PEP5	3	3	1	2	2	2	13
PEP6	3	2	2	2	3	3	15
PEP7	3	2	1	1	2	2	11
PEP8	3	2	1	2	3	3	14
PEP9	2	1	1	2	2	3	11
PEP10	2	3	1	2	2	3	13
PEP11	2	4	1	2	3	2	14
PEP12	3	3	1	2	3	3	15
PEP13	3	2	2	3	2	2	14
PEP14	3	4	1	3	2	3	16
PEP15	3	2	1	3	2	2	13
Totals	37	38	22	34	36	34	201
Means	2.4667	2.5333	1.4667	2.2667	2.4000	2.2667	13.4000

DATA TABLE 77: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...5A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	1	1	5	3	4	15
PEP2	1	2	2	4	3	4	16
PEP3	0	3	1	5	4	4	17
PEP4	0	2	1	5	2	2	12
PEP5	0	1	1	5	4	1	12
PEP6	0	1	2	4	5	4	16
PEP7	1	1	2	3	4	4	15
PEP8	2	1	1	1	3	4	12
PEP9	2	1	1	2	5	3	14
PEP10	2	1	1	4	6	5	19
PEP11	2	1	2	3	6	6	20
PEP12	1	2	5	2	6	1	17
PEP13	3	2	2	2	1	2	12
PEP14	1	1	1	1	3	5	12
PEP15	3	1	2	1	4	4	15
Totals	19	21	25	47	59	53	224
Means	1.2667	1.4000	1.6667	3.1333	3.9333	3.5333	14.9333

DATA TABLE 78: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...6A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	2	3	3	4	1	15
PEP2	1	2	3	4	1	2	13
PEP3	1	3	3	1	2	2	12
PEP4	1	2	1	4	3	3	14
PEP5	2	2	3	1	1	3	12
PEP6	1	1	2	0	2	2	8
PEP7	1	2	3	0	2	3	11
PEP8	2	2	3	1	2	2	12
PEP9	2	2	1	1	1	2	9
PEP10	1	2	2	3	1	2	11
PEP11	4	3	1	1	2	3	14
PEP12	2	2	1	4	2	1	12
PEP13	1	2	1	2	2	2	10
PEP14	2	2	1	3	3	2	13
PEP15	4	2	4	3	4	2	19
Totals	27	31	32	31	32	32	185
Means	1.8000	2.0667	2.1333	2.0667	2.1333	2.1333	12.3333

DATA TABLE 79: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...7A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	4	2	4	2	1	3	16
PEP2	4	5	4	1	2	2	18
PEP3	3	4	3	2	1	3	16
PEP4	4	4	4	1	2	4	19
PEP5	3	5	3	2	2	5	20
PEP6	4	4	4	1	2	4	19
PEP7	2	4	2	1	1	4	14
PEP8	3	3	2	1	1	3	13
PEP9	4	2	1	1	1	5	14
PEP10	5	1	1	1	2	5	15
PEP11	5	1	1	1	1	5	14
PEP12	5	1	2	1	1	2	12
PEP13	5	1	1	1	2	4	14
PEP14	4	2	4	1	2	4	17
PEP15	6	1	4	0	3	4	18
Totals	61	40	40	17	24	57	239
Means	4.0667	2.6666	2.6667	1.1333	1.6000	3.8000	15.9333

DATA TABLE 80: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...8A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Testing	Launch	Total
	Idea Generation	Idea Screening	Analysis	Development					
PEP1	3	3	3	2	2	1		14	
PEP2	4	2	2	2	2	1		13	
PEP3	4	2	3	2	2	1		14	
PEP4	4	2	3	2	1	1		13	
PEP5	1	2	3	2	2	1		11	
PEP6	3	2	3	2	1	1		12	
PEP7	3	2	3	1	1	1		11	
PEP8	2	1	3	2	1	1		10	
PEP9	2	3	3	2	1	1		12	
PEP10	2	4	3	2	2	1		14	
PEP11	2	4	2	3	1	1		13	
PEP12	2	3	3	3	1	2		14	
PEP13	3	2	4	1	2	1		13	
PEP14	3	2	3	3	1	2		14	
PEP15	2	4	2	1	1	2		12	
Totals	40	38	43	30	21	18		190	
Means	2.6667	2.5333	2.8667	2.0000	1.4000	1.2000		12.6667	

DATA TABLE 81: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...9A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	3	1	3	3	4	5	19
PEP2	3	1	3	4	4	5	20
PEP3	1	2	3	4	1	5	16
PEP4	2	1	2	4	4	2	15
PEP5	1	2	3	1	2	5	14
PEP6	0	1	3	4	1	4	13
PEP7	0	1	3	4	4	4	16
PEP8	0	2	2	4	4	5	17
PEP9	0	1	2	1	1	3	8
PEP10	0	0	2	2	2	5	11
PEP11	1	1	3	4	2	2	13
PEP12	2	1	2	3	1	1	10
PEP13	2	2	2	4	3	3	16
PEP14	1	3	3	1	1	4	13
PEP15	2	3	3	1	2	4	15
Totals	18	22	39	44	36	57	216
Means	1.2000	1.4667	2.6000	2.9333	2.4000	3.8000	14.4000

DATA TABLE 82: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...10A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	1	1	2	4	5	14
PEP2	1	1	2	3	4	5	16
PEP3	2	1	1	2	4	5	15
PEP4	1	1	2	2	3	4	13
PEP5	1	1	2	3	4	4	15
PEP6	1	2	2	4	3	5	17
PEP7	1	2	2	4	4	5	18
PEP8	2	2	3	2	1	2	12
PEP9	1	2	3	1	2	5	14
PEP10	1	1	3	4	1	4	14
PEP11	2	2	2	2	4	1	13
PEP12	1	2	3	4	2	5	17
PEP13	2	2	2	2	3	1	12
PEP14	1	2	3	4	4	1	15
PEP15	1	2	1	1	1	1	7
Totals	19	24	32	40	44	53	212
Means	1.2667	1.6000	2.1333	2.6667	2.9333	3.5333	14.1333

DATA TABLE 83: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...11A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	0	0	2	1	4	4	11
PEP2	1	0	1	0	3	1	6
PEP3	0	1	2	0	2	3	8
PEP4	0	1	3	2	3	2	11
PEP5	0	2	2	1	3	2	10
PEP6	1	1	2	0	3	2	9
PEP7	2	0	3	1	2	4	12
PEP8	1	0	2	0	4	0	7
PEP9	1	0	2	1	2	0	6
PEP10	1	1	3	1	1	1	8
PEP11	2	1	4	1	0	1	9
PEP12	1	1	2	0	2	4	10
PEP13	1	1	4	0	1	4	11
PEP14	2	2	1	1	1	3	10
PEP15	1	2	4	2	3	2	14
Totals	14	13	37	11	34	33	142
Means	0.9333	0.8667	2.4667	0.7333	2.2667	2.2000	9.4667

DATA TABLE 84: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...12A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	0	1	1	1	3	2	8
PEP2	0	2	2	2	4	1	11
PEP3	0	0	3	1	2	2	8
PEP4	1	1	3	1	1	1	8
PEP5	2	2	3	3	0	2	12
PEP6	1	1	1	2	1	1	7
PEP7	0	1	2	1	0	0	4
PEP8	0	2	1	1	2	1	7
PEP9	1	2	1	2	1	2	9
PEP10	0	1	0	1	1	2	5
PEP11	1	1	1	0	1	1	5
PEP12	0	0	0	1	1	1	3
PEP13	1	1	0	0	1	1	4
PEP14	2	0	1	1	1	0	5
PEP15	1	2	2	0	0	2	7
Totals	10	17	21	17	19	19	103
Means	0.6667	1.1333	1.4000	1.1333	1.2667	1.2667	6.8670

DATA TABLE 85: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...13A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	1	2	3	4	4	15
PEP2	2	2	4	1	2	2	13
PEP3	2	1	2	2	3	3	13
PEP4	1	0	0	4	3	3	11
PEP5	1	2	2	4	3	4	16
PEP6	2	1	1	4	4	2	14
PEP7	1	0	1	2	4	3	11
PEP8	2	0	0	1	4	3	10
PEP9	1	0	1	3	2	2	9
PEP10	1	1	0	2	1	3	8
PEP11	1	1	1	1	3	3	10
PEP12	2	3	0	4	2	4	15
PEP13	1	2	1	2	3	4	13
PEP14	2	1	2	3	4	1	13
PEP15	0	0	2	0	3	0	5
Totals	20	15	19	36	45	41	176
Means	1.3333	1.0000	1.2667	2.4000	3.0000	2.7333	11.7333

DATA TABLE 86: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...14A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	3	2	2	3	3	2	15
PEP2	3	4	3	2	1	4	17
PEP3	3	3	1	3	4	4	18
PEP4	3	3	3	3	3	2	17
PEP5	4	3	1	3	3	2	16
PEP6	2	1	2	3	2	3	13
PEP7	2	4	3	3	3	2	17
PEP8	3	1	4	3	3	3	17
PEP9	4	2	3	3	4	3	19
PEP10	2	3	2	3	1	3	14
PEP11	3	4	2	4	3	3	19
PEP12	3	1	3	3	2	3	15
PEP13	3	1	3	2	3	3	15
PEP14	4	1	2	3	3	3	16
PEP15	3	4	3	3	3	3	19
Totals	45	37	37	44	41	43	247
Means	3.0000	2.4667	2.4667	2.9333	2.7333	2.8667	16.4667

DATA TABLE 87: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...15A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	0	3	2	3	3	12
PEP2	1	2	2	3	2	3	13
PEP3	1	2	1	3	3	3	13
PEP4	2	1	0	3	3	2	11
PEP5	0	1	0	2	3	1	7
PEP6	1	0	0	1	4	0	6
PEP7	1	0	0	3	3	3	10
PEP8	0	0	1	2	3	3	9
PEP9	1	0	2	3	3	2	11
PEP10	2	2	1	2	3	3	13
PEP11	0	1	1	2	3	3	10
PEP12	0	0	2	3	2	3	10
PEP13	1	1	0	2	1	1	6
PEP14	1	0	3	1	0	0	5
PEP15	1	1	1	0	0	1	4
Totals	13	11	17	32	36	31	140
Means	0.8667	0.7333	1.1333	2.1333	2.4000	2.0667	9.3333

DATA TABLE 88: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...16A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	3	3	1	4	2	15
PEP2	3	2	3	2	3	1	14
PEP3	2	3	3	3	3	3	17
PEP4	2	3	2	2	3	3	15
PEP5	2	2	1	3	2	3	13
PEP6	3	2	2	3	3	3	16
PEP7	3	3	3	3	3	4	19
PEP8	2	2	3	3	1	3	14
PEP9	1	3	3	1	3	3	14
PEP10	0	3	1	2	2	2	10
PEP11	1	3	0	3	1	1	9
PEP12	0	2	1	4	3	0	10
PEP13	2	1	0	0	1	1	5
PEP14	1	1	0	2	0	1	5
PEP15	1	0	0	1	0	1	3
Totals	25	33	25	33	32	31	179
Means	1.6666	2.2000	1.6667	2.2000	2.1333	2.0667	11.9333

DATA TABLE 89: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...17A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	2	2	3	4	3	16
PEP2	2	2	2	3	3	3	15
PEP3	1	2	1	2	2	3	11
PEP4	0	2	2	2	3	2	11
PEP5	2	2	2	2	3	3	14
PEP6	1	2	3	1	3	2	12
PEP7	1	2	4	1	3	3	14
PEP8	1	0	2	1	2	2	8
PEP9	2	2	4	1	3	2	14
PEP10	2	1	3	2	3	2	13
PEP11	2	2	2	1	3	2	12
PEP12	2	2	4	3	3	1	15
PEP13	2	3	1	2	3	2	13
PEP14	1	2	1	1	3	3	11
PEP15	2	0	0	0	2	0	4
Totals	23	26	33	25	43	33	183
Means	1.5333	1.7333	2.2000	1.6667	2.8667	2.2000	12.2000

DATA TABLE 90: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...18A

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	2	3	3	2	2	13
PEP2	2	2	3	3	1	2	13
PEP3	3	1	2	3	1	3	13
PEP4	2	2	2	2	1	2	11
PEP5	2	1	2	2	2	1	10
PEP6	2	0	1	2	2	2	9
PEP7	1	1	0	3	1	2	8
PEP8	2	2	1	2	1	2	10
PEP9	2	1	3	2	1	3	12
PEP10	2	0	2	2	3	1	10
PEP11	1	1	1	3	1	0	7
PEP12	0	1	1	3	2	0	7
PEP13	1	2	1	1	1	0	6
PEP14	0	3	2	0	1	1	7
PEP15	1	1	1	0	1	0	4
Totals	22	20	25	31	21	21	140
Means	1.4666	1.3333	1.6667	2.0667	1.4000	1.4000	9.3333

DATA TABLE 91: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...1B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	1	2	2	1	2	9
PEP2	0	2	2	2	1	1	8
PEP3	0	1	1	0	1	2	5
PEP4	2	2	1	2	2	2	11
PEP5	2	1	0	3	1	2	9
PEP6	2	1	2	2	1	1	9
PEP7	0	1	2	1	2	1	7
PEP8	1	2	1	0	2	1	7
PEP9	1	1	0	2	2	2	8
PEP10	2	1	1	1	2	1	8
PEP11	2	0	2	0	2	0	6
PEP12	1	1	2	2	0	0	6
PEP13	1	2	4	1	0	0	8
PEP14	1	2	2	1	0	2	8
PEP15	1	1	1	1	1	2	7
Totals	17	19	23	20	18	19	116
Means	1.1333	1.2667	1.5333	1.3333	1.2000	1.2667	7.7333

DATA TABLE 92: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...2B

Group.....Losers (PEPs)

<u>Respondent</u> Firms	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	0	0	0	2	2	2	6
PEP2	1	0	1	3	2	2	9
PEP3	2	2	2	3	2	2	13
PEP4	0	0	1	1	0	3	5
PEP5	2	2	1	2	3	2	12
PEP6	2	0	1	2	3	2	10
PEP7	0	0	1	3	2	2	8
PEP8	0	0	0	4	2	0	6
PEP9	0	0	0	4	1	0	5
PEP10	2	1	1	2	2	0	8
PEP11	2	2	1	2	2	2	11
PEP12	1	2	0	2	3	2	10
PEP13	0	1	1	1	2	3	8
PEP14	2	1	0	2	2	4	11
PEP15	1	1	1	4	0	2	9
Totals	15	12	11	37	28	28	131
Means	1.0000	0.8000	0.7333	2.4666	1.8667	1.8667	8.7333

DATA TABLE 93: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...3B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	3	3	2	0	2	2	12
PEP2	3	2	2	0	2	2	11
PEP3	3	2	2	2	2	3	14
PEP4	2	1	1	2	2	2	10
PEP5	2	1	0	2	1	2	8
PEP6	3	2	1	1	2	0	9
PEP7	2	2	0	1	2	0	7
PEP8	2	2	0	2	1	1	8
PEP9	2	1	0	1	2	3	9
PEP10	2	2	2	2	1	2	11
PEP11	3	3	1	1	1	1	10
PEP12	3	3	0	0	2	2	10
PEP13	2	1	0	0	1	2	6
PEP14	1	2	0	1	2	2	8
PEP15	2	1	0	1	1	1	6
Totals	35	28	11	16	24	25	139
Means	2.3333	1.8667	0.7333	1.0667	1.6000	1.6666	9.2666

DATA TABLE 94: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...4B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	0	1	2	0	2	7
PEP2	2	1	1	2	1	1	8
PEP3	2	2	1	2	1	2	10
PEP4	1	1	0	2	2	2	8
PEP5	1	2	1	2	2	2	10
PEP6	1	1	1	0	2	1	6
PEP7	1	1	1	1	1	2	7
PEP8	1	2	1	2	1	2	9
PEP9	2	1	1	1	1	1	7
PEP10	1	2	1	2	2	0	8
PEP11	1	2	1	2	1	0	7
PEP12	1	1	1	1	1	2	7
PEP13	1	2	2	1	3	1	10
PEP14	2	1	2	2	2	1	10
PEP15	0	1	1	2	2	1	7
Totals	19	20	16	24	22	20	121
Means	1.2667	1.3333	1.0667	1.6000	1.4667	1.3333	8.0667

DATA TABLE 95: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...5B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	3	2	2	3	4	3	17
PEP2	1	1	2	2	2	2	10
PEP3	0	3	2	2	4	4	15
PEP4	0	2	1	1	2	4	10
PEP5	0	1	2	1	2	1	7
PEP6	0	2	1	1	1	2	7
PEP7	2	1	3	2	1	1	10
PEP8	1	1	3	2	1	1	9
PEP9	0	2	0	3	2	4	11
PEP10	2	0	2	2	4	4	14
PEP11	0	2	3	2	2	1	10
PEP12	1	0	2	4	4	4	15
PEP13	1	2	3	3	3	1	13
PEP14	1	1	2	2	2	2	10
PEP15	2	2	1	3	4	4	16
Totals	14	22	29	33	38	38	174
Means	0.9333	1.4667	1.9333	2.2000	2.5333	2.5333	11.5999

DATA TABLE 96: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...6B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	1	1	1	1	2	8
PEP2	2	2	2	2	2	1	11
PEP3	1	1	2	1	1	3	9
PEP4	2	2	1	1	1	0	7
PEP5	2	1	2	2	0	4	11
PEP6	3	1	2	1	2	1	10
PEP7	1	1	1	0	0	4	7
PEP8	3	2	2	0	2	2	11
PEP9	1	2	1	0	0	4	8
PEP10	2	1	3	2	2	2	12
PEP11	1	2	2	2	1	4	12
PEP12	2	1	3	2	0	1	9
PEP13	1	3	3	1	2	4	14
PEP14	2	3	2	2	1	2	12
PEP15	1	1	1	2	1	4	10
Totals	26	24	28	19	16	38	151
Means	1.7333	1.6000	1.8667	1.2667	1.0667	2.5333	10.0667

DATA TABLE 97: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...7B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	3	3	3	3	2	0	14
PEP2	4	2	2	3	2	0	13
PEP3	3	2	3	2	2	2	14
PEP4	3	1	4	3	3	0	14
PEP5	2	2	3	1	2	3	13
PEP6	1	1	2	4	0	4	12
PEP7	3	2	2	3	2	3	15
PEP8	4	2	3	3	3	2	17
PEP9	4	2	3	3	0	4	16
PEP10	3	2	4	4	0	2	15
PEP11	3	2	2	2	0	3	12
PEP12	3	4	2	1	1	0	11
PEP13	1	3	4	1	3	2	14
PEP14	1	3	2	2	2	0	10
PEP15	3	2	3	0	0	1	9
Totals	41	33	42	35	22	26	199
Means	2.7333	2.2000	2.8000	2.3333	1.4667	1.7333	13.2666

DATA TABLE 98: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...8B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	3	0	0	1	2	1	7
PEP2	2	1	1	1	3	3	11
PEP3	2	2	0	2	4	3	13
PEP4	2	0	2	1	3	3	11
PEP5	1	0	1	0	2	2	6
PEP6	2	0	2	1	3	2	10
PEP7	1	0	1	1	0	3	6
PEP8	1	2	1	2	3	2	11
PEP9	1	1	2	0	3	4	11
PEP10	3	0	0	0	2	2	7
PEP11	3	0	1	3	3	4	14
PEP12	3	0	1	1	3	1	9
PEP13	1	1	1	1	3	2	9
PEP14	1	0	1	1	4	2	9
PEP15	1	2	0	1	2	3	9
Totals	27	9	14	16	40	37	143
Means	1.8000	0.6000	0.9333	1.0667	2.6667	2.4666	9.5333

DATA TABLE 99: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...9B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	1	2	2	2	2	11
PEP2	2	2	2	2	2	1	11
PEP3	2	3	4	1	1	2	13
PEP4	1	2	1	0	2	1	7
PEP5	2	2	0	1	1	1	7
PEP6	0	2	0	2	1	2	7
PEP7	0	2	0	1	1	1	5
PEP8	0	2	0	1	2	2	7
PEP9	0	1	0	2	1	1	5
PEP10	0	0	1	1	2	2	6
PEP11	2	2	0	1	1	2	8
PEP12	2	1	2	2	2	1	10
PEP13	2	2	1	3	1	2	11
PEP14	1	2	2	4	0	1	10
PEP15	1	2	1	2	2	2	10
Totals	17	26	16	25	21	23	128
Means	1.1333	1.7333	1.0667	1.6667	1.4000	1.5333	8.5333

DATA TABLE 100: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...10B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	1	0	0	0	2	4
PEP2	2	2	0	2	1	1	8
PEP3	1	1	1	1	1	0	5
PEP4	0	2	1	0	0	1	4
PEP5	1	1	1	1	1	1	6
PEP6	1	2	0	2	0	2	7
PEP7	2	0	1	0	1	0	4
PEP8	1	1	0	1	0	1	4
PEP9	1	1	1	1	1	0	5
PEP10	2	2	0	2	0	2	8
PEP11	2	1	1	0	2	1	7
PEP12	1	1	0	0	1	2	5
PEP13	2	2	2	1	1	1	9
PEP14	1	1	1	0	2	2	7
PEP15	1	1	2	1	1	1	7
Totals	19	19	11	12	12	17	90
Means	1.2667	1.2667	0.7333	0.8000	0.8000	1.1333	6.0000

DATA TABLE 101: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...11B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	0	0	1	2	2	2	7
PEP2	1	0	1	0	1	1	4
PEP3	0	2	1	0	2	1	6
PEP4	0	1	2	1	2	1	7
PEP5	0	2	1	1	2	0	6
PEP6	2	2	2	2	1	2	11
PEP7	1	0	1	1	2	1	6
PEP8	1	0	2	0	2	0	5
PEP9	1	0	1	1	2	0	5
PEP10	0	0	2	2	1	1	6
PEP11	1	2	1	2	0	3	9
PEP12	1	1	1	0	2	1	6
PEP13	1	1	1	0	1	0	4
PEP14	1	1	0	0	1	0	3
PEP15	1	1	2	0	0	1	5
Totals	11	13	19	12	21	14	90
Means	0.7333	0.8667	1.2667	0.8000	1.4000	0.9333	6.0000

DATA TABLE 102: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...12B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	0	1	3	3	3	0	10
PEP2	0	2	2	3	3	2	12
PEP3	0	0	1	4	3	0	8
PEP4	1	1	2	2	3	1	10
PEP5	2	3	2	3	0	4	14
PEP6	1	1	2	4	3	3	14
PEP7	0	2	3	3	0	0	8
PEP8	0	1	1	3	3	3	11
PEP9	4	3	3	2	3	4	19
PEP10	0	2	0	3	2	4	11
PEP11	3	2	2	0	2	3	12
PEP12	0	0	0	1	3	2	6
PEP13	1	2	0	0	3	4	10
PEP14	2	0	1	0	1	0	4
PEP15	1	3	2	0	0	2	8
Totals	15	23	24	31	32	32	157
Means	1.0000	1.5333	1.6000	2.0666	2.1333	2.1333	10.4667

DATA TABLE 103: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...13B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	1	2	2	1	3	10
PEP2	1	1	2	1	1	2	8
PEP3	1	2	2	1	1	4	11
PEP4	0	0	0	1	2	2	5
PEP5	1	0	1	0	1	0	3
PEP6	0	2	1	1	2	2	8
PEP7	2	0	0	2	1	1	6
PEP8	2	0	1	2	1	3	9
PEP9	1	0	0	1	1	2	5
PEP10	1	1	3	1	2	2	10
PEP11	2	1	0	1	1	1	6
PEP12	2	2	1	2	2	2	11
PEP13	1	0	2	2	2	1	8
PEP14	1	2	2	2	2	3	12
PEP15	0	0	2	0	1	0	3
Totals	16	12	19	19	21	28	115
Means	1.0666	0.8000	1.2667	1.2667	1.4000	1.8667	7.6667

DATA TABLE 104: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...14B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	2	0	2	0	3	9
PEP2	2	2	2	2	2	2	12
IPP3	2	3	2	2	0	3	12
PEP4	2	1	1	2	1	2	9
PEP5	2	1	4	3	1	2	13
PEP6	3	0	4	1	2	2	12
PEP7	2	2	2	1	1	1	9
PEP8	1	1	1	1	0	2	6
PEP9	3	3	4	1	1	1	13
PEP10	2	2	1	2	0	2	9
PEP11	2	0	2	3	2	0	9
PEP12	2	3	2	2	0	0	9
PEP13	2	1	3	2	1	2	11
PEP14	0	1	2	3	2	1	9
PEP15	1	1	1	1	0	2	6
Totals	28	23	31	28	13	25	148
Means	1.8666	1.5333	2.0667	1.8667	0.8667	1.6666	9.8667

DATA TABLE 105: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...15B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	0	1	2	3	2	9
PEP2	2	0	2	2	3	2	11
PEP3	1	1	1	1	1	2	7
PEP4	1	1	0	0	1	0	3
PEP5	0	1	0	2	1	1	5
PEP6	1	0	0	0	1	0	2
PEP7	1	0	0	1	1	1	4
PEP8	0	0	2	1	2	2	7
PEP9	0	0	2	1	1	1	5
PEP10	0	0	0	2	3	0	5
PEP11	0	1	2	1	1	2	7
PEP12	0	0	1	1	1	1	4
PEP13	0	1	0	1	2	2	6
PEP14	1	0	1	2	0	0	4
PEP15	0	1	0	0	0	2	3
Totals	8	6	12	17	21	18	82
Means	0.5333	0.4000	0.8000	1.1333	1.4000	1.2000	5.4667

DATA TABLE 106: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...16B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	2	2	1	1	1	8
PEP2	2	0	1	2	2	1	8
PEP3	2	1	0	0	3	2	8
PEP4	1	0	3	3	1	1	9
PEP5	1	3	1	2	3	1	11
PEP6	2	1	1	1	1	2	8
PEP7	1	1	1	1	1	1	6
PEP8	2	3	1	1	2	2	11
PEP9	0	2	0	1	0	1	4
PEP10	0	1	1	2	1	2	7
PEP11	0	3	0	1	2	1	7
PEP12	0	1	2	0	1	0	4
PEP13	0	2	0	0	1	2	5
PEP14	1	1	0	1	0	0	3
PEP15	0	0	0	1	0	1	2
Totals	13	21	13	17	19	18	101
Means	0.8666	1.4000	0.8667	1.1333	1.2667	1.2000	6.7333

DATA TABLE 107: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...17B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	2	1	1	2	1	2	9
PEP2	1	1	1	1	1	1	6
PEP3	0	1	0	1	1	0	3
PEP4	0	1	1	0	1	0	3
PEP5	1	2	1	1	2	2	9
PEP6	1	1	2	1	1	0	6
PEP7	1	2	1	2	0	2	8
PEP8	0	0	3	2	0	2	7
PEP9	2	0	3	3	0	4	12
PEP10	1	1	1	0	1	3	7
PEP11	1	0	1	1	1	0	4
PEP12	1	2	0	1	0	2	6
PEP13	0	1	1	0	1	0	3
PEP14	1	2	1	1	2	2	9
PEP15	0	0	0	0	1	0	1
Totals	12	15	17	16	13	20	93
Means	0.8000	1.0000	1.1333	1.0667	0.8667	1.3333	6.2000

DATA TABLE 108: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...18B

Group.....Losers (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP1	1	1	2	2	0	0	6
PEP2	2	1	2	2	2	1	10
PEP3	3	1	1	2	2	2	11
PEP4	4	3	2	4	2	4	19
PEP5	1	0	2	0	2	1	6
PEP6	2	0	1	1	1	0	5
PEP7	2	2	0	2	2	2	10
PEP8	2	1	2	1	2	1	9
PEP9	2	1	1	1	1	2	8
PEP10	1	0	2	1	1	0	5
PEP11	1	1	3	3	2	0	10
PEP12	0	1	2	3	1	0	7
PEP13	2	2	1	2	2	0	9
PEP14	0	0	2	0	2	1	5
PEP15	0	2	2	0	1	0	5
Totals	23	16	25	24	23	14	125
Means	1.5333	1.0667	1.6667	1.6000	1.5333	0.9333	8.3333

DATA TABLE 109: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...1A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	6	5	5	3	5	3	27
PEP17	6	4	4	3	4	4	25
PEP18	5	5	5	3	3	3	24
PEP19	6	5	4	4	2	4	25
PEP20	5	6	4	3	2	3	23
PEP21	5	5	2	3	2	2	19
PEP22	5	6	4	2	2	2	21
PEP23	5	4	5	2	1	2	19
PEP24	5	3	3	1	2	4	18
PEP25	4	4	4	0	3	2	17
PEP26	5	4	3	2	2	1	17
PEP27	5	4	4	2	2	3	20
PEP28	5	4	5	1	3	4	22
PEP29	2	5	1	3	3	3	17
PEP30	5	5	5	4	2	4	25
Totals	74	69	58	36	38	44	319
Means	4.9333	4.6000	3.8667	2.4000	2.5333	2.9333	21.6667

DATA TABLE 110: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...2A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	5	6	2	2	2	4	21
PEP17	4	4	2	3	5	4	22
PEP18	5	4	4	2	2	2	19
PEP19	6	4	1	4	5	4	24
PEP20	4	5	4	3	4	2	22
PEP21	6	5	2	2	2	4	21
PEP22	5	4	2	2	5	5	23
PEP23	5	4	0	0	4	4	17
PEP24	5	4	2	4	5	5	25
PEP25	6	3	4	1	5	6	25
PEP26	4	3	2	3	2	2	16
PEP27	3	4	2	2	3	5	19
PEP28	5	3	1	2	1	5	17
PEP29	4	2	1	2	3	4	16
PEP30	4	5	1	2	2	5	19
Totals	71	60	30	34	50	61	306
Means	4.7333	4.0000	2.0000	2.2667	3.3333	4.0667	20.4000

DATA TABLE 111: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...3A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	1	0	2	0	2	2	7
PEP17	3	1	5	4	3	3	19
PEP18	4	3	3	4	2	2	18
PEP19	4	4	4	4	3	3	22
PEP20	4	4	4	4	4	4	24
PEP21	1	1	1	3	2	4	12
PEP22	6	6	2	2	3	3	22
PEP23	4	4	2	2	1	0	13
PEP24	4	2	3	3	4	4	20
PEP25	1	3	2	2	4	4	16
PEP26	4	4	2	1	3	3	17
PEP27	2	1	4	2	5	5	19
PEP28	4	3	4	2	4	4	21
PEP29	3	3	4	3	3	4	20
PEP30	3	2	1	0	0	0	6
Totals	48	41	43	36	43	45	256
Means	3.2000	2.7333	2.8667	2.4000	2.8667	3.000	17.0667

DATA TABLE 112: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...4A

Group.....Winners (PEP)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	6	4	5	6	5	30
PEP17	5	5	4	5	6	5	30
PEP18	5	5	4	6	6	2	28
PEP19	5	4	4	0	4	4	21
PEP20	6	5	5	4	5	5	30
PEP21	5	4	4	5	2	4	24
PEP22	4	2	3	4	3	2	18
PEP23	5	4	5	4	5	6	29
PEP24	4	5	3	4	4	3	23
PEP25	4	4	4	3	4	4	23
PEP26	4	5	4	3	2	5	23
PEP27	4	4	4	5	5	4	26
PEP28	5	5	0	4	5	6	25
PEP29	4	5	3	4	5	2	23
PEP30	3	4	5	2	4	4	22
Totals	67	67	56	58	66	61	375
Means	4.4666	4.4667	3.7333	3.8667	4.4000	4.0667	25.000

DATA TABLE 113: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...5A

Group.....Winners (PEPs)

Respondent

Product Development Activities

Firms

Idea Generation

Idea Screening

Analysis

Development

Testing

Launch

Total

PEP16	4	3	3	3	5	4	22
PEP17	3	3	3	3	3	3	18
PEP18	3	3	3	3	5	3	20
PEP19	3	5	1	1	1	3	14
PEP20	4	3	4	1	0	0	12
PEP21	1	3	4	3	3	1	15
PEP22	4	3	1	3	0	0	11
PEP23	4	6	4	3	4	6	27
PEP24	3	3	1	5	1	1	14
PEP25	3	3	3	1	3	3	16
PEP26	1	3	3	3	3	1	14
PEP27	3	1	3	3	0	0	10
PEP28	3	3	3	3	3	3	18
PEP29	1	3	4	3	3	3	17
PEP30	3	3	3	3	3	3	18
Totals	43	48	43	41	37	34	246
Means	2.8666	3.2000	2.8667	2.7333	2.4667	2.2667	16.4000

DATA TABLE 114: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...6A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	4	2	3	2	2	17
PEP17	2	1	4	1	1	2	11
PEP18	3	6	6	4	5	3	27
PEP19	1	2	4	2	2	4	15
PEP20	3	3	2	2	4	1	15
PEP21	2	4	2	4	2	3	17
PEP22	1	1	4	1	2	4	13
PEP23	3	3	2	4	3	2	17
PEP24	1	2	4	2	1	2	12
PEP25	2	1	2	1	1	4	11
PEP26	1	3	6	4	4	5	23
PEP27	1	1	3	1	3	4	13
PEP28	2	2	3	2	2	2	13
PEP29	2	1	1	4	4	2	14
PEP30	1	3	4	2	4	3	17
Totals	29	37	49	37	40	43	235
Means	1.9333	2.4666	3.2667	2.4667	2.6667	2.8667	15.6667

DATA TABLE 115: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...7A	Group.....Winners (PEPs)						
<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	6	5	2	4	4	3	24
PEP17	6	5	5	6	6	4	32
PEP18	3	5	5	4	6	5	28
PEP19	5	4	4	5	5	4	27
PEP20	5	4	5	4	5	6	29
PEP21	6	2	3	2	2	2	17
PEP22	6	5	5	5	4	5	30
PEP23	4	3	3	3	3	5	21
PEP24	2	1	1	1	1	1	7
PEP25	6	5	4	6	3	4	28
PEP26	6	5	5	5	3	3	27
PEP27	4	4	5	4	4	3	24
PEP28	5	6	4	5	5	6	31
PEP29	4	2	3	2	2	2	15
PEP30	3	3	4	3	2	3	18
Totals	71	59	58	59	55	56	358
Means	4.7333	3.9333	3.8666	3.9333	3.6667	3.7333	23.8667

DATA TABLE 116: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...8A	Group.....Winners (PEPs)						
<u>Respondent</u>	<u>Product Development Activities</u>						
<u>Firms</u>	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	Total
PEP16	3	0	0	0	0	0	3
PEP17	3	3	3	3	3	3	18
PEP18	3	3	3	3	3	2	17
PEP19	3	3	0	0	0	0	6
PEP20	0	3	1	3	3	3	13
PEP21	3	3	3	3	3	2	17
PEP22	0	0	0	3	1	2	6
PEP23	1	3	1	1	3	3	12
PEP24	1	3	3	3	2	1	13
PEP25	0	3	1	3	1	4	12
PEP26	3	3	3	1	2	3	15
PEP27	3	3	1	3	3	4	17
PEP28	1	3	3	3	1	1	12
PEP29	3	3	3	3	2	2	16
PEP30	0	0	1	3	2	1	7
Totals	27	36	26	35	29	31	184
Means	1.8000	2.4000	1.7333	2.3333	1.9333	2.0667	12.2666

DATA TABLE 117: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...9A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	5	4	4	6	5	28
PEP17	5	3	5	5	5	4	27
PEP18	5	4	5	4	5	5	28
PEP19	3	2	4	6	4	2	21
PEP20	4	3	3	3	2	3	18
PEP21	3	6	6	2	2	2	21
PEP22	5	4	5	4	5	6	29
PEP23	6	4	6	4	4	3	27
PEP24	3	3	5	2	4	2	19
PEP25	4	5	4	3	6	5	27
PEP26	4	4	4	5	5	4	26
PEP27	4	5	6	0	1	1	17
PEP28	0	2	2	0	2	3	9
PEP29	1	2	1	2	2	1	9
PEP30	4	4	5	4	4	3	24
Totals	55	56	65	48	57	49	330
Means	3.6667	3.7333	4.3333	3.2000	3.8000	3.2667	22.0000

DATA TABLE 118: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...10A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	3	3	3	2	3	18
PEP17	3	1	1	1	1	1	8
PEP18	4	4	5	6	5	5	29
PEP19	1	3	1	3	3	1	12
PEP20	3	4	5	6	6	6	30
PEP21	3	3	1	1	3	3	14
PEP22	3	4	5	4	6	6	28
PEP23	1	1	3	1	3	2	11
PEP24	1	3	4	1	1	2	12
PEP25	4	4	3	4	3	1	19
PEP26	1	0	1	1	1	3	7
PEP27	1	1	3	1	3	4	13
PEP28	3	3	4	3	3	3	19
PEP29	0	0	1	3	1	3	8
PEP30	0	0	0	3	3	5	11
Totals	32	34	40	41	44	48	239
Means	2.1333	2.2667	2.6667	2.7333	2.9333	3.2000	15.9333

DATA TABLE 119: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...11A

Group.....Winners (PEPs)

<u>Respondent</u> Firms	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	5	5	5	4	4	4	27
PEP17	5	4	5	4	5	6	29
PEP18	4	4	3	2	1	2	16
PEP19	2	3	3	3	2	3	16
PEP20	3	2	2	2	2	2	13
PEP21	4	4	4	1	2	1	16
PEP22	3	3	1	1	2	3	13
PEP23	2	1	1	1	1	1	7
PEP24	4	2	4	4	2	3	19
PEP25	6	2	6	2	2	0	18
PEP26	3	2	2	2	2	2	13
PEP27	5	4	5	4	5	6	29
PEP28	6	6	2	6	4	3	27
PEP29	3	3	5	2	4	2	19
PEP30	4	5	4	3	6	5	27
Totals	59	50	52	41	44	43	289
Means	3.9333	3.3333	3.4667	2.7333	2.9333	2.8666	19.2667

DATA TABLE 120: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...12A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	5	4	4	4	4	6	27
PEP17	6	6	4	2	3	2	23
PEP18	6	3	3	2	2	2	18
PEP19	3	2	2	2	2	2	13
PEP20	2	1	1	1	1	1	7
PEP21	6	5	4	2	2	3	22
PEP22	5	6	5	4	5	6	31
PEP23	5	5	4	6	6	5	31
PEP24	6	4	3	4	6	3	26
PEP25	3	3	4	4	4	4	22
PEP26	2	2	2	2	1	2	11
PEP27	5	5	4	5	5	4	28
PEP28	3	1	3	3	3	4	17
PEP29	5	4	5	4	5	6	29
PEP30	4	5	2	5	2	4	22
Totals	66	56	50	50	51	54	327
Means	4.4000	3.7333	3.3333	3.3333	3.4000	3.6000	21.7999

DATA TABLE 121: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...13A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	4	4	4	4	4	24
PEP17	3	3	3	3	3	3	18
PEP18	3	3	1	1	2	3	13
PEP19	2	1	1	1	1	1	7
PEP20	4	4	4	4	4	4	24
PEP21	1	2	1	2	2	1	9
PEP22	6	6	4	2	3	4	25
PEP23	3	3	1	1	2	3	13
PEP24	3	2	2	2	2	2	13
PEP25	4	3	3	2	4	4	20
PEP26	3	3	1	1	2	3	13
PEP27	3	2	2	5	5	3	20
PEP28	4	5	4	6	6	4	29
PEP29	2	3	3	3	2	3	16
PEP30	1	1	1	2	2	2	9
Totals	46	45	35	39	44	44	253
Means	3.0667	3.0000	2.3333	2.6000	2.9333	2.9333	16.8666

DATA TABLE 122: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...14A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	3	2	4	4	2	19
PEP17	4	4	4	2	3	2	19
PEP18	2	3	3	3	2	3	16
PEP19	3	2	2	2	2	2	13
PEP20	4	4	6	6	2	1	23
PEP21	3	3	1	2	2	3	14
PEP22	3	2	2	2	2	2	13
PEP23	4	5	6	4	2	1	22
PEP24	2	3	1	1	2	3	12
PEP25	3	6	5	5	4	3	26
PEP26	3	5	4	6	6	4	28
PEP27	2	3	3	3	2	3	16
PEP28	3	2	3	1	2	3	14
PEP29	5	6	5	5	5	6	32
PEP30	4	5	4	6	6	5	30
Totals	49	56	51	52	46	43	297
Means	3.2667	3.7333	3.4000	3.4667	3.0667	2.8667	19.8000

DATA TABLE 123: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...15A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	4	4	0	0	2	14
PEP17	4	2	2	0	0	0	8
PEP18	1	0	1	1	0	2	5
PEP19	4	3	2	4	3	4	20
PEP20	2	2	3	2	2	2	13
PEP21	0	0	4	2	0	2	8
PEP22	4	3	4	3	3	5	22
PEP23	2	1	1	1	1	1	7
PEP24	4	2	1	1	2	3	13
PEP25	0	0	0	0	0	0	0
PEP26	2	4	4	4	1	1	16
PEP27	3	3	1	1	2	3	13
PEP28	2	3	1	1	2	1	10
PEP29	2	2	3	2	2	2	13
PEP30	0	0	0	0	0	0	0
Totals	34	29	31	22	18	28	162
Means	2.2666	1.9333	2.0667	1.4667	1.2000	1.8667	10.8000

DATA TABLE 124: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...16A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	0	0	3	3	3	2	11
PEP17	0	0	3	3	3	2	11
PEP18	0	0	3	3	3	2	11
PEP19	3	1	1	1	1	1	8
PEP20	3	3	1	1	3	3	14
PEP21	0	0	0	0	0	0	0
PEP22	4	1	1	1	1	1	9
PEP23	4	3	3	3	3	3	19
PEP24	4	3	3	3	3	3	19
PEP25	4	3	3	3	3	3	19
PEP26	3	1	1	1	1	1	8
PEP27	0	0	0	0	0	0	0
PEP28	3	3	3	3	3	3	18
PEP29	3	3	3	1	1	1	12
PEP30	4	3	3	3	3	3	19
Totals	35	24	31	29	31	28	178
Means	2.3333	1.6000	2.0667	1.9333	2.0667	1.8667	11.8667

DATA TABLE 125: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...17A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	2	2	2	2	2	2	12
PEP17	3	3	2	1	3	2	14
PEP18	1	2	4	1	1	2	11
PEP19	1	1	2	1	2	1	8
PEP20	0	0	2	1	1	2	6
PEP21	2	2	4	0	1	2	11
PEP22	1	1	2	1	1	1	7
PEP23	1	0	1	1	1	2	6
PEP24	2	2	2	1	3	4	14
PEP25	2	2	3	2	2	2	13
PEP26	1	2	1	2	1	2	9
PEP27	4	3	4	3	3	5	22
PEP28	2	1	1	1	1	1	7
PEP29	3	3	1	1	1	2	11
PEP30	3	1	2	1	3	4	14
Totals	28	25	33	19	26	34	165
Means	1.8667	1.6667	2.2000	1.2667	1.7333	2.2666	11.0000

DATA TABLE 126: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...18A

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	3	4	2	0	2	15
PEP17	4	3	3	1	2	4	17
PEP18	3	3	4	1	2	2	15
PEP19	3	3	3	2	2	2	15
PEP20	1	3	4	1	4	4	17
PEP21	1	0	3	3	1	2	10
PEP22	1	3	4	2	4	4	18
PEP23	3	3	3	3	2	3	17
PEP24	1	4	1	3	4	2	15
PEP25	3	4	3	1	1	1	13
PEP26	4	4	3	1	3	2	17
PEP27	1	1	3	3	3	4	15
PEP28	3	3	3	2	2	3	16
PEP29	4	4	3	3	2	2	18
PEP30	4	3	4	3	3	2	19
Totals	40	44	48	31	35	39	237
Means	2.6667	2.9333	3.2000	2.0666	2.3333	2.6000	15.7999

DATA TABLE 127: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...1B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	3	3	3	3	3	3	18
PEP17	3	3	2	2	1	2	13
PEP18	3	3	3	2	2	2	15
PEP19	3	4	4	2	2	1	16
PEP20	3	3	3	3	3	3	18
PEP21	2	2	2	2	1	2	11
PEP22	2	1	3	2	2	2	12
PEP23	3	2	2	2	2	0	11
PEP24	3	3	2	2	1	1	12
PEP25	2	2	1	0	2	2	9
PEP26	2	2	2	2	0	2	10
PEP27	3	2	2	1	3	2	13
PEP28	2	2	1	2	2	3	12
PEP29	3	2	2	3	2	0	12
PEP30	2	1	3	2	3	3	14
Totals	39	35	35	30	29	28	196
Means	2.6000	2.3333	2.3333	2.0000	1.9333	1.8667	13.0666

DATA TABLE 128: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...2B

Group.... Winners (PEPs)

<u>Respondent</u> Firms	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	4	3	3	3	3	20
PEP17	3	4	3	3	3	2	18
PEP18	2	4	2	4	3	3	18
PEP19	3	3	2	2	4	3	17
PEP20	3	2	3	3	4	4	19
PEP21	3	3	2	3	3	4	18
PEP22	3	3	2	4	3	4	19
PEP23	2	3	0	0	3	3	11
PEP24	3	4	4	2	4	3	20
PEP25	3	3	4	2	3	4	19
PEP26	4	2	1	0	2	3	12
PEP27	2	2	1	3	2	3	13
PEP28	4	4	2	0	2	2	14
PEP29	3	4	2	3	2	4	18
PEP30	2	4	1	3	4	4	18
Totals	44	49	32	35	45	49	254
Means	2.9333	3.2667	2.1333	2.3333	3.0000	3.2667	16.9333

DATA TABLE 129: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...3B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	0	2	0	3	2	11
PEP17	3	2	3	3	3	4	18
PEP18	4	3	3	3	4	3	20
PEP19	3	4	4	2	2	4	19
PEP20	2	2	2	3	2	3	14
PEP21	4	3	3	3	2	3	18
PEP22	3	4	2	3	3	3	18
PEP23	3	3	3	3	4	0	16
PEP24	4	3	3	3	3	2	18
PEP25	3	3	3	3	3	3	18
PEP26	3	4	2	3	2	2	16
PEP27	2	3	3	3	3	3	17
PEP28	3	3	3	3	3	2	17
PEP29	2	3	3	3	2	1	14
PEP30	4	3	2	0	0	0	9
Totals	47	43	41	38	39	35	243
Means	3.1333	2.8667	2.7333	2.5333	2.6000	2.3333	16.1999

DATA TABLE 130: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...4B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	4	3	3	3	3	2	18
PEP17	4	4	3	4	2	2	19
PEP18	3	2	2	0	4	3	14
PEP19	1	2	2	0	1	1	7
PEP20	3	4	3	3	3	4	20
PEP21	4	3	2	1	3	4	17
PEP22	4	2	3	2	2	2	15
PEP23	4	2	3	4	2	1	16
PEP24	4	3	3	3	3	3	19
PEP25	3	2	1	2	4	3	15
PEP26	4	3	2	2	3	3	17
PEP27	1	2	3	3	3	3	15
PEP28	2	3	0	3	3	1	12
PEP29	4	4	2	3	3	3	19
PEP30	3	3	3	2	2	1	14
Totals	48	42	35	35	41	36	237
Means	3.2000	2.8000	2.3333	2.3333	2.7333	2.4000	15.7999

DATA TABLE 131: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...5B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	1	1	2	3	2	4	13
PEP17	2	1	1	2	2	3	11
PEP18	1	1	1	1	3	3	10
PEP19	2	2	3	3	3	2	15
PEP20	3	1	3	2	0	0	9
PEP21	3	2	2	1	3	3	14
PEP22	1	2	1	3	0	0	7
PEP23	3	3	2	4	3	3	18
PEP24	2	3	2	3	2	3	15
PEP25	3	1	1	3	1	3	12
PEP26	2	3	2	2	3	3	15
PEP27	1	2	1	2	0	0	6
PEP28	2	1	1	1	3	3	11
PEP29	1	3	1	2	3	4	14
PEP30	4	4	2	4	2	1	17
Totals	31	30	25	36	30	35	187
Means	2.0666	2.0000	1.6667	2.4000	2.0000	2.3333	12.4666

DATA TABLE 132: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...6B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	3	3	3	3	2	2	16
PEP17	3	4	3	3	2	2	17
PEP18	2	3	3	3	3	3	17
PEP19	3	3	2	3	2	3	16
PEP20	4	2	3	3	3	3	18
PEP21	2	3	2	2	2	2	13
PEP22	4	2	4	3	2	3	18
PEP23	2	2	2	3	4	3	16
PEP24	3	3	3	2	2	3	16
PEP25	2	2	0	2	2	3	11
PEP26	2	2	4	3	4	3	18
PEP27	2	3	1	3	2	3	14
PEP28	3	3	4	2	2	2	16
PEP29	2	3	4	2	2	2	15
PEP30	2	2	4	3	3	3	17
Totals	39	40	42	40	37	40	238
Means	2.6000	2.6667	2.8000	2.6667	2.4666	2.6667	15.8667

DATA TABLE 133: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...7B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	3	4	3	3	3	3	19
PEP17	4	2	3	3	3	3	18
PEP18	3	3	3	2	4	2	17
PEP19	2	2	2	3	2	3	14
PEP20	3	3	4	4	4	4	22
PEP21	3	3	3	2	2	2	15
PEP22	2	3	2	3	2	4	16
PEP23	3	3	4	4	1	3	18
PEP24	3	2	2	2	2	2	13
PEP25	3	4	2	4	2	4	19
PEP26	3	4	4	2	4	2	19
PEP27	2	2	3	3	2	3	15
PEP28	4	4	4	2	3	4	21
PEP29	1	2	4	2	2	2	13
PEP30	4	2	4	3	3	2	18
Totals	43	43	47	42	39	43	257
Means	2.8667	2.8666	3.1333	2.8000	2.6000	2.8667	17.1333

DATA TABLE 134: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...8B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	2	0	0	0	0	0	2
PEP17	3	2	2	2	2	3	14
PEP18	2	3	2	3	3	2	15
PEP19	2	2	0	0	0	0	4
PEP20	0	2	2	2	2	2	10
PEP21	2	3	2	2	2	2	13
PEP22	0	0	0	1	2	2	5
PEP23	1	2	1	4	2	4	14
PEP24	2	3	4	2	2	3	16
PEP25	0	3	2	3	3	2	13
PEP26	2	2	2	2	2	3	13
PEP27	3	2	2	1	2	2	12
PEP28	2	2	2	3	1	1	11
PEP29	3	2	3	1	2	2	13
PEP30	0	0	2	2	2	1	7
Totals	24	28	26	28	27	29	162
Means	1.6000	1.8667	1.7333	1.8667	1.8000	1.9333	10.8000

DATA TABLE 135: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...9B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	2	3	3	2	2	1	13
PEP17	1	4	3	2	3	4	17
PEP18	2	2	3	1	3	2	13
PEP19	1	2	1	4	1	2	11
PEP20	2	3	4	3	2	4	18
PEP21	1	2	1	2	0	1	7
PEP22	2	3	2	2	2	2	13
PEP23	1	4	4	3	2	2	16
PEP24	2	2	1	1	1	1	8
PEP25	2	3	2	3	3	3	16
PEP26	2	3	3	1	2	3	14
PEP27	1	3	2	0	2	2	10
PEP28	0	3	1	0	2	1	7
PEP29	1	2	4	4	4	3	18
PEP30	3	2	4	2	4	1	16
Totals	23	41	38	30	33	32	197
Means	1.5333	2.7333	2.5333	2.0000	2.2000	2.1333	13.1332

DATA TABLE 136: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...10B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	2	2	1	3	1	3	12
PEP17	2	2	3	3	3	2	15
PEP18	3	2	1	3	1	3	13
PEP19	3	2	3	1	2	2	13
PEP20	2	1	1	2	1	1	8
PEP21	2	3	2	2	2	2	13
PEP22	1	2	2	3	3	2	13
PEP23	2	1	3	2	2	0	10
PEP24	1	3	1	1	2	2	10
PEP25	2	2	2	1	1	0	8
PEP26	3	0	3	3	1	2	12
PEP27	2	1	1	1	2	0	7
PEP28	1	2	3	3	3	0	12
PEP29	0	0	3	2	2	0	7
PEP30	0	0	3	1	3	1	8
Totals	26	23	32	31	29	20	161
Means	1.7333	1.5333	2.1333	2.0667	1.9333	1.3333	10.7332

DATA TABLE 137: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...11B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	3	4	3	2	3	3	18
PEP17	3	3	3	3	3	3	18
PEP18	3	2	2	2	2	3	14
PEP19	3	2	4	2	2	2	15
PEP20	3	3	3	3	1	2	15
PEP21	3	4	4	3	2	3	19
PEP22	3	2	2	2	2	2	13
PEP23	3	3	4	3	4	3	20
PEP24	2	3	4	3	2	3	17
PEP25	3	2	3	2	2	0	12
PEP26	4	3	3	3	2	2	17
PEP27	4	2	4	2	3	2	17
PEP28	3	3	2	2	2	1	13
PEP29	3	2	2	2	0	0	9
PEP30	4	3	3	2	2	2	16
Totals	47	41	46	36	32	31	233
Means	3.1333	2.7333	3.0667	2.4000	2.1333	2.0667	15.5333

DATA TABLE 138: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...12B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	3	3	3	2	3	2	16
PEP17	4	3	3	2	2	2	16
PEP18	3	2	3	2	3	3	16
PEP19	3	3	2	2	3	2	15
PEP20	3	3	3	3	2	2	16
PEP21	3	2	2	3	2	2	14
PEP22	3	3	3	2	3	2	16
PEP23	3	3	2	3	2	3	16
PEP24	3	3	3	2	3	3	17
PEP25	4	3	2	2	2	2	15
PEP26	3	2	3	3	3	3	17
PEP27	3	3	3	1	3	1	14
PEP28	3	3	2	3	3	3	17
PEP29	3	3	1	2	2	1	12
PEP30	4	3	2	1	3	3	16
Totals	48	42	37	33	39	34	233
Means	3.2000	2.8000	2.4667	2.2000	2.6000	2.2667	15.5333

DATA TABLE 139: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...13B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	1	1	1	3	3	2	11
PEP17	1	2	3	3	2	3	14
PEP18	3	3	3	3	3	0	15
PEP19	1	1	1	1	1	2	7
PEP20	3	3	3	3	3	0	15
PEP21	1	2	1	0	1	1	6
PEP22	3	3	3	3	0	0	12
PEP23	3	1	2	1	2	2	11
PEP24	3	2	1	1	2	3	12
PEP25	3	3	3	3	0	0	12
PEP26	3	2	2	1	1	2	11
PEP27	1	1	2	1	2	2	9
PEP28	3	3	3	3	0	0	12
PEP29	2	1	3	2	2	1	11
PEP30	2	1	3	3	0	1	10
Totals	33	29	34	31	22	19	168
Means	2.2000	1.9333	2.2666	2.0666	1.4667	1.2667	11.199

DATA TABLE 140: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...14B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	2	2	3	2	2	0	11
PEP17	2	3	2	0	1	2	10
PEP18	2	3	2	2	2	2	13
PEP19	3	2	3	0	0	2	10
PEP20	2	2	2	2	3	3	14
PEP21	1	1	1	2	1	1	7
PEP22	3	1	3	3	2	1	13
PEP23	3	3	0	0	0	0	6
PEP24	2	3	2	1	2	1	11
PEP25	2	3	2	2	2	0	11
PEP26	2	2	2	1	0	1	8
PEP27	1	1	1	2	1	0	6
PEP28	2	1	0	2	2	1	8
PEP29	1	3	2	2	0	0	8
PEP30	2	2	2	1	2	2	11
Totals	30	32	27	22	20	16	147
Means	2.0000	2.1333	1.8000	1.4667	1.3333	1.0667	9.8000

DATA TABLE 141: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...15B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	1	2	1	0	0	1	5
PEP17	1	1	3	0	0	0	5
PEP18	1	1	2	1	0	2	7
PEP19	1	1	1	1	1	1	6
PEP20	1	1	2	1	1	1	7
PEP21	0	0	1	1	0	1	3
PEP22	1	1	2	1	2	2	9
PEP23	1	1	1	1	1	1	6
PEP24	1	1	1	1	2	1	7
PEP25	0	0	0	0	0	0	0
PEP26	1	1	1	1	1	1	6
PEP27	1	1	1	1	1	2	7
PEP28	1	1	2	1	2	1	8
PEP29	1	1	1	1	1	1	6
PEP30	0	0	0	0	0	0	0
Totals	12	13	19	11	12	15	82
Means	0.8000	0.86667	1.2666	0.7333	0.8000	1.0000	5.4666

DATA TABLE 142: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...16B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	0	0	2	2	2	1	7
PEP17	0	0	0	2	2	0	4
PEP18	0	0	2	2	0	1	5
PEP19	2	2	0	1	2	0	7
PEP20	1	1	1	1	2	0	6
PEP21	0	0	0	0	0	0	0
PEP22	2	1	1	2	2	0	8
PEP23	1	2	2	0	0	1	6
PEP24	2	2	1	1	0	0	6
PEP25	1	2	2	2	1	1	9
PEP26	2	2	1	1	2	0	8
PEP27	0	0	0	0	0	0	0
PEP28	2	2	2	1	1	0	8
PEP29	1	2	2	2	2	0	9
PEP30	1	2	1	2	2	1	9
Totals	15	18	17	19	18	5	92
Means	1.0000	1.2000	1.1333	1.2667	1.2000	0.3333	6.1333

DATA TABLE 143: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...17B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	3	2	1	3	2	3	14
PEP17	3	1	3	1	2	2	12
PEP18	2	3	1	3	1	3	13
PEP19	1	1	1	3	2	1	9
PEP20	0	0	2	3	3	1	9
PEP21	1	1	1	0	2	2	7
PEP22	3	1	1	2	1	1	9
PEP23	3	0	1	3	3	3	13
PEP24	3	1	3	3	1	3	14
PEP25	3	3	3	3	3	3	18
PEP26	1	1	2	1	2	2	9
PEP27	3	3	3	3	3	3	18
PEP28	3	2	1	3	2	1	12
PEP29	2	3	3	3	3	1	15
PEP30	1	3	3	1	3	3	14
Totals	32	25	29	35	33	32	186
Means	2.1333	1.6667	1.9333	2.3333	2.2000	2.1333	12.3999

DATA TABLE 144: DATA SCORES BY HYPOTHESIS AND GROUP

Hypothesis Number...18B

Group.....Winners (PEPs)

<u>Respondent</u> <u>Firms</u>	<u>Product Development Activities</u>						Total
	Idea Generation	Idea Screening	Analysis	Development	Testing	Launch	
PEP16	3	3	2	3	0	2	13
PEP17	2	2	2	3	1	3	13
PEP18	1	2	0	2	2	1	8
PEP19	1	3	2	3	2	3	14
PEP20	2	1	2	1	2	3	11
PEP21	2	0	2	1	2	2	9
PEP22	2	2	2	2	1	2	11
PEP23	1	1	2	2	2	1	9
PEP24	0	1	2	2	2	2	9
PEP25	1	2	2	1	2	2	10
PEP26	3	1	2	3	2	3	14
PEP27	2	0	1	3	0	2	8
PEP28	1	1	2	2	2	1	9
PEP29	2	2	2	0	1	1	8
PEP30	1	1	0	2	2	2	8
Totals	24	22	25	30	23	30	154
Means	1.6000	1.4667	1.6667	2.0000	1.5333	2.0000	10.2667

**DATA TABLE 145: FREQUENCY OF FREQUENCY SCORES BY
HYPOTHESIS: PROGRAM LOSERS GROUP (PENSIONS)**

<u>Hypothesis Number</u>	<u>Frequency Scales</u>						
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
H1A	10	45	31	4	0	0	0
H2A	13	41	17	6	7	6	0
H3A	0	29	33	13	10	5	0
H4A	0	32	32	23	3	0	0
H5A	0	5	11	40	24	9	1
H6A	13	49	17	9	2	0	0
H7A	0	2	24	41	20	3	0
H8A	6	18	19	37	10	0	0
H9A	0	15	34	28	12	1	0
H10A	5	15	22	34	13	1	0
H11A	0	22	36	27	5	0	0
H12A	0	17	42	25	6	0	0
H13A	4	8	31	29	14	4	0
H14A	0	10	30	36	14	0	0
H15A	5	19	43	21	2	0	0
H16A	0	20	36	32	2	0	0
H17A	8	26	35	19	2	0	0
H18A	4	16	18	29	18	5	0
Totals	68	389	511	453	164	34	1

**DATA TABLE 146: FREQUENCY OF PROFICIENCY SCORES BY
HYPOTHESIS: PROGRAM LOSERS GROUP (PENSIONS)**

<u>Hypothesis Number</u>	<u>Proficiency Scales</u>				
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
H1B	37	41	12	0	0
H2B	13	3	40	29	5
H3B	7	49	30	4	0
H4B	2	47	35	5	1
H5B	15	25	36	13	1
H6B	22	39	25	4	0
H7B	3	20	32	30	5
H8B	19	30	31	9	1
H9B	13	38	35	4	0
H1B	21	39	30	0	0
H1B	6	36	39	6	3
H12B	1	16	40	26	7
H13B	9	29	47	5	0
H14B	9	36	43	2	0
H15B	32	52	6	0	0
H16B	35	52	3	0	0
H17B	45	29	16	0	0
H18B	12	31	44	3	0
Totals	301	612	544	140	23

**DATA TABLE 147: FREQUENCY OF FREQUENCY SCORES BY
HYPOTHESIS: PROGRAM WINNERS GROUP (PENSIONS)**

<u>Hypothesis Number</u>	<u>Frequency Scales</u>						
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
H1A	7	8	23	13	19	14	6
H2A	0	6	16	20	19	20	9
H3A	0	1	10	25	35	13	6
H4A	0	0	6	14	30	30	10
H5A	0	29	37	22	2	0	0
H6A	3	46	31	7	3	0	0
H7A	0	11	23	21	20	12	3
H8A	0	34	37	18	1	0	0
H9A	0	11	20	15	24	16	4
H10A	2	44	28	11	4	1	0
H11A	0	18	27	16	15	11	3
H12A	0	7	15	16	16	26	10
H13A	0	32	28	19	5	4	2
H14A	0	16	24	25	7	12	6
H15A	2	43	30	10	4	1	0
H16A	0	24	40	21	5	0	0
H17A	5	49	22	7	6	1	0
H18A	3	38	35	8	6	0	0
Totals	22	417	452	288	221	161	59

**DATA TABLE 148: FREQUENCY OF PROFICIENCY SCORES BY
HYPOTHESIS: PROGRAM WINNERS GROUP (PENSIONS)**

<u>Hypothesis Number</u>	<u>Proficiency Scales</u>				
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
H1B	13	17	35	24	1
H2B	5	10	28	30	17
H3B	0	8	37	42	3
H4B	0	5	23	45	17
H5B	5	11	39	30	5
H6B	12	15	45	18	0
H7B	1	21	53	15	0
H8B	2	28	43	17	0
H9B	4	34	39	13	0
H10B	11	29	38	12	0
H11B	6	20	49	15	0
H12B	3	25	38	22	2
H13B	3	48	33	6	0
H14B	4	27	39	18	2
H15B	13	43	31	3	0
H16B	15	51	23	1	0
H17B	6	35	29	18	2
H18B	21	38	25	6	0
Totals	124	465	647	335	49

**DATA TABLE 149: FREQUENCY OF FREQUENCY SCORES BY
HYPOTHESIS: PROGRAM LOSERS GROUP (PEPS)**

<u>Hypothesis Number</u>	<u>Frequency Scales</u>						
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
H1A	9	38	41	2	0	0	0
H2A	17	35	30	5	3	0	0
H3A	0	34	50	6	0	0	0
H4A	0	16	41	29	4	0	0
H5A	4	29	20	10	14	9	4
H6A	2	25	37	18	8	0	0
H7A	1	27	19	10	22	10	1
H8A	0	26	35	22	7	0	0
H9A	6	22	21	18	17	6	0
H10A	0	29	30	9	15	7	0
H11A	18	30	23	10	9	0	0
H12A	21	42	21	5	1	0	0
H13A	12	24	24	16	14	0	0
H14A	0	9	18	50	13	0	0
H15A	20	25	18	26	1	0	0
H16A	11	20	21	35	3	0	0
H17A	6	16	41	23	4	0	0
H18A	11	32	33	14	0	0	0
Totals	138	479	523	308	135	32	5

**DATA TABLE 150: FREQUENCY OF PROFICIENCY SCORES BY
HYPOTHESIS: PROGRAM LOSERS GROUP (PEPS)**

<u>Hypothesis Number</u>	<u>Proficiency Scales</u>				
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
H1B	15	37	36	1	1
H2B	23	19	36	8	4
H3B	14	24	41	11	0
H4B	7	46	36	1	0
H5B	9	24	33	12	12
H6B	8	33	35	8	6
H7B	11	10	29	29	11
H8B	17	29	22	18	4
H9B	14	30	42	2	2
H1B	22	46	22	0	0
H1B	26	39	24	1	0
H12B	24	14	20	25	7
H13B	18	35	32	4	1
H14B	12	25	39	11	3
H15B	33	35	19	3	0
H16B	23	40	20	7	0
H17B	26	41	18	4	1
H18B	19	28	35	5	3
Totals	321	555	539	150	55

**DATA TABLE 151: FREQUENCY OF FREQUENCY SCORES BY
HYPOTHESIS: PROGRAM WINNERS GROUP (PEPS)**

<u>Hypothesis Number</u>	<u>Frequency Scales</u>						
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>
H1A	1	5	18	18	21	22	5
H2A	2	6	24	9	25	19	5
H3A	6	10	18	21	30	3	2
H4A	2	0	7	8	36	29	8
H5A	6	15	0	53	10	4	2
H6A	0	20	29	15	21	2	3
H7A	0	5	11	16	20	25	13
H8A	16	16	8	48	2	0	0
H9A	3	5	14	13	26	20	9
H10A	6	26	2	32	12	6	6
H11A	1	10	25	15	19	12	8
H12A	0	7	20	13	16	22	12
H13A	0	17	21	25	20	3	4
H14A	0	6	26	23	15	10	10
H15A	22	17	24	12	14	1	0
H16A	18	20	3	44	5	0	0
H17A	4	34	33	12	6	1	0
H18A	2	15	18	34	21	0	0
Totals	89	234	301	411	319	179	87

**DATA TABLE 152: FREQUENCY OF PROFICIENCY SCORES BY
HYPOTHESIS: PROGRAM WINNERS GROUP (PEPS)**

<u>Hypothesis Number</u>	<u>Proficiency Scales</u>				
	<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>
H1B	4	10	44	30	2
H2B	4	3	22	37	24
H3B	6	1	20	50	13
H4B	3	9	23	38	17
H5B	6	23	45	10	6
H6B	1	1	37	41	10
H7B	0	2	31	34	23
H8B	16	8	47	16	3
H9B	4	20	33	21	12
H10B	5	23	53	9	0
H11B	3	2	35	39	11
H12B	0	5	30	52	3
H13B	10	26	21	33	0
H14B	12	20	50	8	0
H15B	21	57	11	1	0
H16B	32	24	34	0	0
H17B	4	28	16	42	0
H18B	8	23	46	13	0
Totals	139	285	598	474	124

DATA TABLE 153

ANOVA CALCULATION

Variable: Aggregated Frequency Data (Pensions context)

By Variable: Group

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one-tailed)
Between Groups	1	12854.7000	12854.700	19.0219	.0001
Within Groups	28	18922.0000	675.7857		
Total	29	31776.7000			

Levene test for Homogeneity of Variances

Statistic	df1	df2	2-tail Sig.
5.1758	1	28	.031

DATA TABLE 154

ANOVA CALCULATION

Variable: Aggregated Proficiency Data (Pensions context)

By Variable: Group

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.(one-tailed)
Between Groups	1	19253.3333	19253.3333	103.3274	.0000
Within Groups	28	5217.3333	186.3333		
Total	29	24470.6667			

Levene test for Homogeneity of Variances

Statistic	df1	df2	2-tail Sig.
.5652	1	28	.458

DATA TABLE 155

ANOVA CALCULATION

Variable: Aggregated Frequency Data (PEP context)
By Variable: Group

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.(one-tailed)
Between Groups	1	83213.3333	83213.3333	199.2134	.0000
Within Groups	28	11695.8667	417.7095		
Total	29	94909.2000			

Levene test for Homogeneity of Variances

Statistic	df1	df2	2-tail Sig.
2.6843	1	28	.113

DATA TABLE 156

ANOVA CALCULATION

Variable: Aggregated Proficiency Data (PEP context)
By Variable: Group

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.(one-tailed)
Between Groups	1	42037.6333	42037.6333	204.3733	.0000
Within Groups	28	5759.3333	205.6905		
Total	29	47796.9667			

Levene test for Homogeneity of Variances

Statistic	df1	df2	2-tail Sig.
.5204	1	28	.477

DATA TABLE 157

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable Hypothesis 1A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.(one tailed)
Between Groups	1	811.2000	811.2000	55.0944	.0000
Within Groups	28	412.2667	14.7238		
Total	29	1223.4667			

DATA TABLE 158

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H2A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	1009.2000	1009.2000	81.6065	.0000
Within Groups	28	346.2667	12.3667		
Total	29	1355.4667			

DATA TABLE 159

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H3A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	634.8000	634.8000	100.6098	.0000
Within Groups	28	176.6667	6.3095		
Total	29	811.4667			

DATA TABLE 160

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H4A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	1428.3000	1428.3000	117.6247	.0000
Within Groups	28	340.0000	12.1429		
Total	29	1768.3000			

DATA TABLE 161

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H5A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	464.1333	464.1333	29.9625	.0000
Within Groups	28	433.7333	15.4905		
Total	29	897.8667			

DATA TABLE 162

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H6A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	17.6333	17.6333	2.5538	.0607
Within Groups	28	193.3333	6.9048		
Total	29	210.9667			

DATA TABLE 163

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H7A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob(one-tailed)
Between Groups	1	2.7000	2.7000	.0958	.3797
Within Groups	28	789.4667	28.1952		
Total	29	792.1667			

DATA TABLE 164

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable HYP8A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	56.0333	56.0333	5.4986	.0132
Within Groups	28	285.3333	10.1905		
Total	29	341.3667			

DATA TABLE 165

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H9A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	192.5333	192.5333	6.2088	.0095
Within Groups	28	868.2667	31.0095		
Total	29	1060.8000			

DATA TABLE 166

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H10A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	136.5333	136.5333	9.5414	.0023
Within Groups	28	400.6667	14.3095		
Total	29	537.2000			

DATA TABLE 167

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H11A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	112.1333	112.1333	3.1787	.0427
Within Groups	28	987.7333	35.2762		
Total	29	1099.8667			

DATA TABLE 168

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H12A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	644.0333	644.0333	17.2906	.0002
Within Groups	28	1042.9333	37.2476		
Total	29	1686.9667			

DATA TABLE 169

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H13A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	43.2000	43.2000	1.7146	.1005
Within Groups	28	705.4667	25.1952		
Total	29	748.6667			

DATA TABLE 170

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H14A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	28.0333	28.0333	.7640	.1948
Within Groups	28	1027.3333	36.6905		
Total	29	1055.3667			

DATA TABLE 171

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H15A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	16.1333	16.1333	1.2623	.1354
Within Groups	28	357.8667	12.7810		
Total	29	374.0000			

DATA TABLE 172

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H16A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	2.7000	2.7000	.2793	.3007
Within Groups	28	270.6667	9.6667		
Total	29	273.3667			

DATA TABLE 173

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H17A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	10.8000	10.8000	1.0333	.1590
Within Groups	28	292.6667	10.4524		
Total	29	303.4667			

DATA TABLE 174

ONE-WAY ANOVA CALCULATION

Pensions Context - Frequency data

Variable H18A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	208.0333	208.0333	22.1537	.0000
Within Groups	28	262.9333	9.3905		
Total	29	470.9667			

DATA TABLE 175

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H1B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	320.1333	320.1333	45.9522	.0000
Within Groups	28	195.0667	6.9667		
Total	29	515.2000			

DATA TABLE 176

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H2B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	38.5333	38.5333	3.0980	.0447
Within Groups	28	348.2667	12.4381		
Total	29	386.8000			

DATA TABLE 177

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H3B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	326.7000	326.7000	61.6969	.0000
Within Groups	28	148.2667	5.2952		
Total	29	474.9667			

DATA TABLE 178

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H4B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	464.1333	464.1333	154.9571	.0000
Within Groups	28	83.8667	2.9952		
Total	29	548.0000			

DATA TABLE 179

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H5B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	116.0333	116.0333	9.1194	.0027
Within Groups	28	356.2667	12.7238		
Total	29	472.3000			

DATA TABLE 180

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H6B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	112.1333	112.1333	11.4366	.0010
Within Groups	28	274.5333	9.8048		
Total	29	386.6667			

DATA TABLE 181

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H7B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	16.1333	16.1333	2.0287	.0827
Within Groups	28	222.6667	7.9524		
Total	29	238.8000			

DATA TABLE 182

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H8B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	58.8000	58.8000	7.4029	.0056
Within Groups	28	222.4000	7.9429		
Total	29	281.2000			

DATA TABLE 183

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H9B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	32.0333	32.0333	4.6489	.0194
Within Groups	28	192.9333	6.8905		
Total	29	224.9667			

DATA TABLE 184

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H10B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	58.8000	58.8000	12.1775	.0008
Within Groups	28	135.2000	4.8286		
Total	29	194.0000			

DATA TABLE 185

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H11B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	10.8000	10.8000	1.7078	.1009
Within Groups	28	177.0667	6.3238		
Total	29	187.8667			

DATA TABLE 186

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H12B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	24.3000	24.3000	4.7558	.0189
Within Groups	28	143.0667	5.1095		
Total	29	167.3667			

DATA TABLE 187

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H13B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	1.2000	1.2000	.2650	.3054
Within Groups	28	126.8000	4.5286		
Total	29	128.0000			

DATA TABLE 188

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H14B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	50.7000	50.7000	7.4143	.0055
Within Groups	28	191.4667	6.8381		
Total	29	242.1667			

DATA TABLE 189

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H15B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	83.3333	83.3333	20.7346	.0000
Within Groups	28	112.5333	4.0190		
Total	29	195.8667			

DATA TABLE 190

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H16B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	58.8000	58.8000	19.8202	.0000
Within Groups	28	83.0667	2.9667		
Total	29	141.8667			

DATA TABLE 191

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H17B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	294.5333	294.5333	36.7729	.0000
Within Groups	28	224.2667	8.0095		
Total	29	518.0000			

DATA TABLE 192

ONE-WAY ANOVA CALCULATION

Pensions Context - Proficiency data

Variable H18B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	16.1333	16.1333	3.5663	.0347
Within Groups	28	126.6667	4.5238		
Total	29	142.8000			

DATA TABLE 193
ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H1A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	1241.6333	1241.6333	163.5778	.0000
Within Groups	28	212.5333	7.5905		
Total	29	1454.1667			

DATA TABLE 194
ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable HYP2A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	1128.5333	1128.5333	172.3578	.0000
Within Groups	28	183.3333	6.5476		
Total	29	1311.8667			

DATA TABLE 195

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H3A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	360.5333	360.5333	23.3319	.0000
Within Groups	28	432.6667	15.4524		
Total	29	793.2000			

DATA TABLE 196

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H4A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	1009.2000	1009.2000	108.8505	.0000
Within Groups	28	259.6000	9.2714		
Total	29	1268.8000			

DATA TABLE 197

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H5A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	16.1333	16.1333	1.2191	.1394
Within Groups	28	370.5333	13.2333		
Total	29	386.6667			

DATA TABLE 198

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H6A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	83.3333	83.3333	6.3291	.0089
Within Groups	28	368.6667	13.1667		
Total	29	452.0000			

DATA TABLE 199

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H7A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	472.0333	472.0333	17.1056	.0002
Within Groups	28	772.6667	27.5952		
Total	29	1244.7000			

DATA TABLE 200

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H8A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	1.2000	1.2000	.0993	.3775
Within Groups	28	338.2667	12.0810		
Total	29	339.4667			

DATA TABLE 201

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H9A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	433.2000	433.2000	16.1384	.0002
Within Groups	28	751.6000	26.8429		
Total	29	1184.8000			

DATA TABLE 202

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H10A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	24.3000	24.3000	.7280	.2004
Within Groups	28	934.6667	33.3810		
Total	29	958.9667			

DATA TABLE 203

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H11A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	720.3000	720.3000	27.2301	.0000
Within Groups	28	740.6667	26.4524		
Total	29	1460.9667			

DATA TABLE 204

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H12A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	1672.5333	1672.5333	55.0866	.0000
Within Groups	28	850.1333	30.3619		
Total	29	2522.6667			

DATA TABLE 205

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H13A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	197.6333	197.6333	7.4512	.0054
Within Groups	28	742.6667	26.5238		
Total	29	940.3000			

DATA TABLE 206

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H14A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	83.3333	83.3333	3.4715	.0365
Within Groups	28	672.1333	24.0048		
Total	29	755.4667			

DATA TABLE 207

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H15A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	16.1333	16.1333	.6512	.2133
Within Groups	28	693.7333	24.7762		
Total	29	709.8667			

DATA TABLE 208

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H16A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	.0333	.0333	.0011	.4872
Within Groups	28	884.6667	31.5952		
Total	29	884.7000			

DATA TABLE 209

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H17A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	10.8000	10.8000	.7992	.1895
Within Groups	28	378.4000	13.5143		
Total	29	389.2000			

DATA TABLE 210

ONE-WAY ANOVA CALCULATION

PEPs Context - Frequency data

Variable H18A
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	313.6333	313.6333	48.8598	.0000
Within Groups	28	179.7333	6.4190		
Total	29	493.3667			

DATA TABLE 211

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H1B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	213.3333	213.3333	45.2983	.0000
Within Groups	28	131.8667	4.7095		
Total	29	345.2000			

DATA TABLE 212

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H2B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	504.3000	504.3000	67.9301	.0000
Within Groups	28	207.8667	7.4238		
Total	29	712.1667			

DATA TABLE 213

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H3B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	360.5333	360.5333	51.1568	.0000
Within Groups	28	197.3333	7.0476		
Total	29	557.8667			

DATA TABLE 214

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H4B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	448.5333	448.5333	68.5033	.0000
Within Groups	28	183.3333	6.5476		
Total	29	631.8667			

DATA TABLE 215

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H5B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	5.6333	5.6333	.5066	.2413
Within Groups	28	311.3333	11.1190		
Total	29	316.9667			

DATA TABLE 216

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H6B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	252.3000	252.3000	62.7018	.0000
Within Groups	28	112.6667	4.0238		
Total	29	364.9667			

DATA TABLE 217

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H7B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	112.1333	112.1333	18.1838	.0001
Within Groups	28	172.6667	6.1667		
Total	29	284.8000			

DATA TABLE 218

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H8B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	12.0333	12.0333	.9965	.1634
Within Groups	28	338.1333	12.0762		
Total	29	350.1667			

DATA TABLE 219

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H9B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	158.7000	158.7000	15.3510	.0003
Within Groups	28	289.4667	10.3381		
Total	29	448.1667			

DATA TABLE 220

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H10B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	168.0333	168.0333	34.8686	.0000
Within Groups	28	134.9333	4.8190		
Total	29	302.9667			

DATA TABLE 221

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H11B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	681.6333	681.6333	107.3841	.0000
Within Groups	28	177.7333	6.3476		
Total	29	859.3667			

DATA TABLE 222

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H12B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	187.5000	187.5000	24.5940	.0000
Within Groups	28	213.4667	7.6238		
Total	29	400.9667			

DATA TABLE 223

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H13B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	93.6333	93.6333	12.6207	.0007
Within Groups	28	207.7333	7.4190		
Total	29	301.3667			

DATA TABLE 224

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H14B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	.0333	.0333	.0058	.4698
Within Groups	28	160.1333	5.7190		
Total	29	160.1667			

DATA TABLE 225

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H15B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	.0333	.0333	.0053	.4713
Within Groups	28	177.3333	6.3333		
Total	29	177.3667			

DATA TABLE 226

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H16B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	2.7000	2.7000	.3426	.2815
Within Groups	28	220.6667	7.8810		
Total	29	223.3667			

DATA TABLE 227

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H17B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	288.3000	288.3000	29.0374	.0000
Within Groups	28	278.0000	9.9286		
Total	29	566.3000			

DATA TABLE 228

ONE-WAY ANOVA CALCULATION

PEPs Context - Proficiency data

Variable H18B
By Variable CATEGORY

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob. (one tailed)
Between Groups	1	28.0333	28.0333	3.0393	.0461
Within Groups	28	258.2667	9.2238		
Total	29	286.3000			

DATA TABLE 229

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: Pensions Context

Variable IDEA GENERATION
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	2980.0333	2980.0333	77.9143	.0000
Within Groups	28	1070.9333	38.2476		
Total	29	4050.9666			

DATA TABLE 230

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: Pensions Context

Variable IDEA SCREENING
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	853.3333	853.0000	35.6901	.0000
Within Groups	28	669.4667	23.9095		
Total	29	1522.8000			

DATA TABLE 231

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: Pensions Context

Variable ANALYSIS
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	.1333	.1333	.0039	.4752
Within Groups	28	949.3333	33.9048		
Total	29	949.4666			

DATA TABLE 232

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: Pensions Context

Variable DEVELOPMENT
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	16.1333	16.1333	.9125	.1738
Within Groups	28	495.0667	17.6810		
Total	29	511.2000			

DATA TABLE 233

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: Pensions Context

Variable TESTING
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	197.6333	197.6333	8.2135	.0039
Within Groups	28	673.7333	24.0619		
Total	29	871.3666			

DATA TABLE 234

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: Pensions Context

Variable LAUNCH
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	76.6333	73.6333	2.4944	.0627
Within Groups	28	826.5333	29.5190		
Total	29	900.1666			

DATA TABLE 235

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: PEP Context

Variable IDEA GENERATION
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	5796.3000	5796.3000	250.9738	.0000
Within Groups	28	646.6667	23.0952		
Total	29	6442.9667			

DATA TABLE 236

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: PEP Context

Variable IDEA SCREENING
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	5148.3000	5148.3000	334.7192	.0000
Within Groups	28	430.6667	15.3810		
Total	29	5578.9667			

DATA TABLE 237

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: PEP Context

Variable ANALYSIS
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	2745.6333	2745.6333	97.4781	.0000
Within Groups	28	778.6667	28.1667		
Total	29	3534.3000			

DATA TABLE 238

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: PEP Context

Variable DEVELOPMENT
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	790.5333	790.5333	30.8229	.0000
Within Groups	28	718.1333	25.6476		
Total	29	1508.6666			

DATA TABLE 239

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: PEP Context

Variable TESTING
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	864.0333	864.0333	25.2360	.0000
Within Groups	28	958.6667	34.2381		
Total	29	1822.7000			

DATA TABLE 240

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Frequency Data: PEP Context

Variable LAUNCH
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	780.3000	780.3000	23.1674	.0000
Within Groups	28	943.0667	33.6810		
Total	29	1723.3667			

DATA TABLE 241

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: Pensions Context

Variable IDEA GENERATION
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	1555.2000	1555.2000	130.2720	.0000
Within Groups	28	334.2667	11.9381		
Total	29	1889.4667			

DATA TABLE 242

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: Pensions Context

Variable IDEA SCREENING
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	1400.8333	1400.8333	190.2814	.0000
Within Groups	28	206.1333	7.3619		
Total	29	1606.9666			

DATA TABLE 243

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: Pensions Context

Variable ANALYSIS
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	86.7000	86.7000	5.6194	.0125
Within Groups	28	432.0000	15.4286		
Total	29	518.7000			

DATA TABLE 244

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: Pensions Context

Variable DEVELOPMENT
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	182.5333	182.5333	8.7019	.0032
Within Groups	28	587.3333	20.9762		
Total	29	769.8666			

DATA TABLE 245

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: Pensions Context

Variable TESTING
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	197.6333	197.6333	25.9394	.0000
Within Groups	28	213.3333	7.6190		
Total	29	410.9666			

DATA TABLE 246

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: Pensions Context

Variable LAUNCH
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	326.7000	326.7000	27.6641	.0000
Within Groups	28	330.6667	11.8095		
Total	29	657.3667			

DATA TABLE 247

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: PEP Context

Variable IDEA GENERATION
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	2066.7000	2066.7000	158.8605	.0000
Within Groups	28	364.2667	13.0095		
Total	29	2430.9667			

DATA TABLE 248

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: PEP Context

Variable IDEA SCREENING
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	1888.1333	1888.1333	165.3495	.0000
Within Groups	28	319.7333	11.4190		
Total	29	2207.8666			

DATA TABLE 249

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: PEP Context

Variable ANALYSIS
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	1702.5333	1702.5333	147.7405	.0000
Within Groups	28	322.6667	11.5238		
Total	29	2025.2000			

DATA TABLE 250

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: PEP Context

Variable DEVELOPMENT
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	864.0333	864.0333	54.1633	.0000
Within Groups	28	446.6667	15.9524		
Total	29	1310.7000			

DATA TABLE 251

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: PEP Context

Variable TESTING
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	681.6333	681.6333	43.8014	.0000
Within Groups	28	435.7333	15.5619		
Total	29	1117.3666			

DATA TABLE 252

ONE-WAY ANOVA CALCULATION: WITHIN TASKS

Proficiency Data: PEP Context

Variable LAUNCH
By Variable GROUP

Analysis of Variance

Source	D.F.	Sum of Squares	Mean Squares	F Ratio	F Prob.
Between Groups	1	264.0333	264.0333	13.2903	.0006
Within Groups	28	556.2667	19.8667		
Total	29	820.3000			